

## Academic Libraries Usage Statistics for iCONN Databases

### EBSCO – CINAHL, PsycINFO

Go to <http://eadmin.epnet.com>

Enter your EBSCO **User ID\*** and password (contact EBSCO Tech Support for a password)

Click on “Reports and Statistics” tab > Select/Specify your report > Show or email the report.

Automatic monthly reports: Click on the tab labeled “View/Edit Scheduled Reports” to set up automatic reports.

If you need assistance, contact EBSCO Technical Support at:

[eptech@epnet.com](mailto:eptech@epnet.com) or phone (800) 758-5995 (Hours: M–F, 8am–8:30pm; S & S, 9am–5pm)

### Gale – InfoTrac OneFile, Expanded Academic, Health & Wellness, Business & Company, US History in Context, Science in Context, etc.

**As of January 1, 2011, Gale has moved to a new statistics reporting system. If you have not done so already, you will have to contact Gale Technical Support [[Gale.Technicalsupport@cengage.com](mailto:Gale.Technicalsupport@cengage.com) or phone: 800-877-4253 / option 4] to get a new password.**

**For those who have made the change and have a UserID and Password for the new site:**

Go to: <http://www.gale.cengage.com/usage/>

Click the “Login” button that appears just below the “Gale Usage Website” label.

Enter your UserID and Password.

There are online ‘Guided Tutorials’ for the new interface at:

<http://www.gale.cengage.com/guidedtour/index.htm> under “Gale Usage Website”

If you need assistance, contact Gale Technical Support at:

[Gale.Technicalsupport@cengage.com](mailto:Gale.Technicalsupport@cengage.com) or phone: 800-877-4253 / option 4. (Hours: 24/7)

### ProQuest – ABI/Inform Complete, iCONN Newsstand, Hartford Courant - Historical

For usage reports before your library moves to the new platform (through Spring 2011):

Go to <http://lad.proquest.com/lad>

Enter your ProQuest Account ID and password (contact ProQuest Customer Service)

Click on Usage Reports >> Specify the report criteria >> View or email the report.

**For stats on new ProQuest platform (Spring 2011 - after your library moves to the new platform):**

Go to <http://admin.proquest.com/login> (Your ProQuest LAD Account ID and Password will work. If you have problems accessing your account or to set up a new account, contact ProQuest Customer Service.)

Click Login >> Click Usage Reports >> Click Request Usage Reports >> Specify the report Criteria

Click Create Report

Automatic monthly reports: After you login, click on Scheduled Usage Reports >> Schedule a new Report and follow instructions.

If you need assistance, contact ProQuest Customer Service at:

[tsupport@il.proquest.com](mailto:tsupport@il.proquest.com) or phone: (800) 889-3358 opt 1 (Hours: M–Sun, 8am–12 midnight)

<http://www.il.proquest.com/techsupport/liveassist.shtml>

\* **Library-specific info that’s bolded and marked with an asterisk:** is available from the Vendors’ Technical Support or from Stephen Cauffman, [scauffman@cslib.org](mailto:scauffman@cslib.org) or 1-860-704-2223.