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Q4C. What kind of information do you most commonly seek through your local public library's website?

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	IConn NonUsers	iConn Aware	iConn NonAware
4c. What kind of information do you most commonly seek through your local public library's website?	Book Titles/Availability of books	43%	54%	5%	51%	8%	24%	45%	49%	41%
	Educational materials/school projects	23%	19%	35%	21%	31%	56%	19%	33%	20%
	Research (general)	16%	11%	33%	10%	40%	7%	17%	11%	17%
	To renew/checkout books	6%	4%	13%	7%		5%	6%	2%	7%
	General Library Information	2%	2%	0%	2%			2%	0%	2%
	Local news	1%	1%	4%	1%	5%		2%		2%
	Travel	0%	1%		1%		3%	0%	1%	0%
	Jobs	3%	3%		0%	14%		3%		3%
	Events/Happenings	2%	2%	1%	2%	1%		2%		3%
	Don't Know	4%	3%	8%	5%	1%	6%	4%	3%	4%
Total	Count	128	102	25	110	17	17	111	31	97

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Q4C. What kind of information do you most commonly seek through your local public library's website?

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
4c. What kind of information do you most commonly seek through your local public library's website?	Book Titles/Availability of books	57%	16%	19%	48%	45%	40%	41%	18%	50%	53%
	Educational materials/school projects	11%	42%	39%	19%	28%	24%	9%	37%	30%	11%
	Research (general)	18%	16%	17%	18%	21%	6%	16%	15%	14%	15%
	To renew/checkout books	8%	2%	13%	5%		2%	20%	11%		7%
	General Library Information	1%	2%		2%		5%	1%		2%	2%
	Local news		2%		2%		5%		4%		1%
	Travel		1%	1%	0%			3%			1%
	Jobs	0%	10%					9%	0%	10%	0%
	Events/Happenings	3%	1%	4%	1%			6%	4%		1%
Don't Know	3%	6%	7%	4%	6%	1%	7%	5%	2%	5%	
Total	Count	84	26	18	96	31	52	38	10	24	93

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Q4C. What kind of information do you most commonly seek through your local public library's website?

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
4c. What kind of information do you most commonly seek through your local public library's website?	Book Titles/Availability of books	38%	42%	44%	34%	49%	34%	52%
	Educational materials/school projects		50%	21%	25%	22%	40%	9%
	Research (general)	36%	1%	17%	22%	12%	13%	16%
	To renew/checkout books		2%	1%	6%	6%	5%	7%
	General Library Information			4%		2%	3%	1%
	Local news			3%	3%	1%		3%
	Travel			1%	1%	0%		1%
	Jobs	16%			7%	0%		5%
	Events/Happenings		5%	3%		3%	3%	2%
Don't Know	10%		6%	3%	4%	3%	5%	
Total	Count	13	29	51	46	82	55	69

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Q15. Why were you not satisfied?

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	Q21. IConn Users vs. IConn NonUsers		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research
			Library Users	Library NonUsers	Library Card Holders	IConn Users	IConn NonUsers	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested	On-line often for research
15. Why were you not satisfied?	It could use some improvement	26%	39%		26%	100%		100%				39%
	Never used it	40%	61%		40%		54%	54%	100%			61%
	Don't Know	34%		100%	34%	46%		46%		100%		
Total	Count	3	2	1	3	1	2	1	2	1	1	2

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Q15. Why were you not satisfied?

		QD12. Age Categories		QD13. Education		QD15. Income		QD20. gender		QD16. Children under 18 at home	
		35 - 54	55 +	Some College	College grad or more	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
15. Why were you not satisfied?	It could use some improvement	39%		43%			100%		43%	39%	
	Never used it	61%			100%	100%		100%		61%	
	Don't Know		100%	57%					57%		100%
Total	Count	2	1	2	1	1	1	1	2	2	1

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Q18. How did you hear about iCONN or the Connecticut Digital Library program?

	Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers		Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	
		Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	IConn NonUsers	iConn Aware	iConn Interested	iConn NonInterested
Q18M Informed by librarian	20%	24%	14%	26%	8%	36%	14%	20%	20%	7%
Received/saw information about it while at library	10%	16%	0%	15%		8%	10%	10%	17%	3%
College/University	13%	17%	3%	19%		11%	14%	13%	25%	
Word of mouth from friends or family members	17%	14%	23%	6%	41%		23%	17%	18%	29%
Word of mouth at work	8%	12%	1%	11%	1%	16%	5%	8%	8%	1%
From school they attend	13%	13%	13%	13%	12%	14%	12%	13%	12%	11%
From children's school	3%	4%		4%			4%	3%		8%
Newspaper	3%	2%	4%	4%			4%	3%	4%	4%
iCONN website	1%	1%		1%			1%	1%	2%	
Internet (other than iCONN website)	5%	3%	8%	4%	7%	12%	2%	5%	4%	
Don't Know	16%	5%	35%	8%	32%	5%	19%	16%	6%	36%
Total Count	69	47	21	55	14	26	43	69	28	15

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Q18. How did you hear about iCONN or the Connecticut Digital Library program?

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
Q18M	Informed by librarian		26%	20%	34%	4%	36%	4%	9%			64%
	Received/saw information about it while at library		18%	17%	5%	6%	16%	8%	8%	5%		32%
	College/University		21%	26%	6%			39%	16%		51%	4%
	Word of mouth from friends or family members	29%	4%	18%	1%	37%	16%	16%	16%	31%	12%	2%
	Word of mouth at work	6%	13%	2%	18%	2%		7%	26%		1%	18%
	From school they attend	41%	12%	19%	4%	4%	14%	17%	2%	24%	26%	2%
	From children's school	21%				11%				23%		
	Newspaper		1%		3%	5%	4%		6%	7%		3%
	iCONN website		2%	2%					4%	8%		
	Internet (other than iCONN website)		4%	5%	12%			8%	13%	3%	10%	5%
	Don't Know	4%	13%	6%	21%	31%	30%		6%			2%
Total	Count	10	45	20	23	20	12	13	39	9	9	24

Q18. How did you hear about iCONN or the Connecticut Digital Library program?

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
Q18M	Informed by librarian	28%	10%	20%	17%
	Received/saw information about it while at library	13%	6%	4%	14%
	College/University	3%	24%	3%	17%
	Word of mouth from friends or family members	18%	16%	11%	21%
	Word of mouth at work	7%	9%	14%	5%
	From school they attend	18%	6%	14%	12%
	From children's school		6%	8%	
	Newspaper	1%	5%	6%	1%
	iCONN website		2%		1%
	Internet (other than iCONN website)	6%	4%	8%	4%
	Don't Know	19%	12%	14%	18%
Total	Count	29	40	26	41

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Q20. What do you know about iCONN - in terms of what it offers and how it works? I'd like to hear anything that you know about it.

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers		Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	IConn NonUsers	iConn Aware	iConn Interested	iConn NonInterested
Q20M	Free	9%	6%	23%	3%	36%	17%	5%	9%	8%	
	Offers online access to databases	7%	7%	9%	8%	3%	17%	1%	7%	2%	
	Can access it from home or any computer	2%	2%		2%		5%		2%		
	Just need a library card	2%	3%		3%		5%	1%	2%	2%	
	Online resource --general	18%	18%	17%	17%	18%	16%	18%	18%	11%	37%
	Online library catalog	11%	13%	2%	13%	3%	18%	7%	11%	9%	
	Online access to genealogy resources	1%	0%	6%	2%		4%		1%		
	Online access to newspapers/magazines	6%	8%	1%	8%		11%	4%	6%	5%	
	Online access to scholarly journals.	3%	3%	6%	4%		9%		3%		
	Other (specify)	5%	6%		6%		3%	6%	5%	8%	
	Don't Know	56%	58%	52%	55%	62%	35%	69%	56%	71%	63%
Total	Count	53	40	13	45	8	26	27	53	19	8

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Q20. What do you know about iCONN - in terms of what it offers and how it works? I'd like to hear anything that you know about it.

