

Ct State Library - Banner Tables by Counties

Q1. Have you ever used a computer or similar device to obtain information online - meaning over the Internet or World Wide Web?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|-------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 1. Have you ever used a computer or similar device to obtain information online - meaning over the Internet or World Wide Web? | Yes | 80% | 87% | 71% | 78% | 86% |
| | No | 20% | 13% | 29% | 22% | 14% |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

Q2. Do you have a library card for any public library in Connecticut?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 2. Do you have a library card for any public library in Connecticut? (NOTE: town and state libraries qualify as public libraries. School and college libraries do NOT qualify - even state college libraries.) | Yes | 66% | 68% | 72% | 55% | 65% |
| | No | 34% | 32% | 28% | 45% | 34% |
| | Don't Know | 0% | | | | 0% |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

Q3. How often do you visit your local public library, if at all?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|----------------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 3. How often do you visit your local public library, if at all? Would you say that you visit it ... (READ CHOICES 1-7)? | At least once a week | 13% | 9% | 16% | 15% | 11% |
| | Once or twice a month | 17% | 22% | 16% | 18% | 15% |
| | Once every couple months | 12% | 13% | 8% | 11% | 18% |
| | Three to five times a year | 9% | 5% | 14% | 6% | 8% |
| | Once or twice a year | 18% | 20% | 15% | 13% | 24% |
| | Less than once a year | 8% | 12% | 11% | 5% | 3% |
| | Never | 23% | 18% | 19% | 31% | 22% |
| | Don't Know (VOLUNTEERED) | 0% | | 1% | 1% | |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

Q4a. Have you ever used your local public library's website?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|-------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 4a. Have you ever used your local public library's website? | Yes | 20% | 29% | 19% | 21% | 15% |
| | No | 80% | 71% | 81% | 79% | 85% |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

Q4b. How often do you use your local public library's website?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|----------------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 4b. How often do you use your local public library's website? (READ CHOICE 1-7) | At least once a day | 2% | 6% | | | |
| | At least once a week | 12% | 6% | 8% | 26% | 12% |
| | Once or twice a month | 24% | 36% | 20% | 5% | 38% |
| | Once every couple months | 17% | 22% | 14% | 27% | 4% |
| | Three to five times a year | 12% | 5% | 16% | 12% | 13% |
| | Once or twice a year | 19% | 15% | 20% | 13% | 27% |
| | Less than once a year | 13% | 9% | 19% | 18% | 5% |
| | Never (VOLUNTEERED) | 1% | | 3% | | |
| | Don't Know (VOLUNTEERED) | 1% | 2% | | | |
| Total | Count | 128 | 38 | 41 | 27 | 22 |

Q4d. Have you ever used databases provided by your local public library for research purposes?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 4d. Have you ever used databases provided by your local public library for research purposes? | Yes | 22% | 30% | 18% | 21% | 21% |
| | No | 77% | 70% | 76% | 79% | 79% |
| | Don't know | 2% | | 6% | | |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

Q5. Usage of Local library's computers to access information

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| q5. Usage of Local library's computers to access information | Used | 44% | 50% | 41% | 56% | 35% |
| | Never used | 55% | 50% | 59% | 42% | 65% |
| | Dont Know | 0% | | | 2% | 0% |
| | Refused | 0% | | | | 0% |
| Total | Count | 408 | 111 | 116 | 79 | 102 |

Q7. Do you know what interlibrary loan is?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 7. Do you know what interlibrary loan is? | Yes | 30% | 33% | 28% | 25% | 36% |
| | No | 69% | 67% | 72% | 75% | 63% |
| | Don't know | 0% | | | | 1% |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

Q8. Have you ever used interlibrary loan services?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 8. Have you ever used interlibrary loan services? | Yes | 29% | 32% | 29% | 22% | 32% |
| | No | 71% | 68% | 70% | 78% | 68% |
| | Don't know | 0% | | 0% | | |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

Q9. Do you know what the Connecticard program is?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 9. Do you know what the Connecticard program is? | Yes | 12% | 9% | 10% | 9% | 18% |
| | No | 88% | 91% | 90% | 91% | 82% |
| | Don't know | | | | | |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

Q10. Have you ever used Connecticard?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--------------------------------------|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 10. Have you ever used Connecticard? | Yes | 15% | 18% | 16% | 13% | 12% |
| | No | 85% | 82% | 82% | 87% | 88% |
| | Don't know | 0% | | 1% | | |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

Q11. Do you know what a Connecticut library program known as reQuest (Pronounced: request) is?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 11. Do you know what a Connecticut library program known as reQuest (Pronounced: request) is? | Yes | 6% | 1% | 10% | 2% | 7% |
| | No | 93% | 99% | 87% | 98% | 93% |
| | Don't know | 1% | | 2% | | |
| | Count | 500 | 126 | 138 | 104 | 132 |

Q12. Have you ever used reQuest?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---------------------------------|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 12. Have you ever used reQuest? | Yes | 7% | 4% | 12% | 3% | 8% |
| | No | 91% | 96% | 85% | 97% | 92% |
| | Don't know | 1% | | 3% | | 0% |
| | Count | 500 | 126 | 138 | 104 | 132 |

