

# THE iCONN TIMES

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## See iCONN at CASL!

If you missed us in October at the Connecticut Educator's Computer Association (CECA) Conference, please visit our booth at the Connecticut Association of School Librarians (CASL) **Annual Conference November 7-8** at the **Crowne Plaza in Cromwell.**



## New Database: *Books & Authors*

Gale upgraded iCONN libraries from *What Do I Read Next?* (WDIRN) to *Books & Authors* (B&A) at no charge.

Training on B&A is still available in November (see iCONN Training on next page).

WDIRN and its links will continue to operate as always into December, at which time iCONN will replace WDIRN and its link with B&A and its link on iCONN.org.

According to Cengage Gale, Connecticut libraries that have individual subscriptions to B&A will receive a prorated credit for it; more information about this will be provided by sales representatives to each library that has a B&A subscription. B&A has features useful to book clubs and individuals that we think you will enjoy. For more information about B&A, see <http://www.gale.cengage.com/booksandauthors/>



## E-Reference Books in iCONN

Many of you have indicated that you use and appreciate the 67 e-reference titles iCONN has in its collection (derived from the Gale Virtual Reference Library—GVRL). Due to current budget constraints, iCONN is unable to add more titles to this collection, so instead we have negotiated an arrangement with Gale that will allow us to add more titles at no added cost. Here's how it works:

For every \$10,000 in GVRL e-reference content purchased by CT libraries (across all markets) on any GVRL available title published after December 30, 2008, Gale will allow iCONN to add 2 Gale imprint titles (pre-January 2009) to its collection. This includes titles purchased through Baker & Taylor and YBP. The program will end on June 30, 2011.

As the combined expenditure for Gale ebooks by Connecticut libraries grows, iCONN will be able to add more titles to its e-reference collection for access by all Connecticut residents, at no additional expense. Titles added to iCONN's e-reference collection will be selected by iCONN's Database Committee from a Choose List furnished by Gale.

As the program goes forward, we will periodically announce new titles added to iCONN's e-reference collection.

## Downloadable Audio Books Help

Questions about iCONN's downloadable audio books? Ingram and iCONN have answers! From <http://connstatelib.mylibraryaudio.com/> click on Help. From there you can access a Quick Start Guide, FAQs, and e-Audio User's Guide. These tools answer questions about how to get started using the service, what steps to take to search, checkout, place holds on, download and play, and transfer audiobooks to portable devices.

iCONN has compiled questions from our audiobook users together with answers to those questions, which we call *iCONN Downloadable Audiobooks Tips & Tricks*. You can access those from the link called Help – Downloadable Audio Books on iCONN's site map: <http://www.cslib.org/iconnsitemap/staff/TipsAndTricks.aspx>

If you still can't find the answer to your question, contact: Ingram MyiLibrary Customer Support @ 866-820-1624, or iCONN at 888-256-1222 (ask for Eric Hansen). After business hours, contact Ingram MyiLibrary Customer Support @ 866-820-1624 or [audiocustomercare@ingramdigital.com](mailto:audiocustomercare@ingramdigital.com), or use <http://www.iconn.org/ProblemReports.aspx>.

## Budget Now For Next Year: Multi-Branch And/or School District Discounts For reQuest

This year we are pleased to offer discounts for reQuest services to libraries with branches and school districts. The pricing is set up so that the 1st library pays the regular annual fee of \$325 and each additional library pays only \$150.

More than 30 school, public, academic, and special libraries took advantage of the discount for this year.

We plan to continue this discount in the 2011/2012 fiscal year, so budget now!

If you have questions, please contact iCONN staff at 860-704-2220 or toll free in CT at 888-256-1222.

See also the iCONN page on "Joining reQuest" for information on the benefits of joining reQuest as well as the participation forms:

<http://www.iconn.org/staff/JoiningReQuest.aspx>

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Find it on the Web at: [www.iconn.org/siteindex.aspx](http://www.iconn.org/siteindex.aspx) under "Promotional Materials"

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## New CT Digital Collections Link: Search All Collections At Once

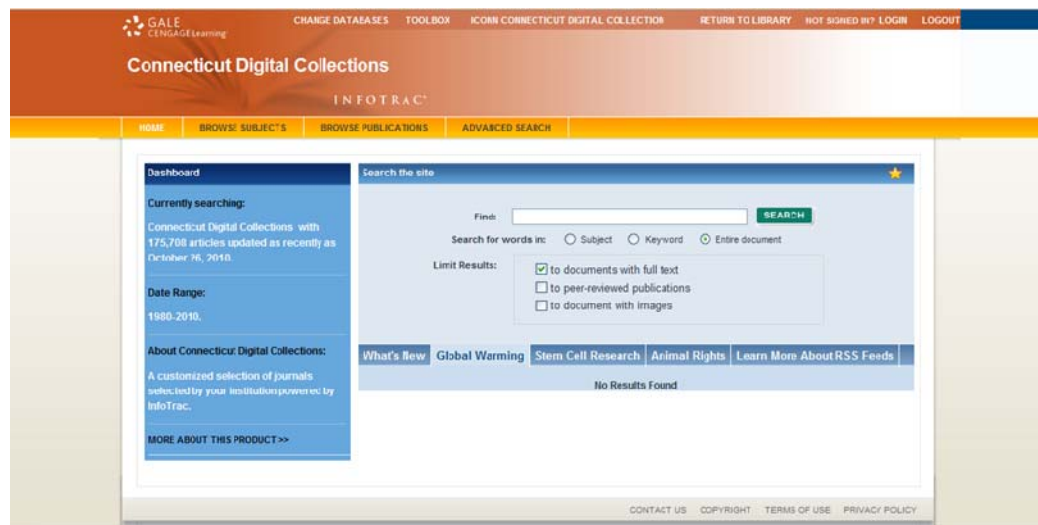
iCONN users can access the CT Digital Collections from the iCONN start page, or the Classic Menu pages, or by directly visiting: <http://www.iconn.org/digitalcollections.aspx> (authentication is not required to access this page). This page includes information on the following three digital collections:

- ◆ Connecticut History Online
- ◆ Connecticut State Library
- ◆ Treasures of Connecticut Libraries

Until now, you have been able to search each collection separately from this page, but not all three collections at once. You have also been able to discover items from these collections using iCONN's Find Articles search widget. Results from the digital collections display under PowerSearch's Multimedia tab.

Now there is a way to search all three collections (and only these collections) together! A new direct link was created that takes you to a custom-created Connecticut Digital Collections Database: [http://find.galegroup.com/gtx/start.do?prodId=SP25&userGroupName=iconn\\_cdc](http://find.galegroup.com/gtx/start.do?prodId=SP25&userGroupName=iconn_cdc)

We hope to add more digital collections in the future.



## iCONN Training Opportunities

The following iCONN webinars have been scheduled for November 2010. To register, visit the Continuing Education Calendar of Events: <http://evanced.info/cslib/evanced/eventcalendar.asp>

- ◆ Free iCONN Webinar: Resources for K-12 & Children's Librarians - Nov. 1st (Online)
- ◆ Free Webinar: HeritageQuest Online Database Training - Nov. 2nd (ONLINE)
- ◆ Free Webinar: Historical Hartford Courant Database Training - Nov. 3rd (ONLINE)
- ◆ Free iCONN Webinar: Books & Authors Database Training - Nov. 5th (ONLINE)

The following GALE webinar has been scheduled for November 2010. More sessions of this webinar will also be held in November & December. To register, visit: <http://www.gale.cengage.com/> and click on the Product Center's *Webinars* link on the left.

- ◆ Gale Usage Web Site - Nov. 9th (ONLINE)