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
Q20M	Free		9%	17%			13%		8%			9%
	Offers online access to databases		11%	8%	9%	5%			23%	5%	6%	14%
	Can access it from home or any computer		3%	2%	1%	3%			6%			6%
	Just need a library card		3%		10%			6%	3%			3%
	Online resource --general	10%	19%	13%	25%	12%		10%	16%		15%	15%
	Online library catalog	26%	6%	7%	10%	28%	13%	4%	21%	23%		2%
	Online access to genealogy resources		2%			2%			5%			1%
	Online access to newspapers/magazines		6%	2%	3%	27%			20%		6%	2%
	Online access to scholarly journals.		5%	2%	3%	2%			11%			5%
	Other (specify)		7%	3%	13%			10%	7%		7%	10%
	Don't Know	69%	56%	64%	48%	57%	75%	70%	37%	77%	73%	60%
Total	Count	7	38	17	19	12	6	8	34	6	7	20

Q20. What do you know about iCONN - in terms of what it offers and how it works? I'd like to hear anything that you know about it.

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
Q20M	Free	13%	6%	3%	15%
	Offers online access to databases	4%	10%	12%	4%
	Can access it from home or any computer		4%	4%	0%
	Just need a library card		5%	5%	0%
	Online resource --general	16%	19%	24%	8%
	Online library catalog	12%	9%	6%	15%
	Online access to genealogy resources		3%		2%
	Online access to newspapers/magazines	3%	10%	5%	8%
	Online access to scholarly journals.	3%	3%	2%	5%
	Other (specify)	3%	7%	4%	5%
	Don't Know	61%	51%	59%	58%
Total	Count	21	32	24	28

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Q22. Once you are on a computer, how do you find or link to the iCONN website?

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	iConn Aware
22. Once you are on a computer, how do you find or link to the iCONN website? (READ CHOICES 1-5 ONLY IF NECESSARY)	Through www.iconn.org (typing in/on Favorite)	17%	10%	37%	9%	52%	17%	17%
	Through library's website	34%	42%	14%	42%		34%	34%
	By searching Google	13%		49%	5%	48%	13%	13%
	Don't Know	36%	49%		44%		36%	36%
Total	Count	26	20	6	23	3	26	26

Q22. Once you are on a computer, how do you find or link to the iCONN website?

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
22. Once you are on a computer, how do you find or link to the iCONN website? (READ CHOICES 1-5 ONLY IF NECESSARY)	Through www.iconn.org (typing in/on Favorite)	14%	7%	25%	12%	19%	24%		20%
	Through library's website	86%	33%	52%	17%	30%	24%	12%	62%
	By searching Google		8%	23%		8%		32%	15%
	Don't Know		52%		70%	43%	53%	56%	3%
Total	Count	3	21	7	10	7	3	5	18

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Q22. Once you are on a computer, how do you find or link to the iCONN website?

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
22. Once you are on a computer, how do you find or link to the iCONN website? (READ CHOICES 1-5 ONLY IF NECESSARY)	Through www.iconn.org (typing in/on Favorite)			5%	20%	12%	11%	24%
	Through library's website		33%	31%	28%	45%	29%	41%
	By searching Google	36%	67%		14%	11%		28%
	Don't Know	64%		64%	38%	32%	61%	7%
Total	Count	2	2	12	11	15	12	14

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Q23. Which iCONN resources or offerings have you used?

	Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	
		Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	iConn Aware	.	Often Online	On-line often for research
Q23M Yes, used Library catalog	9%	11%	5%	10%	8%	9%	9%		14%	11%
Yes, used Information/resources (general)	15%	21%		19%		15%	15%		14%	19%
Yes, used Health/wellness resources	1%	1%		1%		1%	1%			1%
Yes, used Business resources	2%	2%		2%		2%	2%			2%
Yes, used Genealogy resources	4%	1%	13%	5%		4%	4%			6%
Yes, used History resource centers	2%	2%		2%		2%	2%			2%
Yes, used Reading Materials (general)	19%	12%	39%	12%	52%	19%	19%			14%
Yes, used Newspapers	22%	30%		27%		22%	22%		71%	18%
Yes, used Magazines	15%	20%		18%		15%	15%		71%	7%
Yes, usedScholarly journals	5%	7%		6%		5%	5%			7%
Yes, used Photos	7%	9%		8%		7%	7%			10%
Yes, used Other (specify)	25%	34%		31%		25%	25%			36%
Don't Know	11%		43%	4%	40%	11%	11%			5%
Total Count	26	20	6	23	3	26	26		3	21

Q23. Which iCONN resources or offerings have you used?

	QD12. Age Categories			QD13. Education			QD15. Income		
	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
Q23M Yes, used Library catalog	4%	11%	40%		11%	20%	100%		1%
Yes, used Information/resources (general)	19%	14%	22%			44%		33%	15%
Yes, used Health/wellness resources			8%			2%			1%
Yes, used Business resources			19%			4%			3%
Yes, used Genealogy resources		2%				11%			2%
Yes, used History resource centers		2%	11%			5%			3%
Yes, used Reading Materials (general)	34%	8%	27%	24%	16%	16%		33%	3%
Yes, used Newspapers	34%	10%	11%	24%	12%	27%		33%	8%
Yes, used Magazines	25%	4%		24%		14%			
Yes, used Scholarly journals			19%			14%			3%
Yes, used Photos		15%			29%				15%
Yes, used Other (specify)		54%		53%		8%			48%
Don't Know	28%				32%	10%		67%	8%
Total Count	7	10	7	3	5	18	2	2	12

Q23. Which iCONN resources or offerings have you used?

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
Q23M	Yes, used Library catalog	11%	7%	9%	10%
	Yes, used Information/resources (general)	10%	26%	25%	4%
	Yes, used Health/wellness resources		2%		1%
	Yes, used Business resources		4%	2%	1%
	Yes, used Genealogy resources		11%		9%
	Yes, used History resource centers		4%	2%	2%
	Yes, used Reading Materials (general)	15%	27%	16%	24%
	Yes, used Newspapers	23%	21%	17%	28%
	Yes, used Magazines	23%		3%	28%
	Yes, used Scholarly journals	5%	4%		10%
	Yes, used Photos		19%	13%	
	Yes, used Other (specify)	39%		46%	
	Don't Know	12%	10%		24%
Total	Count	11	15	12	14

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Q24. Which one iCONN resource or offering have you used most often?

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	iConn Aware	.	Often Online	On-line often for research
24. Which one iCONN resource or offering have you used most often? (ACCEPT 1 ANSWER)	Library catalog	6%	6%	5%	6%	8%	6%	6%		14%	6%
	Information/resources (general)	20%	22%	14%	25%		20%	20%			29%
	Genealogy resources	3%		13%	4%		3%	3%			5%
	History resource centers	11%	1%	37%	1%	52%	11%	11%			1%
	Reading Materials (general)	1%		2%	1%		1%	1%			1%
	Newspapers	13%	17%		15%		13%	13%		71%	4%
	Magazines	7%	9%		8%		7%	7%			9%
	Scholarly journals	3%	5%		4%		3%	3%		14%	2%
	Photos	7%	9%		8%		7%	7%			10%
Don't Know	30%	31%	29%	28%	40%	30%	30%			33%	
Total	Count	26	20	6	23	3	26	26		3	21

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Q24. Which one iCONN resource or offering have you used most often?