Q13. How often do you use reQuest?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|----------------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 13. How often do you use reQuest? (READ CHOICES 1-7) | At least once a day | 0% | 3% | | | |
| | At least once a week | 10% | | 15% | 10% | 4% |
| | Once or twice a month | 8% | 6% | 3% | 3% | 18% |
| | Once every couple months | 15% | 13% | 21% | | 10% |
| | Three to five times a year | 15% | 42% | 7% | | 23% |
| | Once or twice a year | 32% | 34% | 35% | 46% | 22% |
| | Less than once a year | 15% | 3% | 19% | 18% | 11% |
| | Never (VOLUNTEERED) | 6% | | | 22% | 12% |
| Total | Count | 63 | 11 | 26 | 7 | 19 |

Q14. Have you, in general, been satisfied with your experience using reQuest?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 14. Have you, in general, been satisfied with your experience using reQuest? | Yes | 93% | 87% | 100% | 78% | 88% |
| | No | 5% | 13% | | 22% | 6% |
| | Don't know | 2% | | | | 6% |
| Total | Count | 63 | 11 | 26 | 7 | 19 |

q17. Heard iCONN?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 17. Have you heard of a Connecticut library program known as iCONN (PRONOUNCED I-CONN), also known as the Connecticut Digital Library? | Yes | 14% | 8% | 9% | 21% | 17% |
| | No | 86% | 92% | 91% | 79% | 83% |
| | Don't know | 0% | | | | 0% |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

Q16. Please tell me if you agree or disagree with the following statements.

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|-----------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| a. Librarians provide accurate & reliable information. (PROBE: Agree/Disagree Strongly/Somewhat) | Strongly Agree | 71% | 70% | 70% | 76% | 68% |
| | Somewhat Agree | 25% | 28% | 28% | 21% | 22% |
| | Somewhat Disagree | 1% | 0% | 1% | 0% | 1% |
| | Strongly Disagree | 0% | 0% | 0% | 0% | 0% |
| | Neutral/neither agree | 3% | 0% | 1% | 2% | 8% |
| | Don't Know | 1% | 2% | 0% | 1% | 2% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 500 | 126 | 138 | 104 | 132 |
| b. The internet provides accurate and reliable information. (PROBE: Agree/Disagree Strongly/Somewhat) | Strongly Agree | 33% | 34% | 42% | 29% | 23% |
| | Somewhat Agree | 48% | 52% | 39% | 48% | 56% |
| | Somewhat Disagree | 6% | 7% | 2% | 13% | 5% |
| | Strongly Disagree | 2% | 1% | 2% | 4% | 2% |
| | Neutral/neither agree | 3% | 2% | 4% | 2% | 5% |
| | Don't Know | 8% | 4% | 11% | 4% | 9% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 500 | 126 | 138 | 104 | 132 |
| c. I'm concerned about equal access to information - I want residents of all communities in Connecticut to be able to access quality information. (PROBE: Agree/Disagree Strongly/Somewhat) | Strongly Agree | 68% | 72% | 67% | 69% | 66% |
| | Somewhat Agree | 26% | 20% | 31% | 21% | 29% |
| | Somewhat Disagree | 3% | 2% | 0% | 8% | 1% |
| | Strongly Disagree | 1% | 1% | 1% | 0% | 1% |
| | Neutral/neither agree | 2% | 5% | 0% | 0% | 3% |
| | Don't Know | 0% | 0% | 0% | 1% | 1% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 500 | 126 | 138 | 104 | 132 |
| d. I have difficulty finding the information I need online. (PROBE: Agree/Disagree Strongly/Somewhat) | Strongly Agree | 8% | 10% | 3% | 8% | 10% |
| | Somewhat Agree | 19% | 12% | 29% | 21% | 11% |
| | Somewhat Disagree | 29% | 40% | 21% | 34% | 26% |
| | Strongly Disagree | 42% | 35% | 45% | 34% | 52% |
| | Neutral/neither agree | 2% | 2% | 1% | 2% | 1% |
| | Don't Know | 0% | 1% | 0% | 1% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 437 | 116 | 115 | 88 | 118 |

Q16. Please tell me if you agree or disagree with the following statements.

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|-----------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| Q16a. Librarians provide accurate & reliable information | Agree | 95% | 97% | 98% | 97% | 90% |
| | Neither/Neutral | 3% | 0% | 1% | 2% | 8% |
| | Disagree | 1% | 0% | 1% | 0% | 1% |
| | Dont know | 1% | 2% | 0% | 1% | 2% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 500 | 126 | 138 | 104 | 132 |
| Q16b. The internet provides accurate and reliable information | Agree | 81% | 86% | 82% | 77% | 79% |
| | Neither/Neutral | 3% | 2% | 4% | 2% | 5% |
| | Disagree | 9% | 8% | 4% | 17% | 7% |
| | Dont know | 8% | 4% | 11% | 4% | 9% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 500 | 126 | 138 | 104 | 132 |
| Q16c. I'm concerned about equal access to information - I want residents of all communities in Connecticut to be able to access | Agree | 94% | 92% | 98% | 91% | 94% |
| | Neither/Neutral | 2% | 5% | 0% | 0% | 3% |
| | Disagree | 3% | 3% | 2% | 8% | 2% |
| | Dont know | 0% | 0% | 0% | 1% | 1% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 500 | 126 | 138 | 104 | 132 |
| Q16d. I have difficulty finding the information I need online | Agree | 26% | 22% | 32% | 29% | 21% |
| | Neither/Neutral | 2% | 2% | 1% | 2% | 1% |
| | Disagree | 72% | 75% | 66% | 68% | 78% |
| | Dont know | 0% | 1% | 0% | 1% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 437 | 116 | 115 | 88 | 118 |