		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender		QD16. Children under 18 at home	
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
24. Which one iCONN resource or offering have you used most often? (ACCEPT 1 ANSWER)	Library catalog	4%	4%	32%		11%	10%	100%			6%	5%	4%	8%
	Information/resources (general)	28%	15%	30%		16%	46%		33%	17%	7%	43%	26%	13%
	Genealogy resources						9%					9%		7%
	History resource centers	25%		11%	24%		3%			2%	15%	3%	2%	21%
	Reading Materials (general)			8%			2%					2%		1%
	Newspapers	25%	6%		24%	12%				6%	15%	8%	5%	21%
	Magazines		7%							3%	10%		6%	7%
	Scholarly journals		4%	19%						8%		10%	4%	3%
	Photos		15%			29%				15%		19%	13%	
Don't Know	19%	49%		53%	32%	2%		67%	49%	46%	2%	41%	18%	
Total	Count	7	10	7	3	5	18	2	2	12	11	15	12	14

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Q26. For what purposes have you used iCONN?

	Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	
		Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	iConn Aware	.	Often Online	On-line often for research
Q26M Work	20%	13%	39%	13%	52%	20%	20%		14%	12%
School(general)	29%	40%		36%		29%	29%			42%
Schoolwork for self	10%		37%		52%	10%	10%			
Schoolwork for child/child's homework	23%	32%		29%		23%	23%			34%
Personal research/projects (general)	31%	36%	19%	37%	8%	31%	31%		100%	25%
Business research	10%	13%		12%		10%	10%			14%
Genealogy research	4%	1%	13%	5%		4%	4%			6%
Reading	5%	7%		7%		5%	5%			8%
Newspapers	7%	9%		9%		7%	7%			10%
Magazines	3%	4%		4%		3%	3%			5%
Scholarly journals	3%	4%		4%		3%	3%			5%
What Do I Read Next?	1%	1%		1%		1%	1%			1%
Don't Know	8%		29%		40%	8%	8%			
Total Count	26	20	6	23	3	26	26		3	21

Q26. For what purposes have you used iCONN?

		QD12. Age Categories			QD13. Education			QD15. Income		
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
Q26M	Work	34%	11%	23%	24%		30%			11%
	School(general)	9%	54%	11%	53%		21%		33%	49%
	Schoolwork for self	25%			24%					
	Schoolwork for child/child's homework		47%	19%	53%		4%			51%
	Personal research/projects (general)	38%	23%	73%	24%	23%	46%	100%		26%
	Business research		19%	11%		29%	8%			17%
	Genealogy research		2%				11%			2%
	Reading		8%	19%		16%	4%			3%
	Newspapers	9%					20%		33%	
	Magazines						9%			
	Scholarly journals						9%			
	What Do I Read Next?			8%			2%			1%
	Don't Know	19%				32%			67%	
Total	Count	7	10	7	3	5	18	2	2	12

Q26. For what purposes have you used iCONN?

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
Q26M	Work	20%	21%	16%	25%
	School(general)	39%	13%	53%	2%
	Schoolwork for self	15%			21%
	Schoolwork for child/child's homework	34%	4%	42%	1%
	Personal research/projects (general)	29%	35%	20%	44%
	Business research	3%	22%	18%	
	Genealogy research		11%		9%
	Reading		15%	9%	1%
	Newspapers	5%	10%	7%	7%
	Magazines	5%			7%
	Scholarly journals	5%			7%
	What Do I Read Next?		2%		1%
	Don't Know	12%			16%
Total	Count	11	15	12	14

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Q30. In your opinion, how could iCONN be improved?

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	iConn Aware	.	Often Online	On-line often for research
30. In your opinion, how could iCONN be improved? (PROBE: anything else? (Interviewer note: Get as complete an answer as possible)	Familiarity/clarity	15%	15%	13%	18%		15%	15%			21%
	More availability	4%	5%		4%		4%	4%			5%
	Accessibility	6%	4%	14%	8%		6%	6%	14%		6%
	Other	22%	30%		27%		22%	22%			32%
	Don't Know	54%	46%	74%	43%	100%	54%	54%	86%		36%
Total	Count	26	20	6	23	3	26	26	3		21

Q30. In your opinion, how could iCONN be improved?

		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
30. In your opinion, how could iCONN be improved? (PROBE: anything else? (Interviewer note: Get as complete an answer as possible)	Familiarity/clarity		12%	32%		27%	24%	64%			12%	20%
	More availability		3%	27%			10%			8%	2%	6%
	Accessibility	9%	6%				18%			9%		17%
	Other		47%		53%					48%	34%	
	Don't Know	91%	32%	41%	47%	73%	48%	36%	100%	35%	52%	57%
Total	Count	7	10	7	3	5	18	2	2	12	11	15

Q30. In your opinion, how could iCONN be improved?

		QD16. Children under 18 at home	
		Yes	No
30. In your opinion, how could iCONN be improved? (PROBE: anything else? (Interviewer note: Get as complete an answer as possible))	Familiarity/clarity	10%	20%
	More availability	4%	3%
	Accessibility	4%	9%
	Other	41%	
	Don't Know	41%	68%
Total	Count	12	14

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Q32. What is the most compelling reason that you can think of as to why you might recommend iCONN to someone else?

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	iConn Aware		Often Online	On-line often for research
32. What is the most compelling reason that you can think of as to why you might recommend iCONN to someone else?	Range of available information (specific)	26%	29%	18%	31%	8%	26%	26%		71%	24%
	Range of available information (broad)	54%	57%	45%	57%	40%	54%	54%		29%	62%
	Convenience/easy to use	9%	12%		11%		9%	9%			13%
	Don't Know	11%	1%	37%	1%	52%	11%	11%			1%
Total	Count	24	18	6	21	3	24	24		3	19

Q32. What is the most compelling reason that you can think of as to why you might recommend iCONN to someone else?

		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
32. What is the most compelling reason that you can think of as to why you might recommend iCONN to someone else?	Range of available information (specific)	47%	6%	11%	24%	14%	38%	100%	33%	15%	19%	39%
	Range of available information (broad)	28%	83%	61%	53%	68%	46%		67%	80%	60%	44%
	Convenience/easy to use		10%	11%		18%	14%			3%	6%	14%
	Don't Know	25%		17%	24%		3%			2%	16%	3%
Total	Count	7	9	6	3	4	17	1	2	12	9	15

Q32. What is the most compelling reason that you can think of as to why you might recommend iCONN to someone else?

		QD16. Children under 18 at home	
		Yes	No
32. What is the most compelling reason that you can think of as to why you might recommend iCONN to someone else?	Range of available information (specific)	19%	34%
	Range of available information (broad)	73%	31%
	Convenience/easy to use	7%	11%
	Don't Know		24%
Total	Count	11	13

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Q35. Why are you not that likely to use iCONN in the future?

			Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn NonUsers	iConn Aware	iConn NonAware	iConn NonInterested
35. Why are you not that likely to use iCONN in the future?	Not enough time	2%	4%	1%	0%	4%	2%		3%	2%
	No need for it	25%	38%	18%	35%	15%	25%	21%	25%	25%
	Prefer using the library	7%	14%	3%	9%	5%	7%	1%	8%	7%
	Never use the library	12%	8%	15%	5%	19%	12%	5%	13%	12%
	Has other resources/Internet	15%	11%	17%	14%	16%	15%	21%	14%	15%
	Does not use a computer	21%	13%	26%	18%	24%	21%	35%	20%	21%
	Not familiar with iCONN	1%		2%	1%	1%	1%	4%	1%	1%
	Age/Too old	3%	3%	3%	1%	4%	3%	6%	2%	3%
	Other	2%		4%	3%	2%	2%		3%	2%
Don't Know	11%	9%	12%	12%	10%	11%	8%	11%	11%	
Total	Count	170	70	100	95	74	170	15	154	170

Q35. Why are you not that likely to use iCONN in the future?