Q19. How familiar are you with iCONN?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|---------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 19. How familiar are you with iCONN? Would you say that you are very familiar, somewhat familiar, not too familiar or not familiar at all with it? | Very familiar | 4% | 3% | 8% | 4% | 2% |
| | Somewhat familiar | 27% | 55% | 20% | 15% | 35% |
| | Not too familiar | 40% | 42% | 23% | 54% | 36% |
| | Not familiar at all | 28% | | 49% | 27% | 27% |
| Total | Count | 69 | 13 | 13 | 21 | 22 |

Q19. How familiar are you with iCONN? Would you say that you are very familiar, somewhat familiar, not too familiar or not familiar at all with it?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|--------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| Q19. How familiar are you with iCONN? Would you say that you are very familiar, somewhat familiar, not too familiar or not familiar at all with it? | Familiar | 31% | 58% | 28% | 19% | 37% |
| | Not familiar | 69% | 42% | 72% | 81% | 63% |
| Total | Count | 69 | 13 | 13 | 21 | 22 |

Q21. Have you ever used iCONN?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--------------------------------|-------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| Q21. Have you ever used iCONN? | Yes | 36% | 49% | 26% | 20% | 49% |
| | No | 64% | 51% | 74% | 80% | 51% |
| Total | Count | 53 | 13 | 9 | 15 | 16 |

Q25. Please tell me if you have used iCONN to read or access the following newspapers

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|------------------------------|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| a. New York Times | Yes | 59% | 61% | 64% | 19% | 74% |
| | No | 41% | 39% | 36% | 81% | 26% |
| | Don't know | 0% | 0% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 26 | 8 | 4 | 5 | 9 |
| b. Hartford Courant | Yes | 15% | 10% | 29% | 0% | 20% |
| | No | 85% | 90% | 71% | 100% | 80% |
| | Don't know | 0% | 0% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 26 | 8 | 4 | 5 | 9 |
| c. Wall Street Journal | Yes | 17% | 10% | 47% | 0% | 20% |
| | No | 83% | 90% | 53% | 100% | 80% |
| | Don't know | 0% | 0% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 26 | 8 | 4 | 5 | 9 |
| d. Washington Post | Yes | 21% | 16% | 47% | 16% | 20% |
| | No | 78% | 80% | 53% | 84% | 80% |
| | Don't know | 1% | 4% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 26 | 8 | 4 | 5 | 9 |
| e. Los Angeles Times | Yes | 7% | 3% | 29% | 16% | 0% |
| | No | 92% | 93% | 71% | 84% | 100% |
| | Don't know | 1% | 4% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 26 | 8 | 4 | 5 | 9 |
| f. Christian Science Monitor | Yes | 4% | 4% | 29% | 0% | 0% |
| | No | 96% | 96% | 71% | 100% | 100% |
| | Don't know | 0% | 0% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 26 | 8 | 4 | 5 | 9 |

q27. Overall, how would you rate iCONN, based on your experience with it?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|-----------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 27. Overall, how would you rate iCONN, based on your experience with it? Would you say it is excellent, good, fair, or poor? | Excellent | 46% | 12% | 47% | 60% | 55% |
| | Good | 41% | 88% | 53% | 40% | 17% |
| | Fair | 4% | | | | 8% |
| | Poor | 10% | | | | 20% |
| Total | Count | 26 | 8 | 4 | 5 | 9 |

q28. Are you satisfied or dissatisfied with the information found on iCONN?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|-------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 28. Are you satisfied or dissatisfied with the information found on iCONN? | | 100% | 100% | 100% | 100% | 100% |
| Total | Count | 26 | 8 | 4 | 5 | 9 |

q31. Would you recommend iCONN to a family member, friend or coworker who needs information?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 31. Would you recommend iCONN to a family member, friend or coworker who needs information? | Yes | 96% | 100% | 82% | 100% | 95% |
| | No | 2% | | 18% | | |
| | Don't know | 3% | | | | 5% |
| Total | Count | 26 | 8 | 4 | 5 | 9 |

Q34. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|-------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 34. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely? | Very likely | 22% | 23% | 27% | 17% | 19% |
| | Somewhat likely | 35% | 33% | 35% | 42% | 31% |
| | Not too likely | 18% | 16% | 21% | 21% | 15% |
| | Not at all likely | 23% | 28% | 16% | 19% | 33% |
| | Don't Know | 1% | | 1% | 1% | 2% |
| Total | Count | 474 | 118 | 134 | 99 | 123 |

Q34. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| q34rec. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely? | Likely | 57% | 56% | 62% | 59% | 50% |
| | Not likely | 42% | 44% | 37% | 40% | 48% |
| | Dont know | 1% | | 1% | 1% | 2% |
| Total | Count | 474 | 118 | 134 | 99 | 123 |

Q37. Please tell me how interested you are in each of the following aspects of iCONN.

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|-----------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| a. An online library catalog listing the books and titles of over 400 public, academic and school libraries in the state. Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN? | Very interested | 28% | 27% | 26% | 22% | 38% |
| | Somewhat interested | 45% | 44% | 46% | 51% | 38% |
| | Not too interested | 15% | 18% | 12% | 17% | 16% |
| | Not interested at all | 12% | 11% | 17% | 10% | 7% |
| | Don't Know | 0% | 0% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 388 | 97 | 112 | 84 | 95 |

Q37. Please tell me how interested you are in each of the following aspects of iCONN.