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
35. Why are you not that likely to use iCONN in the future?	Not enough time		3%	1%	7%		2%	3%	4%	4%	1%	4%
	No need for it	16%	41%	21%	30%	19%	23%	21%	36%	18%	28%	21%
	Prefer using the library	3%	8%		18%	3%	8%	8%	8%		2%	16%
	Never use the library	19%	4%	15%	9%	10%	10%	19%	6%	19%	5%	14%
	Has other resources/Internet	19%	28%	25%	16%	7%	12%	15%	30%	8%	22%	24%
	Does not use a computer	3%	3%	12%	14%	39%	26%	11%	6%	29%	17%	11%
	Not familiar with iCONN	2%	2%	2%		2%	2%		0%	2%		3%
	Age/Too old	5%			1%	7%	2%	5%	5%	6%	1%	2%
	Other	4%	2%	6%	0%	2%	4%		1%	2%	4%	4%
Don't Know	30%	8%	20%	3%	10%	10%	10%	18%	5%	12%	20%	1%
Total	Count	40	65	34	62	66	51	36	74	30	43	55

Q35. Why are you not that likely to use iCONN in the future?

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
35. Why are you not that likely to use iCONN in the future?	Not enough time	3%	2%	2%	3%
	No need for it	23%	26%	25%	23%
	Prefer using the library	6%	8%	10%	6%
	Never use the library	20%	5%	16%	9%
	Has other resources/Internet	20%	11%	21%	12%
	Does not use a computer	12%	30%	14%	27%
	Not familiar with iCONN	0%	2%	1%	1%
	Age/Too old	3%	2%		4%
	Other	3%	1%	2%	3%
	Don't Know	9%	13%	9%	12%
Total	Count	72	98	59	106

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Q36. What would you most likely use iCONN for?

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn NonUsers	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested	
		Total									
Q36M	Work	8%	5%	12%	5%	15%	8%	9%	10%	2%	
	School(general)	10%	11%	8%	11%	7%	10%	9%	10%	11%	
	Schoolwork for self	8%	10%	5%	9%	6%	8%	23%	7%	3%	
	Schoolwork for child/child's homework	11%	14%	8%	12%	10%	11%	10%	11%	15%	
	Schoolwork for other	2%	2%	1%	2%	0%	2%	7%	1%	3%	
	Personal research/projects (general)	39%	44%	33%	39%	37%	39%	46%	38%	30%	
	Business research	4%	3%	5%	2%	7%	4%	4%	4%	3%	
	Health research	6%	5%	7%	6%	6%	6%	2%	6%	9%	
	Genealogy research	3%	4%	1%	3%	1%	3%	3%	3%	1%	
	Hobbies/pastimes	5%	3%	7%	4%	6%	5%	5%	5%	2%	
	Reading (general)	7%	7%	8%	8%	5%	7%	13%	7%	4%	
	Newspapers	8%	12%	3%	10%	2%	8%	7%	8%	1%	
	Magazines	2%	3%	1%	3%		2%	2%	2%	1%	
	Scholarly journals	2%	3%	1%	3%	1%	2%	2%	2%	1%	
	E-books	2%	2%	1%	2%	2%	2%	3%	2%	1%	
	What Do I Read Next?	1%	1%	1%	1%		1%	1%	1%		
	Other (specify)	3%	2%	5%	2%	6%	3%	2%	3%	4%	
	Don't Know	15%	9%	23%	16%	14%	15%	0%	17%	30%	
	Refused	0%	0%	0%	0%	1%	0%	0%	0%	1%	
Total	Count	388	240	146	292	95	388	35	352	299	89

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Q36. What would you most likely use iCONN for?

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
Q36M	Work	2%	7%	7%	11%	5%	9%	7%	9%	15%	3%	11%
	School(general)	18%	8%	20%	7%	1%	7%	15%	7%	10%	10%	10%
	Schoolwork for self	8%	9%	21%	3%		9%	12%	3%	4%	8%	8%
	Schoolwork for child/child's homework	9%	14%	9%	18%	4%	10%	13%	12%	8%	15%	14%
	Schoolwork for other	3%	1%	0%	2%	3%		3%	1%	3%	3%	0%
	Personal research/projects (general)	38%	45%	40%	34%	43%	35%	42%	43%	30%	54%	32%
	Business research	0%	4%		5%	7%	5%	1%	6%	6%	0%	7%
	Health research	4%	6%		8%	8%	7%	6%	5%	5%	3%	7%
	Genealogy research	2%	1%	1%	0%	11%	4%	1%	2%	0%	5%	1%
	Hobbies/pastimes	5%	5%	3%	4%	10%	2%	7%	8%	7%	5%	5%
	Reading (general)	5%	7%	3%	6%	13%	8%	5%	10%	13%	7%	3%
	Newspapers	8%	9%	2%	11%	11%	5%	7%	16%	4%	3%	11%
	Magazines	2%	3%	1%	3%	3%	1%	2%	4%		2%	2%
	Scholarly journals	5%	2%	2%	1%				7%		1%	2%
	E-books	2%	0%	4%	1%	0%	4%		1%	5%	2%	1%
	What Do I Read Next?		1%	0%		2%		1%	1%	1%		1%
	Other (specify)	4%	3%	2%	4%	4%	3%	3%	4%	7%	3%	2%
	Don't Know	11%	11%	15%	16%	14%	21%	8%	9%	16%	9%	15%
	Refused	2%			0%	0%		1%				0%
Total	Count	72	239	78	171	126	63	82	232	45	97	160

Q36. What would you most likely use iCONN for?

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
Q36M	Work	5%	10%	7%	9%
	School(general)	8%	12%	13%	7%
	Schoolwork for self	11%	5%	5%	11%
	Schoolwork for child/child's homework	9%	14%	24%	1%
	Schoolwork for other	0%	3%	3%	0%
	Personal research/projects (general)	45%	33%	36%	41%
	Business research	4%	3%	4%	3%
	Health research	4%	7%	5%	7%
	Genealogy research	1%	4%	0%	4%
	Hobbies/pastimes	6%	4%	3%	6%
	Reading (general)	4%	11%	6%	9%
	Newspapers	8%	8%	9%	7%
	Magazines	2%	2%	2%	2%
	Scholarly journals	3%	1%	2%	2%
	E-books	2%	1%	1%	3%
	What Do I Read Next?	0%	1%	0%	1%
	Other (specify)	1%	5%	4%	2%
	Don't Know	12%	18%	18%	13%
	Refused		1%		1%
Total	Count	166	222	154	230

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Q42. What else would iCONN have to offer to make you more likely to use it?

			Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn NonUsers	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
42. What else would iCONN have to offer to make you more likely to use it? (PROBE: Anything else?)	No comments/Nothing	21%	17%	26%	19%	25%	21%	33%	20%	15%	29%
	Hobbies	4%	5%	4%	5%	3%	4%		5%	5%	4%
	Additional features or services	3%	2%	4%	2%	5%	3%	1%	3%	4%	2%
	Other	14%	13%	16%	13%	17%	14%	14%	14%	13%	16%
	Don't Know	56%	62%	50%	60%	49%	56%	49%	57%	62%	48%
	Refused	1%	1%	1%	1%	1%	1%	3%	1%	1%	1%
Total	Count	474	270	202	338	135	474	43	430	299	170

Q42. What else would iCONN have to offer to make you more likely to use it?