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|-----------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| b. Online access to genealogy resources - meaning resources for tracing one's family history. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN?) | Very interested | 28% | 36% | 33% | 21% | 23% |
| | Somewhat interested | 34% | 28% | 33% | 36% | 37% |
| | Not too interested | 17% | 18% | 10% | 29% | 16% |
| | Not interested at all | 20% | 18% | 24% | 14% | 23% |
| | Don't Know | 0% | 0% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 388 | 97 | 112 | 84 | 95 |
| c. Online access to newspapers and magazines. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN?) | Very interested | 37% | 38% | 39% | 32% | 39% |
| | Somewhat interested | 40% | 42% | 38% | 41% | 39% |
| | Not too interested | 9% | 9% | 6% | 8% | 15% |
| | Not interested at all | 14% | 11% | 17% | 19% | 7% |
| | Don't Know | 0% | 0% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 388 | 97 | 112 | 84 | 95 |
| d. Online access to scholarly journals. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN?) <small>(INTERVIEWER NOTE: ...)</small> | Very interested | 14% | 24% | 8% | 24% | 6% |
| | Somewhat interested | 33% | 31% | 27% | 37% | 41% |
| | Not too interested | 24% | 22% | 30% | 16% | 23% |
| | Not interested at all | 28% | 23% | 35% | 21% | 30% |
| | Don't Know | 0% | 0% | 0% | 2% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 388 | 97 | 112 | 84 | 95 |
| e. Online access to Spanish-language and bilingual magazines. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN?) | Very interested | 12% | 15% | 13% | 12% | 6% |
| | Somewhat interested | 15% | 15% | 16% | 12% | 16% |
| | Not too interested | 16% | 25% | 12% | 13% | 17% |
| | Not interested at all | 57% | 43% | 59% | 63% | 61% |
| | Don't Know | 0% | 2% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 388 | 97 | 112 | 84 | 95 |
| f. Online access to the | Very interested | 20% | 22% | 19% | 30% | 8% |

Q37. Please tell me how interested you are in each of the following aspects of iCONN.

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|----------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| Q37a. An online library catalog listing the books and titles of over 400 public, academic and school libraries in the state | Interested | 73% | 71% | 72% | 73% | 76% |
| | Not interested | 27% | 28% | 28% | 27% | 24% |
| | Dont know | 0% | 0% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 388 | 97 | 112 | 84 | 95 |
| Q37b. Online access to genealogy resources - meaning resources for tracing one's family history | Interested | 62% | 64% | 67% | 57% | 60% |
| | Not interested | 38% | 36% | 33% | 43% | 40% |
| | Dont know | 0% | 0% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 388 | 97 | 112 | 84 | 95 |
| Q37c. Online access to newspapers and magazines | Interested | 77% | 80% | 77% | 74% | 78% |
| | Not interested | 23% | 20% | 23% | 26% | 22% |
| | Dont know | 0% | 0% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 388 | 97 | 112 | 84 | 95 |
| Q37d. Online access to scholarly journals | Interested | 48% | 55% | 35% | 61% | 47% |
| | Not interested | 52% | 45% | 65% | 37% | 53% |
| | Dont know | 0% | 0% | 0% | 2% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 388 | 97 | 112 | 84 | 95 |
| Q37e. Online access to Spanish-language and bilingual magazines | Interested | 27% | 30% | 30% | 24% | 22% |
| | Not interested | 73% | 68% | 70% | 76% | 78% |
| | Dont know | 0% | 2% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 388 | 97 | 112 | 84 | 95 |
| Q37f. Online access to the Associated Press library of photographs | Interested | 62% | 70% | 65% | 57% | 57% |
| | Not interested | 38% | 30% | 34% | 43% | 43% |
| | Dont know | 0% | 0% | 1% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 388 | 97 | 112 | 84 | 95 |
| Q37g. Online access to a business and company | Interested | 63% | 67% | 66% | 56% | 62% |
| | Not interested | 37% | 33% | 34% | 44% | 38% |

Q37. Please tell me how interested you are in each of the following aspects of iCONN.

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|----------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| Q37g. Online access to a business and company resource center that includes company | Dont know | 0% | 0% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 388 | 97 | 112 | 84 | 95 |
| Q37h. Online access to a health and wellness resource center that includes access to journals and encyclopedias of | Interested | 82% | 81% | 84% | 87% | 73% |
| | Not interested | 18% | 19% | 16% | 13% | 25% |
| | Dont know | 1% | 0% | 0% | 0% | 3% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 388 | 97 | 112 | 84 | 95 |
| Q37i. Online access to a history resource center that includes access to historical journals, atlases and maps | Interested | 74% | 78% | 72% | 79% | 69% |
| | Not interested | 26% | 22% | 28% | 21% | 31% |
| | Dont know | 0% | 0% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 388 | 97 | 112 | 84 | 95 |

IQ38. Please tell me if you think you would use iCONN to access the following newspapers.

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|------------------------------|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| a. New York Times | Yes | 59% | 61% | 57% | 68% | 53% |
| | No | 40% | 38% | 43% | 32% | 46% |
| | Don't know | 0% | 1% | 0% | 0% | 1% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 341 | 83 | 101 | 72 | 85 |
| b. Hartford Courant | Yes | 71% | 52% | 79% | 61% | 81% |
| | No | 28% | 45% | 21% | 37% | 19% |
| | Don't know | 1% | 3% | 0% | 1% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 341 | 83 | 101 | 72 | 85 |
| c. Wall Street Journal | Yes | 50% | 48% | 55% | 53% | 42% |
| | No | 49% | 52% | 44% | 47% | 58% |
| | Don't know | 0% | 0% | 1% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 341 | 83 | 101 | 72 | 85 |
| d. Washington Post | Yes | 33% | 52% | 34% | 29% | 24% |
| | No | 66% | 48% | 65% | 69% | 76% |
| | Don't know | 1% | 0% | 1% | 3% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 341 | 83 | 101 | 72 | 85 |
| e. Los Angeles Times | Yes | 16% | 14% | 20% | 19% | 7% |
| | No | 83% | 86% | 80% | 78% | 88% |
| | Don't know | 2% | 0% | 0% | 3% | 5% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 341 | 83 | 101 | 72 | 85 |
| f. Christian Science Monitor | Yes | 13% | 9% | 16% | 18% | 8% |
| | No | 86% | 89% | 84% | 80% | 92% |
| | Don't know | 1% | 2% | 0% | 2% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 341 | 83 | 101 | 72 | 85 |

IQ39. Please tell me if you think you would use iCONN to access the following magazines.

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| a. Consumer Reports | Yes | 78% | 85% | 87% | 61% | 77% |
| | No | 22% | 15% | 13% | 39% | 23% |
| | Don't know | 0% | 0% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 341 | 83 | 101 | 72 | 85 |
| b. Science and technology magazines or journals | Yes | 56% | 60% | 56% | 51% | 61% |
| | No | 42% | 38% | 42% | 49% | 39% |
| | Don't know | 1% | 2% | 3% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 341 | 83 | 101 | 72 | 85 |
| c. Business and economics magazines or journals | Yes | 55% | 51% | 56% | 57% | 55% |
| | No | 42% | 47% | 37% | 42% | 45% |
| | Don't know | 3% | 1% | 7% | 1% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 341 | 83 | 101 | 72 | 85 |
| d. Health magazines or journals | Yes | 75% | 82% | 81% | 74% | 65% |
| | No | 23% | 17% | 17% | 23% | 35% |
| | Don't know | 1% | 0% | 2% | 3% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 341 | 83 | 101 | 72 | 85 |
| e. Law magazines or journals | Yes | 28% | 29% | 25% | 38% | 22% |
| | No | 71% | 71% | 75% | 61% | 73% |
| | Don't know | 2% | 0% | 0% | 1% | 5% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 341 | 83 | 101 | 72 | 85 |
| f. Literature and literary analysis magazines or journals | Yes | 28% | 30% | 22% | 32% | 33% |
| | No | 70% | 68% | 75% | 68% | 67% |
| | Don't know | 1% | 2% | 3% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 341 | 83 | 101 | 72 | 85 |
| g. News magazines, such as Time or Newsweek | Yes | 67% | 59% | 68% | 69% | 69% |
| | No | 33% | 41% | 32% | 31% | 31% |
| | Don't know | 0% | 0% | 0% | 0% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |

IQ39. Please tell me if you think you would use iCONN to access the following magazines.

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| g. News magazines, | Count | 341 | 83 | 101 | 72 | 85 |
| h. Popular magazines - for general interest, travel or hobbies | Yes | 69% | 72% | 75% | 64% | 65% |
| | No | 30% | 28% | 22% | 36% | 35% |
| | Don't know | 1% | 0% | 3% | 1% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 341 | 83 | 101 | 72 | 85 |

q40. Based on what you have learned from this survey, would you say that you are now more likely to get a library card from your public library, less likely to get a library card or no difference?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|---------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 40. Based on what you have learned from this survey, would you say that you are now more likely to get a library card from your public library, less likely to get a library card or no difference? | More likely | 63% | 55% | 79% | 70% | 38% |
| | Less likely | 2% | 8% | | 1% | 2% |
| | No difference | 35% | 36% | 21% | 29% | 60% |
| | Count | 96 | 20 | 23 | 26 | 27 |

IQ41. Would you be more likely to use iCONN if it offered the following:?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| 41a. Would you be more likely to use iCONN if it offered a live online ask an expert service for research assistance or homework help? | Yes | 53% | 46% | 59% | 59% | 48% |
| | No | 42% | 50% | 38% | 35% | 48% |
| | Don't know | 4% | 4% | 3% | 7% | 3% |
| | Refused | 0% | 0% | 0% | 0% | 0% |
| | Count | 474 | 118 | 134 | 99 | 123 |
| b. Would you be more likely to use iCONN if it | Yes | 45% | 35% | 50% | 49% | 44% |
| | No | 52% | 58% | 49% | 49% | 53% |