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
42. What else would iCONN have to offer to make you more likely to use it? (PROBE: Anything else?)	No comments/Nothing	24%	14%	21%	19%	24%	24%	15%	20%	21%	20%	16%
	Hobbies	6%	5%	7%	4%	2%	2%	9%	4%	2%	7%	4%
	Additional features or services	4%	4%	2%	4%	2%	2%	6%	4%	3%	4%	4%
	Other	12%	16%	11%	19%	11%	16%	16%	14%	10%	10%	21%
	Don't Know	55%	61%	56%	54%	59%	54%	54%	59%	62%	58%	55%
	Refused		0%	2%		1%	2%	0%		1%	2%	
Total	Count	86	263	89	203	161	99	99	260	65	115	184

Q42. What else would iCONN have to offer to make you more likely to use it?

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
42. What else would iCONN have to offer to make you more likely to use it? (PROBE: Anything else?)	No comments/Nothing	23%	19%	19%	21%
	Hobbies	6%	3%	5%	4%
	Additional features or services	4%	2%	4%	2%
	Other	13%	16%	16%	14%
	Don't Know	52%	59%	55%	57%
	Refused	1%	1%	1%	1%
Total	Count	199	275	178	288

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QD2. What are your primary reasons for going online?

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	IConn NonUsers	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
qd2m	Work	34%	30%	39%	33%	36%	14%	35%	28%	35%	36%	33%
	School	12%	17%	8%	14%	9%	36%	11%	30%	10%	14%	7%
	Current events/news	18%	24%	10%	21%	10%	13%	18%	12%	18%	20%	14%
	Sports news/info	4%	4%	5%	5%	4%	13%	4%	5%	4%	6%	1%
	Entertainment (general)	8%	8%	8%	10%	4%	5%	8%	7%	8%	8%	8%
	Play games	2%	2%	2%	2%	1%		2%	2%	2%	1%	3%
	Download movies/music	4%	5%	3%	1%	12%		4%	9%	3%	4%	4%
	Blogging (reading/writing)	1%	1%		1%		10%	0%	3%	0%	0%	
	Communications/e-mail/social contact/chat rooms	37%	39%	36%	38%	34%	30%	37%	25%	39%	35%	42%
	Shopping	10%	11%	8%	10%	9%	5%	10%	2%	11%	9%	11%
	Personal research/info collecting	50%	54%	45%	52%	45%	79%	49%	55%	49%	56%	37%
	Banking	1%	1%	2%	1%	2%	1%	1%	0%	2%	2%	1%
	Weather	0%	1%	0%	1%			0%	0%	0%	0%	1%
	Travel	1%	1%	2%	1%	3%		1%	0%	1%	1%	2%
	Other (Specify)	4%	3%	6%	5%	3%		4%	2%	4%	2%	8%
	Refused	0%		0%		0%		0%	0%	0%	0%	0%
Total	Count	456	270	184	337	119	26	430	65	390	290	137

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QD2. What are your primary reasons for going online?

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
qd2m	Work	23%	42%	29%	41%	26%	38%	24%	44%	13%	33%	50%	33%	35%
	School	12%	12%	22%	9%	3%	11%	17%	9%	12%	12%	12%	15%	10%
	Current events/news	26%	20%	17%	15%	24%	18%	14%	23%	16%	24%	16%	18%	17%
	Sports news/info	4%	5%	3%	6%	4%	3%	5%	7%	0%	4%	6%	6%	2%
	Entertainment (general)	8%	9%	8%	8%	6%	5%	11%	9%	3%	6%	12%	6%	9%
	Play games	7%	1%	1%	2%	4%	1%	4%	3%	1%	5%	1%	2%	2%
	Download movies/music	4%	4%	11%	0%	1%	6%	0%	1%	9%	4%	1%	7%	1%
	Blogging (reading/writing)	2%	0%	1%	0%	0%	1%	0%	0%		0%	0%	1%	0%
	Communications/e-mail/social contact/chat rooms	44%	38%	50%	23%	45%	40%	36%	36%	41%	47%	29%	29%	45%
	Shopping	15%	8%	6%	10%	16%	10%	8%	12%	14%	5%	13%	8%	12%
	Personal research/info collecting	22%	60%	41%	56%	51%	50%	50%	53%	37%	59%	50%	45%	55%
	Banking	3%	2%	1%	2%	2%	1%	1%	3%		2%	2%	2%	1%
	Weather	1%	0%		0%	2%	1%		0%		0%	0%	0%	1%
	Travel		0%		3%	1%	2%	0%	1%	2%	1%	2%	0%	2%
	Other (Specify)	4%	1%	8%	2%	3%	1%	5%	3%	15%	2%	1%	3%	6%
	Refused					0%		0%						0%
Total	Count	89	284	96	202	141	75	96	272	55	104	194	200	256

QD2. What are your primary reasons for going online?

		QD16. Children under 18 at home	
		Yes	No
qd2m	Work	42%	28%
	School	12%	13%
	Current events/news	22%	14%
	Sports news/info	4%	4%
	Entertainment (general)	10%	6%
	Play games	2%	2%
	Download movies/music	2%	6%
	Blogging (reading/writing)	0%	1%
	Communications/e-mail/social contact/chat rooms	38%	37%
	Shopping	10%	10%
	Personal research/info collecting	44%	55%
	Banking	1%	2%
	Weather	0%	1%
	Travel	0%	2%
	Other (Specify)	7%	2%
	Refused		0%
Total	Count	185	266

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QD4. What type of information are you most likely to look for on-line?

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	IConn NonUsers	iConn Aware	iConn NonAware
D4. What type of information are you most likely to look for on-line? (PROBE Anything else?)	History Information	4%	3%	5%	4%	6%	4%	4%	10%	4%
	Health Information	14%	16%	11%	14%	14%	5%	14%	2%	15%
	News	6%	8%	2%	7%	3%	4%	6%	3%	6%
	Financial/business information	10%	6%	15%	9%	14%	14%	10%	9%	11%
	Education Information	5%	8%	2%	6%	2%	19%	4%	13%	4%
	Travel Information	7%	7%	7%	7%	7%	3%	7%	1%	8%
	School related information	5%	7%	1%	6%	2%		5%	15%	3%
	Recipes	1%	0%	1%	0%	2%		1%		1%
	Sports	2%	0%	5%	3%	0%		2%		2%
	Shopping/Products/Consumer Information	5%	7%	2%	6%	3%		5%	2%	5%
	Hobbies	3%	3%	3%	2%	6%		3%		3%
	Work related research	5%	5%	5%	5%	6%	13%	5%	6%	5%
	General Information/Research	12%	10%	15%	12%	12%	3%	13%	9%	13%
	Books, articles, or magazines	3%	4%	1%	4%	1%	7%	3%	4%	3%
	Information about people/businesses (addresses/phone)	2%	1%	4%	2%	3%		2%		3%
	Technical/Science information	4%	3%	5%	3%	5%	2%	4%	1%	4%
	Varies/depends	8%	8%	9%	7%	11%	27%	8%	21%	7%
Other	4%	3%	6%	5%	3%		4%	6%	4%	
Total	Count	415	250	163	308	107	25	390	57	357

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QD4. What type of information are you most likely to look for on-line?