IQ41. Would you be more likely to use iCONN if it offered the following:?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| b. Would you be more likely to use iCONN if it offered online test preparation services? | Don't know | 2% | 7% | 1% | 2% | 2% |
| | Refused | 0% | 0% | 0% | 0% | 1% |
| | Count | 474 | 118 | 134 | 99 | 123 |
| c. Would you be more likely to use iCONN if it offered online car repair manuals? | Yes | 40% | 29% | 41% | 42% | 45% |
| | No | 58% | 69% | 58% | 57% | 53% |
| | Don't know | 1% | 2% | 0% | 1% | 1% |
| | Refused | 0% | 0% | 0% | 0% | 1% |
| | Count | 474 | 118 | 134 | 99 | 123 |
| d. Would you be more likely to use iCONN if it offered nonfiction e-books - meaning nonfiction books that can be read on-line or | Yes | 50% | 47% | 50% | 58% | 45% |
| | No | 49% | 51% | 49% | 41% | 54% |
| | Don't know | 1% | 1% | 0% | 1% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 1% |
| | Count | 474 | 118 | 134 | 99 | 123 |
| e. Would you be more likely to use iCONN if it offered fiction e-books - meaning fiction books that can be read on-line or downloaded? | Yes | 49% | 45% | 50% | 57% | 43% |
| | No | 50% | 54% | 50% | 42% | 56% |
| | Don't know | 1% | 1% | 0% | 1% | 0% |
| | Refused | 0% | 0% | 0% | 0% | 1% |
| | Count | 474 | 118 | 134 | 99 | 123 |
| f. Would you be more likely to use iCONN if it offered downloadable audio e-books? | Yes | 42% | 39% | 47% | 47% | 33% |
| | No | 56% | 59% | 53% | 52% | 62% |
| | Don't know | 2% | 2% | 0% | 1% | 4% |
| | Refused | 0% | 0% | 0% | 0% | 1% |
| | Count | 474 | 118 | 134 | 99 | 123 |
| g. Would you be more likely to use iCONN if it offered access to music files that could be listened to online? The music would include | Yes | 50% | 50% | 52% | 57% | 43% |
| | No | 48% | 46% | 48% | 42% | 53% |
| | Don't know | 2% | 4% | 0% | 1% | 3% |
| | Refused | 0% | 0% | 0% | 0% | 1% |
| | Count | 474 | 118 | 134 | 99 | 123 |

IQ43. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|---------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| a. Access is free. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to use iCONN?) | Major factor | 66% | 69% | 78% | 64% | 52% |
| | Minor factor | 11% | 5% | 5% | 10% | 22% |
| | Not a factor at all | 19% | 21% | 15% | 22% | 20% |
| | Don't Know | 1% | 1% | 1% | 3% | 1% |
| | Refused | 2% | 3% | 0% | 0% | 6% |
| | Count | 474 | 118 | 134 | 99 | 123 |
| b. iCONN is available 24 hours a day, 7 days a week. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to use iCONN?) | Major factor | 71% | 68% | 80% | 71% | 63% |
| | Minor factor | 7% | 6% | 6% | 8% | 8% |
| | Not a factor at all | 19% | 23% | 14% | 20% | 24% |
| | Don't Know | 1% | 1% | 0% | 1% | 1% |
| | Refused | 2% | 2% | 0% | 0% | 5% |
| | Count | 474 | 118 | 134 | 99 | 123 |
| c. You can use it to save space because you can count on iCONN to have articles from your favorite magazines. (PROBE: Is this a major factor, a minor factor or | Major factor | 49% | 46% | 51% | 50% | 48% |
| | Minor factor | 22% | 25% | 21% | 26% | 17% |
| | Not a factor at all | 26% | 25% | 28% | 23% | 28% |
| | Don't Know | 1% | 2% | 0% | 1% | 2% |
| | Refused | 2% | 2% | 0% | 0% | 5% |
| | Count | 474 | 118 | 134 | 99 | 123 |
| d. You can use it to save money because you don't have to subscribe to as many newspapers or magazines. (PROBE: Is this a major factor, a minor factor or | Major factor | 54% | 54% | 66% | 56% | 39% |
| | Minor factor | 19% | 17% | 9% | 21% | 29% |
| | Not a factor at all | 25% | 26% | 24% | 22% | 27% |
| | Don't Know | 1% | 1% | 0% | 1% | 1% |
| | Refused | 2% | 2% | 0% | 0% | 5% |
| | Count | 474 | 118 | 134 | 99 | 123 |

online_rec. Often Online vs Online for Research

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|----------------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| QD1&3. Often Online vs. Online often for Research | Often Online | 22% | 20% | 28% | 19% | 18% |
| | On-line often for research | 78% | 80% | 72% | 81% | 82% |
| Total | Count | 373 | 104 | 97 | 78 | 94 |

agerec. Age Categories

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|----------------------|---------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| QD12. Age Categories | 18 - 34 | 32% | 22% | 34% | 38% | 31% |
| | 35 - 54 | 42% | 47% | 40% | 41% | 41% |
| | 55 + | 26% | 31% | 26% | 21% | 28% |
| Total | Count | 477 | 121 | 131 | 99 | 126 |

qd13rec. Education

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|-----------------|----------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| QD13. Education | High school or less | 50% | 49% | 49% | 47% | 55% |
| | Some College | 26% | 14% | 27% | 34% | 26% |
| | College grad or more | 24% | 37% | 25% | 19% | 19% |
| Total | Count | 492 | 123 | 137 | 103 | 129 |

QD15. Income

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--------------|--------------------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| QD15. Income | Under \$40,000 | 26% | 17% | 31% | 32% | 22% |
| | \$40,000 to less than \$75,000 | 36% | 27% | 34% | 40% | 40% |
| | \$75,000 or more | 37% | 56% | 36% | 29% | 37% |
| Total | Count | 380 | 90 | 108 | 83 | 99 |