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
D4. What type of information are you most likely to look for on-line? (PROBE Anything else?)	History Information	4%	6%	9%	4%	4%	4%	7%	6%	2%	1%
	Health Information	15%	13%	9%	15%	6%	16%	19%	20%	10%	11%
	News	7%	4%	2%	8%	6%	5%	4%	1%	7%	10%
	Financial/business information	12%	8%	4%	11%	6%	16%	6%	11%	8%	14%
	Education Information	6%	0%	1%	5%	6%	5%	1%	3%	7%	6%
	Travel Information	7%	8%	8%	5%	6%	6%	7%	6%	8%	9%
	School related information	5%	4%	2%	5%	9%	3%		1%	12%	2%
	Recipes	0%	2%	3%	0%		2%	0%		2%	1%
	Sports	1%	5%	1%	0%	5%	1%	1%		0%	1%
	Shopping/Products/Consumer Information	6%	4%	4%	5%	3%	5%	9%	6%	3%	6%
	Hobbies	3%	2%	11%	2%	5%	1%	4%	3%	2%	3%
	Work related research	6%	3%	4%	5%	6%	5%	4%	4%	7%	4%
	General Information/Research	10%	17%	20%	12%	22%	7%	10%	14%	17%	7%
	Books, articles, or magazines	2%	4%	0%	4%	1%	1%	9%	5%	1%	3%
	Information about people/businesses (addresses/phone)	3%	2%	3%	2%	1%	4%	1%	2%	1%	4%
	Technical/Science information	5%	1%	0%	4%	2%	5%	3%	6%		5%
	Varies/depends	7%	8%	15%	8%	8%	7%	11%	7%	10%	10%
Other	2%	8%	3%	4%	3%	6%	3%	7%	3%	2%	
Total	Count	266	121	80	272	85	191	125	63	90	254

QD4. What type of information are you most likely to look for on-line?

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D4. What type of information are you most likely to look for on-line? (PROBE Anything else?)	History Information	7%	10%	0%	4%	5%	8%	2%
	Health Information	7%	15%	15%	5%	23%	16%	12%
	News	3%	5%	8%	6%	5%	6%	4%
	Financial/business information	5%	7%	20%	16%	5%	11%	9%
	Education Information	5%	4%	6%	5%	5%	5%	5%
	Travel Information	6%	4%	5%	7%	7%	6%	8%
	School related information	5%	10%	0%	3%	6%	6%	3%
	Recipes		2%	1%	1%	1%	1%	1%
	Sports	9%	0%	1%	1%	4%	4%	0%
	Shopping/Products/Consumer Information	1%	3%	6%	3%	6%	2%	7%
	Hobbies	3%	5%	1%	4%	2%	2%	3%
	Work related research	3%	8%	1%	6%	4%	5%	6%
	General Information/Research	22%	10%	10%	13%	11%	10%	15%
	Books, articles, or magazines	10%	0%	2%	3%	2%	0%	5%
	Information about people/businesses (addresses/phone)	3%	3%	3%	2%	3%	2%	2%
	Technical/Science information	0%	3%	8%	7%	0%	3%	4%
	Varies/depends	10%	8%	10%	11%	6%	10%	7%
Other	1%	3%	3%	3%	5%	2%	6%	
Total	Count	47	95	184	183	232	168	243

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QD5. Where on the internet do you typically go to get information - how do you access this information?

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers		Q17. iConn Aware vs. iConn NonAware		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	IConn NonUsers	iConn Aware	iConn NonAware
D5. Where on the internet do you typically go to get information - how do you access this information?	Yahoo	10%	6%	14%	7%	16%	35%	9%	16%	9%
	Google	35%	41%	28%	38%	26%	29%	35%	40%	34%
	Msn	4%	4%	5%	3%	7%	8%	4%	3%	5%
	Aol	4%	5%	3%	3%	6%		4%	5%	4%
	Search Engines	11%	12%	10%	13%	6%	3%	11%	6%	12%
	Yahoo & Google	7%	4%	11%	5%	13%	3%	8%	5%	8%
	Online Newspapers & TVs	5%	7%	3%	4%	10%	8%	5%	3%	6%
	Specific Websites	13%	8%	19%	13%	12%	4%	13%	3%	14%
	Other	11%	12%	8%	13%	6%	10%	11%	20%	9%
Total	Count	411	249	160	309	102	24	387	56	354

QD5. Where on the internet do you typically go to get information - how do you access this information?

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
D5. Where on the internet do you typically go to get information - how do you access this information?	Yahoo	10%	6%	12%	7%	8%	10%	16%	13%	9%	9%
	Google	37%	32%	34%	37%	38%	31%	35%	33%	35%	40%
	Msn	3%	7%	2%	5%	2%	8%	2%	5%	5%	4%
	Aol	5%	4%	2%	4%	2%	7%	4%	7%	1%	3%
	Search Engines	13%	8%	11%	10%	12%	9%	12%	9%	14%	10%
	Yahoo & Google	8%	8%	12%	8%	8%	8%	6%	10%	5%	6%
	Online Newspapers & TVs	4%	6%	6%	6%	6%	7%	2%	5%	7%	6%
	Specific Websites	10%	20%	12%	12%	14%	16%	3%	13%	7%	14%
	Other	11%	9%	9%	11%	11%	4%	22%	6%	19%	9%
Total	Count	270	114	81	270	90	185	124	59	83	260

QD5. Where on the internet do you typically go to get information - how do you access this information?

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D5. Where on the internet do you typically go to get information - how do you access this information?	Yahoo	13%	4%	11%	10%	10%	7%	12%
	Google	26%	31%	37%	31%	39%	33%	37%
	Msn	4%	1%	8%	6%	3%	8%	1%
	Aol	6%	5%	2%	5%	3%	6%	3%
	Search Engines	9%	14%	10%	6%	16%	16%	7%
	Yahoo & Google	10%	10%	7%	5%	10%	11%	4%
	Online Newspapers & TVs	7%	5%	6%	8%	2%	6%	4%
	Specific Websites	10%	15%	14%	16%	9%	11%	14%
Other	15%	15%	5%	13%	8%	2%	17%	
Total	Count	43	99	184	180	231	168	239

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QD7. From what location are you most likely to access online information?

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	IConn NonUsers	iConn Aware	iConn NonAware
D7. From what location are you most likely to access online information?	Work	26%	22%	30%	27%	23%	12%	26%	25%	26%
	School	3%	4%	3%	2%	6%	9%	3%	9%	2%
	Home	63%	66%	60%	63%	64%	78%	63%	61%	64%
	Library	4%	4%	4%	5%	2%	1%	4%	5%	4%
	Internet Café	1%	2%			3%		1%		1%
	Equally Work & Home	2%	3%	1%	2%	1%		2%	0%	2%
	Other	0%		1%		1%		0%		0%
	Don't Know	0%		0%		0%		0%		0%
	Refused	0%		1%	1%			0%		0%
Total	Count	443	266	175	328	115	26	417	64	378

QD7. From what location are you most likely to access online information?

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
D7. From what location are you most likely to access online information?	Work	28%	23%	18%	29%	23%	33%	16%	31%	17%	31%
	School	4%	2%		3%	8%	1%		3%	4%	1%
	Home	62%	65%	79%	64%	55%	64%	76%	61%	73%	63%
	Library	3%	5%		0%	7%		7%	3%	1%	1%
	Internet Café	2%			2%	3%			3%		
	Equally Work & Home	1%	4%	0%	3%	3%	1%	1%		5%	2%
	Other	0%			0%	1%					1%
	Don't Know	0%			0%						0%
	Refused		1%	2%							
Total	Count	286	128	85	284	93	200	134	70	93	269

QD7. From what location are you most likely to access online information?