QD20. Gender

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--------------|--------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| QD20. gender | Male | 49% | 43% | 48% | 42% | 57% |
| | Female | 51% | 57% | 52% | 58% | 43% |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

QD16. Gender

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---------------------------------|-------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| QD16. Children under 18 at home | Yes | 41% | 36% | 47% | 37% | 42% |
| | No | 59% | 64% | 53% | 63% | 58% |
| Total | Count | 492 | 124 | 135 | 104 | 129 |

D1. How often do you go online for any reason - either at home, at work or anywhere?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|------------------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| D1. How often do you go online for any reason - either at home, at work or anywhere? (READ CHOICES 1-6) | At least once a day | 61% | 73% | 53% | 59% | 62% |
| | Three to five times a week | 9% | 3% | 9% | 12% | 12% |
| | Once or twice a week | 7% | 8% | 9% | 5% | 7% |
| | Once or twice a month | 5% | 1% | 6% | 10% | 2% |
| | Less often than once a month | 4% | 2% | 5% | 4% | 4% |
| | Never | 12% | 8% | 17% | 10% | 12% |
| | Refused (VOLUNTEERED) | 1% | 4% | | | 1% |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

D3. How often do you go on-line for research or informational purposes?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|------------------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| D3. How often do you go on-line for research or informational purposes? (READ CHOICES 1-6) | At least once a day | 33% | 39% | 32% | 37% | 28% |
| | Three to five times a week | 29% | 32% | 21% | 27% | 39% |
| | Once or twice a week | 16% | 11% | 19% | 13% | 17% |
| | Once or twice a month | 13% | 8% | 20% | 11% | 10% |
| | Less often than once a month | 6% | 7% | 7% | 8% | 1% |
| | Never | 3% | 3% | 2% | 4% | 4% |
| Total | Count | 452 | 117 | 122 | 94 | 119 |

D5. Where on the internet do you typically go to get information - how do you access this information?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|-------------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| D5. Where on the internet do you typically go to get information - how do you access this information? | Yahoo | 10% | 7% | 10% | 10% | 11% |
| | Google | 35% | 39% | 36% | 40% | 26% |
| | Msn | 4% | 2% | 5% | 6% | 4% |
| | Aol | 4% | 10% | 1% | 6% | 2% |
| | Search Engines | 11% | 10% | 7% | 6% | 20% |
| | Yahoo & Google | 7% | 10% | 10% | 6% | 3% |
| | Online Newspapers & TVs | 5% | 1% | 8% | 7% | 4% |
| | Specific Websites | 13% | 13% | 15% | 3% | 18% |
| | Other | 11% | 7% | 8% | 16% | 12% |
| Total | Count | 411 | 108 | 109 | 87 | 107 |

D7. From what location are you most likely to access online information?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|-----------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| D7. From what location are you most likely to access online information? | Work | 26% | 32% | 28% | 19% | 25% |
| | School | 3% | | 2% | 6% | 4% |
| | Home | 62% | 65% | 56% | 61% | 66% |
| | Library | 4% | 3% | 8% | 4% | 0% |
| | Internet Café | 1% | | | 4% | |
| | Other (specify) | 4% | 0% | 6% | 6% | 3% |
| | Don't Know | 0% | | | 0% | |
| | Refused | 0% | | | | 1% |
| Total | Count | 443 | 116 | 119 | 92 | 116 |

D8. Do you have internet access from your home?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|---------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| D8. Do you have internet access from your home? | Yes | 75% | 84% | 67% | 76% | 78% |
| | No | 23% | 13% | 33% | 24% | 19% |
| | Refused | 1% | 4% | | | 2% |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

D9. Do you have a high speed connection at home?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|---------------------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| D9. Do you have a high speed connection at home? (INTERVIEWER NOTE: IF RESPONDENT SAYS DIAL-UP, CHOOSE CODE 97 "no". High speed is anything OTHER THAN a standard dial-up phone connection) (IF YES ASK, "What type?") | Cable | 33% | 40% | 41% | 19% | 30% |
| | DSL | 38% | 36% | 32% | 49% | 38% |
| | Other (SPECIFY) | 6% | 5% | 6% | 4% | 7% |
| | No/no high speed access at home | 20% | 18% | 16% | 24% | 21% |
| | Don't Know | 3% | 1% | 4% | 3% | 4% |
| | Refused | 0% | | 2% | | |
| Total | Count | 412 | 111 | 107 | 85 | 109 |

D10. What type of computer do you use most often?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|-----------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| D10. What type of computer do you use most often? PC, MAC, Linux or Unix or something else? | PC | 75% | 80% | 68% | 85% | 72% |
| | Mac | 2% | 4% | 1% | 2% | 2% |
| | Linux/UNIX | 1% | | 2% | | |
| | Other (specify) | 12% | 9% | 14% | 7% | 16% |
| | Don't Know | 7% | 1% | 14% | 6% | 5% |
| | Refused | 3% | 5% | 2% | | 5% |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

D11. What is your profession?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|-------------------------------|----------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| D11. What is your profession? | RECORD | 74% | 79% | 67% | 81% | 73% |
| | VERBATIM | | | | | |
| | Student | 8% | 5% | 9% | 9% | 7% |
| | Not employed/retired | 16% | 10% | 24% | 10% | 17% |
| | Refused | 2% | 6% | | | 3% |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