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D7. From what location are you most likely to access online information?	Work	9%	30%	34%	27%	24%	27%	24%
	School	8%	4%	0%	5%	1%	3%	4%
	Home	66%	59%	64%	62%	65%	63%	65%
	Library	11%	2%	0%	2%	6%	4%	4%
	Internet Café	6%			2%			2%
	Equally Work & Home	0%	5%	1%	0%	3%	3%	1%
	Other			1%	1%		1%	
	Don't Know					0%	0%	
Refused				1%				
Total	Count	51	100	191	194	249	179	259

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QD9. Do you have a high speed connection at home?

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	IConn NonUsers	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
D9. Do you have a high speed connection at home?	Cable	34%	31%	38%	35%	31%	22%	34%	14%	37%	36%	32%
	DSL	39%	46%	31%	41%	35%	29%	40%	37%	40%	38%	41%
	Other (SPECIFY)	1%	1%	1%	1%	0%	10%	1%	3%	1%	1%	
	No/no high speed access at home	23%	20%	26%	20%	29%	40%	22%	39%	20%	21%	24%
	Don't Know	3%	2%	4%	2%	5%		3%	5%	3%	4%	2%
	Refused	0%	1%		1%			0%	3%		1%	
Total	Count	412	246	165	305	107	25	387	61	350	258	126

QD9. Do you have a high speed connection at home?

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
D9. Do you have a high speed connection at home?	Cable	27%	38%	21%	43%	34%	32%	28%	45%	15%	28%	47%	39%	29%
	DSL	36%	42%	57%	32%	27%	39%	45%	32%	41%	42%	37%	34%	44%
	Other (SPECIFY)	3%	1%	2%		2%	1%		1%		1%	0%	2%	0%
	No/no high speed access at home	32%	17%	18%	24%	29%	23%	22%	21%	43%	24%	16%	22%	24%
	Don't Know	2%	1%	2%	2%	8%	4%	4%	0%	2%	5%	0%	3%	3%
	Refused		1%						2%				1%	
Total	Count	85	267	83	185	132	64	84	254	41	92	190	179	233

QD9. Do you have a high speed connection at home?

		QD16. Children under 18 at home	
		Yes	No
D9. Do you have a high speed connection at home?	Cable	40%	28%
	DSL	36%	43%
	Other (SPECIFY)		2%
	No/no high speed access at home	22%	23%
	Don't Know	2%	4%
	Refused		1%
Total	Count	174	234

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QD10. What type of computer do you use most often? PC, MAC, Linux or Unix or something else?

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	IConn NonUsers	iConn Aware	iConn NonAware
D10. What type of computer do you use most often? PC, MAC, Linux or Unix or something else?	PC	78%	83%	74%	82%	71%	99%	78%	79%	78%
	Mac	2%	2%	2%	2%	1%		2%		2%
	Linux/UNIX	1%	1%		1%			1%		1%
	Do not use a computer	7%	5%	10%	2%	16%		7%	10%	7%
	Both PC and Mac	1%	1%	2%	2%	0%	1%	1%	0%	1%
	Other	0%	0%	0%	0%	0%		0%	0%	0%
	Don't Know	7%	7%	7%	7%	8%		8%	4%	8%
	Refused	3%	2%	4%	3%	3%		3%	7%	2%
Total	Count	500	290	208	361	138	26	474	69	430

QD10. What type of computer do you use most often? PC, MAC, Linux or Unix or something else?

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
D10. What type of computer do you use most often? PC, MAC, Linux or Unix or something else?	PC	87%	66%	75%	96%	91%	83%	60%	69%	87%	90%
	Mac	2%	2%	6%	2%	2%	2%	3%	1%	4%	3%
	Linux/UNIX	1%						2%	1%		
	Do not use a computer	2%	15%	2%			8%	16%	15%	1%	0%
	Both PC and Mac	0%	3%	6%	1%	3%	0%	1%	2%	1%	1%
	Other	0%	0%	0%			1%	0%			1%
	Don't Know	7%	9%	9%	0%	4%	7%	14%	10%	7%	2%
	Refused	1%	5%	2%	1%			4%	2%	1%	2%
Total	Count	299	170	89	284	96	213	168	102	104	278

QD10. What type of computer do you use most often? PC, MAC, Linux or Unix or something else?

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D10. What type of computer do you use most often? PC, MAC, Linux or Unix or something else?	PC	74%	81%	90%	81%	76%	92%	70%
	Mac	0%	1%	4%	2%	2%	2%	2%
	Linux/UNIX					1%		1%
	Do not use a computer	14%	5%	3%	10%	5%	1%	12%
	Both PC and Mac		3%	1%	3%	0%	0%	2%
	Other		0%	1%		1%	1%	0%
	Don't Know	10%	9%	1%	3%	11%	4%	10%
	Refused	2%	0%		2%	4%		3%
Total	Count	67	117	196	210	290	190	302

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QD11. What is your profession?

			Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers		Q17. iConn Aware vs. iConn NonAware	
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	IConn NonUsers	iConn Aware	iConn NonAware
D11. What is your profession?	Student	10%	14%	7%	12%	8%	32%	10%	23%	8%
	Not employed/retired	22%	19%	25%	21%	23%	4%	23%	24%	22%
	Education	4%	7%	2%	6%	2%	16%	4%	9%	4%
	Writing	0%	0%	0%	0%	0%	4%	0%	1%	0%
	Clerical/Customer Service	5%	5%	5%	5%	6%	3%	5%	2%	5%
	Insurance/Finance	5%	5%	6%	5%	7%		6%	1%	6%
	Transportation	4%	6%	1%	4%	3%	22%	3%	6%	3%
	Medical	4%	5%	2%	4%	3%	4%	4%	1%	4%
	Design	2%	3%	1%	2%	0%		2%		2%
	Health	0%	0%	1%	0%	1%		0%		0%
	Government	3%	3%	4%	4%	3%		3%	6%	3%
	Technical/Engineering	6%	5%	8%	7%	5%		7%	3%	7%
	Legal/Law Enforcement	1%	1%	0%	1%	1%		1%	1%	1%
	Advertising/Marketing	1%	1%	1%	1%	1%		1%	0%	1%
	Automotive	3%	2%	4%	2%	5%		3%	4%	3%
	Computers/Electronics	2%	3%	2%	3%	2%		2%	0%	3%
	Construction	3%	2%	4%	3%	3%		3%		4%
	Self-Employed	1%	0%	1%	1%	1%	7%	0%	2%	1%
	Hospitality/Recreation	2%	3%	1%	1%	3%	2%	2%	0%	2%
	Media/Publishing/Entertainment	1%	1%	1%	1%	1%		1%	2%	1%
	Sales/Retail	3%	2%	4%	2%	4%		3%		3%
	Social Work	0%	0%		0%			0%		0%
	Executive/Management	2%	2%	2%	3%	1%	3%	2%	2%	2%
	Services	3%	2%	4%	1%	6%		3%	3%	3%
Homemaker	4%	4%	4%	3%	6%	1%	4%	0%	5%	
Production	2%	3%	1%	1%	2%	1%	2%	0%	2%	
Real Estate	1%	1%	1%	1%	0%		1%		1%	
Information/Records	1%	1%	1%	1%		1%	1%	0%	1%	
Other	3%	2%	3%	3%	2%		3%	4%	2%	

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QD11. What is your profession?

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	IConn NonUsers	iConn Aware	iConn NonAware
D11. What	Refused	2%	0%	5%	2%	2%		2%	4%	2%
Total	Count	500	290	208	361	138	26	474	69	430

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QD11. What is your profession?

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
D11. What is your profession?	Student	11%	7%	13%	14%	33%	1%		8%	21%	4%
	Not employed/retired	14%	34%	22%	11%	7%	7%	64%	26%	13%	19%
	Education	5%	2%	2%	4%	4%	4%	4%	1%	5%	11%
	Writing	0%			0%	0%	0%	0%			1%
	Clerical/Customer Service	5%	5%	2%	6%	6%	6%	3%	8%	4%	1%
	Insurance/Finance	6%	5%	4%	8%	4%	9%	3%	4%	6%	10%
	Transportation	3%	3%	6%	4%	3%	7%		4%	6%	1%
	Medical	5%	3%	4%	5%	3%	6%	1%	4%	2%	5%
	Design	1%	2%	0%	2%	0%	3%	1%	2%	2%	1%
	Health	1%	0%		1%		1%			1%	0%
	Government	6%	0%	1%	6%	5%	3%	1%	4%	2%	1%
	Technical/Engineering	6%	7%	13%	7%	7%	8%	2%	5%	11%	5%
	Legal/Law Enforcement	1%		1%	1%	1%	1%	0%			3%
	Advertising/Marketing	1%	0%	1%	1%	2%	0%	0%		0%	3%
	Automotive	4%	2%	3%	3%	1%	6%	2%	7%		
	Computers/Electronics	3%	1%	5%	3%	2%	3%	1%		3%	7%
	Construction	3%	3%	6%	3%	5%	4%		5%	2%	2%
	Self-Employed	1%	0%	3%	0%	1%	1%			1%	2%
	Hospitality/Recreation	2%	2%	2%	1%	1%	4%		2%	3%	1%
	Media/Publishing/Entertainment	1%	2%		1%	3%	0%	0%		3%	1%
	Sales/Retail	3%	2%	1%	1%	1%	5%	1%	3%	4%	2%
	Social Work	0%	0%	1%	0%		0%	0%			1%
	Executive/Management	2%	2%	1%	3%	1%	3%	2%	0%	2%	6%
	Services	2%	5%		2%	4%	3%	1%	5%	0%	1%
	Homemaker	7%	1%	1%	6%	4%	3%	6%	6%	1%	5%
	Production	2%	2%	4%	1%	1%	3%	1%	2%	1%	1%
Real Estate	1%	1%		1%		1%	2%	1%	1%	1%	
Information/Records	1%	0%		2%		1%	2%	1%	1%	1%	
Other	4%	1%	2%	3%	2%	4%	2%	2%	4%	3%	

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 Subgroup Tables - Open Ended Questions
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QD11. What is your profession?

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
D11. What	Refused		5%	2%	1%	0%		1%	1%		0%
Total	Count	299	170	89	284	96	213	168	102	104	278

QD11. What is your profession?

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D11. What is your profession?	Student	9%	15%	5%	8%	12%	11%	11%
	Not employed/retired	45%	10%	7%	17%	27%	8%	32%
	Education	7%	3%	4%	2%	6%	4%	5%
	Writing		0%	1%		0%	0%	0%
	Clerical/Customer Service	3%	8%	5%	1%	9%	5%	5%
	Insurance/Finance	1%	4%	12%	7%	3%	8%	4%
	Transportation		8%	3%	7%	0%	7%	1%
	Medical	3%	5%	4%	1%	7%	4%	4%
	Design		1%	2%	0%	3%	3%	1%
	Health		0%			1%	1%	
	Government		1%	9%	6%	1%	3%	3%
	Technical/Engineering	3%	16%	5%	12%	1%	5%	7%
	Legal/Law Enforcement		1%	1%	1%	0%	1%	0%
	Advertising/Marketing		0%	2%	0%	1%	0%	1%
	Automotive		4%	5%	5%	1%	3%	3%
	Computers/Electronics		0%	7%	4%	1%	4%	1%
	Construction			6%	4%	7%	4%	2%
	Self-Employed			1%	2%	1%	0%	0%
	Hospitality/Recreation	4%	0%	3%	2%	2%	3%	1%
	Media/Publishing/Entertainment	4%		0%	2%	0%	2%	0%
	Sales/Retail	1%	3%	4%	3%	2%	4%	2%
	Social Work		0%	0%		0%	0%	0%
	Executive/Management	1%	1%	3%	2%	2%	3%	2%
	Services	5%	1%	3%	4%	2%	3%	3%
	Homemaker	7%	3%	4%	2%	6%	4%	4%
	Production	2%		1%	2%	2%	3%	1%
Real Estate	0%	1%	2%	1%	1%	0%	1%	
Information/Records		2%	0%		2%	1%	1%	
Other	4%	5%	2%	2%	3%	3%	2%	

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QD11. What is your profession?

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D11. What	Refused				1%	3%	1%	1%
Total	Count	67	117	196	210	290	190	302

Tables

QD17. In what town do you live - Connecticut Library Automation Networks

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		Q21. IConn Users vs. IConn NonUsers		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	IConn Users	IConn NonUsers	iConn Aware	iConn NonAware
D17. In what town do you live? (NOTE: VERIFY SPELLING FOR TOWN NAME IF NECESSARY)	Biblimentation (Blue)	19%	11%	28%	14%	28%	1%	20%	19%	19%
	Lion (Yellow)	13%	16%	10%	14%	12%	45%	12%	20%	12%
	Leap (Red)	8%	8%	7%	6%	11%	11%	7%	8%	7%
	Library Connection (Green)	21%	25%	16%	26%	9%	10%	21%	8%	23%
	Waterford/Groton (Orange)	4%	6%	3%	4%	4%	4%	4%	7%	4%
	Blank (White)	29%	29%	29%	27%	32%	23%	29%	23%	30%
	Other	4%	5%	4%	5%	3%	4%	4%	10%	3%
	Refused	2%	1%	3%	3%	1%	2%	2%	5%	2%
Total	Count	500	290	208	361	138	26	474	69	430

QD17. In what town do you live - Connecticut Library Automation Networks

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
D17. In what town do you live? (NOTE: VERIFY SPELLING FOR TOWN NAME IF NECESSARY)	Bibliation (Blue)	17%	24%	24%	17%	14%	22%	20%	17%	23%	22%
	Lion (Yellow)	13%	10%	17%	14%	12%	14%	14%	14%	17%	11%
	Leap (Red)	7%	8%	6%	8%	8%	9%	4%	7%	8%	7%
	Library Connection (Green)	24%	17%	24%	19%	19%	23%	18%	18%	26%	25%
	Waterford/Groton (Orange)	3%	7%	0%	5%	4%	1%	9%	7%	3%	2%
	Blank (White)	32%	25%	18%	33%	36%	27%	27%	31%	23%	27%
	Other	4%	5%	5%	4%	3%	4%	7%	6%	1%	3%
	Refused	1%	4%	4%	0%	2%	0%	0%	1%		2%
Total	Count	299	170	89	284	96	213	168	102	104	278

QD17. In what town do you live - Connecticut Library Automation Networks

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D17. In what town do you live? (NOTE: VERIFY SPELLING FOR TOWN NAME IF NECESSARY)	Bibliation (Blue)	10%	15%	24%	21%	17%	21%	18%
	Lion (Yellow)	9%	13%	18%	16%	11%	15%	12%
	Leap (Red)	16%	7%	6%	8%	7%	9%	7%
	Library Connection (Green)	17%	21%	22%	19%	22%	22%	20%
	Waterford/Groton (Orange)	11%	2%	5%	6%	2%	2%	6%
	Blank (White)	37%	37%	20%	24%	34%	26%	31%
	Other		4%	5%	5%	4%	4%	5%
	Refused	1%	1%	0%	2%	3%	1%	0%
Total	Count	67	117	196	210	290	190	302