D14. How would you describe your race or ethnic background?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|------------------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| D14. How would you describe your race or ethnic background? | Hispanic/Latino | 5% | 7% | 6% | 6% | 2% |
| | African-American/Black | 7% | 7% | 6% | 13% | 3% |
| | Asian | 1% | 0% | 2% | | |
| | Caucasian/White | 72% | 72% | 66% | 70% | 83% |
| | Biracial (vol) | 1% | | 4% | 1% | |
| | Other (specify) | 5% | 5% | 11% | 0% | 3% |
| | Don't Know | 2% | | 1% | 6% | 1% |
| | Refused | 7% | 9% | 5% | 5% | 9% |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

D16. Do you have any children under age 18 living in your household?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|---------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| D16. Do you have any children under age 18 living in your household? | Yes | 40% | 34% | 46% | 37% | 41% |
| | No | 58% | 62% | 52% | 63% | 57% |
| | Refused | 2% | 4% | 2% | | 3% |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

D18. How many phone numbers do you have in your household that are connected to phones that can be answered by a person, excluding cell phones?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|---|------------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| D18. How many phone numbers do you have in your household that are connected to phones that can be answered by a person, excluding cell phones? | 1 | 84% | 72% | 85% | 92% | 82% |
| | 2 | 10% | 19% | 8% | 5% | 11% |
| | 3 | 2% | 3% | 2% | 0% | 4% |
| | 4 | 1% | 0% | 1% | 1% | 0% |
| | 5 | 0% | 0% | | 1% | 1% |
| | Don't Know | 1% | | 2% | | |
| | Refused | 2% | 6% | 2% | | 2% |
| Total | Count | 500 | 126 | 138 | 104 | 132 |

D19. How many adults at least 18 years of age or older live in your household?

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|--|-------|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| D19. How many adults at least 18 years of age or older live in your household? | 1 | 16% | 18% | 15% | 22% | 11% |
| | 2 | 59% | 46% | 65% | 57% | 62% |
| | 3 | 18% | 28% | 13% | 14% | 20% |
| | 4 | 5% | 7% | 3% | 5% | 4% |
| | 5 | 3% | 2% | 3% | 1% | 3% |
| Total | Count | 486 | 123 | 130 | 103 | 130 |

D2. What are your primary reasons for going online? (DO NOT READ CHOICES- ACCEPT UP TO 4 RESPONSES)

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|-------|---|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| qd2m | Work | 17% | 18% | 15% | 18% | 16% |
| | School | 6% | 5% | 5% | 11% | 5% |
| | Current events/news | 9% | 10% | 9% | 9% | 10% |
| | Sports news/info | 2% | 1% | 2% | 2% | 3% |
| | Entertainment (general) | 4% | 2% | 6% | 4% | 3% |
| | Play games | 1% | | 2% | 1% | 1% |
| | Download movies/music | 2% | 1% | 1% | 4% | 2% |
| | Blogging (reading/writing) | 0% | 1% | | | 0% |
| | Communications/e-mail/social contact/chat rooms | 17% | 18% | 19% | 15% | 17% |
| | Shopping | 4% | 9% | 5% | 2% | 2% |
| | Personal research/info collecting | 23% | 25% | 21% | 21% | 25% |
| | Other (Specify) | 14% | 10% | 15% | 12% | 17% |
| | Refused | 0% | | | | 0% |
| Total | Count | 456 | 118 | 122 | 95 | 121 |

D6. What do you like about getting information from online sources? (DO NOT READ CHOICES- ACCEPT UP TO 4 RESPONSES)

| | | Total | Fairfield, Hartford, New Haven, Other Counties | | | |
|-------|---|-------|--|-----------------|------------------|----------------|
| | | | Fairfield County | Hartford County | New Haven County | Other Counties |
| qd6m | Fast: Online information is available immediately, offers q | 34% | 39% | 34% | 36% | 29% |
| | Targeted: I only have to look at topics of interest to me | 6% | 4% | 7% | 8% | 5% |
| | 24/7: Online information is available 24/7 | 10% | 5% | 9% | 11% | 14% |
| | From home: I don't have to leave my house to get it | 12% | 21% | 10% | 9% | 13% |
| | From work/school: I can get it from work or school | 1% | 3% | 2% | | 1% |
| | Many resources: There are many resources available online | 12% | 7% | 12% | 9% | 16% |
| | Searchable: Online information is searchable | 6% | 2% | 10% | 5% | 4% |
| | Portable: I can download/email/cut-n-paste information as d | 1% | 1% | 1% | 3% | 1% |
| | More viewpoints: I get more viewpoints than I do through no | 3% | 5% | 1% | 5% | 1% |
| | Have control: I have control over the information that's pr | 1% | 0% | 1% | | 2% |
| | Browsable: It's browseable - I can "surf" for other topics | 1% | 1% | 1% | | 3% |
| | No physical barriers to accessing information | 2% | 3% | 1% | 1% | 2% |
| | Other (specify) | 9% | 11% | 8% | 11% | 9% |
| | Don't Know | 1% | | 2% | 2% | 0% |
| | Refused | 0% | | | | 1% |
| Total | Count | 443 | 116 | 119 | 92 | 116 |