

**Q1. Have you ever used a computer or similar device to obtain information online - meaning over the Internet or World Wide Web?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
1. Have you ever used a computer or similar device to obtain information online - meaning over the Internet or World Wide Web?	Yes	90%	92%	87%	92%	85%	100%	89%	83%	91%
	No	10%	8%	13%	8%	15%		11%	17%	9%
	Use on-line information received from others (Volunteered)	0%	0%		0%			0%	0%	
Total	Count	500	306	194	392	106	35	465	71	423

**Q1. Have you ever used a computer or similar device to obtain information online - meaning over the Internet or World Wide Web?**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
1. Have you ever used a computer or similar device to obtain information online - meaning over the Internet or World Wide Web?	Yes	95%	79%	100%	99%	99%	93%	76%	85%	94%	96%
	No	5%	21%		1%	1%	7%	24%	15%	6%	4%
	Use on-line information received from others (Volunteered)		0%					0%		0%	
Total	Count	300	160	105	276	70	218	182	88	116	276

**Q1. Have you ever used a computer or similar device to obtain information online - meaning over the Internet or World Wide Web?**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
1. Have you ever used a computer or similar device to obtain information online - meaning over the Internet or World Wide Web?	Yes	68%	91%	99%	90%	90%	97%	85%
	No	32%	9%	1%	10%	10%	3%	15%
	Use on-line information received from others (Volunteered)	0%				0%		0%
Total	Count	71	102	208	192	308	182	305

**Q2. Do you have a library card for any public library in Connecticut?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
2. Do you have a library card for any public library in Connecticut? (NOTE: town and state libraries qualify as public libraries. School and college libraries do NOT qualify - even state college libraries.)	Yes	72%	92%	46%	100%		100%	70%	90%	69%	79%	55%
	No	28%	7%	54%		100%		30%	10%	31%	20%	45%
	Don't Know	0%	1%					0%		0%	0%	0%
Total	Count	500	306	194	392	106	35	465	71	423	300	160

**Q2. Do you have a library card for any public library in Connecticut?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
2. Do you have a library card for any public library in Connecticut? (NOTE: town and state libraries qualify as public libraries. School and college libraries do NOT qualify - even state college libraries.)	Yes	82%	74%	71%	72%	69%	59%	79%	82%	61%	69%	78%
	No	18%	26%	29%	27%	30%	41%	21%	17%	39%	31%	22%
	Don't Know		0%		1%	0%		0%	1%			
	Count	105	276	70	218	182	88	116	276	71	102	208

**Q2. Do you have a library card for any public library in Connecticut?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
2. Do you have a library card for any public library in Connecticut? (NOTE: town and state libraries qualify as public libraries. School and college libraries do NOT qualify - even state college libraries.)	Yes	69%	75%	77%	68%
	No	31%	25%	23%	31%
	Don't Know	1%	0%		1%
	Count	192	308	182	305

**Q3. How often do you visit your local public library, if at all?**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
3. How often do you visit your local public library, if at all? Would you say that you visit it ... (READ CHOICES 1-7)?	At least once a week	16%	28%		22%	1%	31%	15%	23%	15%
	Once or twice a month	23%	41%		31%	4%	35%	22%	27%	23%
	Once every couple months	8%	14%		8%	7%	6%	8%	7%	8%
	Three to five times a year	10%	17%		12%	3%	5%	10%	6%	10%
	Once or twice a year	17%		39%	18%	13%	14%	17%	14%	17%
	Less than once a year	8%		18%	7%	9%	7%	8%	13%	7%
	Never	19%		43%	2%	62%	2%	20%	9%	21%
Total	Count	500	306	194	392	106	35	465	71	423

**Q3. How often do you visit your local public library, if at all?**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
3. How often do you visit your local public library, if at all? Would you say that you visit it ... (READ CHOICES 1-7)?	At least once a week	18%	10%	15%	18%	12%	14%	18%	7%	26%	18%
	Once or twice a month	23%	22%	33%	21%	26%	22%	22%	20%	23%	27%
	Once every couple months	9%	5%	13%	6%	6%	8%	9%	6%	7%	9%
	Three to five times a year	12%	8%	9%	10%	5%	14%	7%	10%	8%	13%
	Once or twice a year	17%	19%	16%	15%	17%	17%	19%	21%	15%	15%
	Less than once a year	9%	6%	2%	10%	12%	7%	7%	10%	6%	6%
	Never	13%	31%	12%	19%	22%	18%	19%	27%	16%	12%
Total	Count	300	160	105	276	70	218	182	88	116	276

**Q3. How often do you visit your local public library, if at all?**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
3. How often do you visit your local public library, if at all? Would you say that you visit it ... (READ CHOICES 1-7)?	At least once a week	14%	20%	11%	19%	14%	17%	14%
	Once or twice a month	20%	19%	22%	22%	24%	24%	23%
	Once every couple months	8%	8%	9%	6%	10%	9%	7%
	Three to five times a year	7%	9%	14%	10%	9%	13%	8%
	Once or twice a year	18%	12%	17%	17%	17%	13%	20%
	Less than once a year	9%	8%	10%	7%	8%	6%	9%
	Never	24%	23%	16%	20%	18%	18%	20%
Total	Count	71	102	208	192	308	182	305

**Q4a. Have you ever used your local public library's website?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
4a. Have you ever used your local public library's website?	Yes	29%	42%	12%	38%	4%	55%	27%	39%	27%
	No	71%	58%	88%	61%	96%	45%	73%	61%	73%
	Don't know	0%	0%	1%	0%	0%	0%	0%	0%	0%
Total	Count	500	306	194	392	106	35	465	71	423

**Q4a. Have you ever used your local public library's website?**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
4a. Have you ever used your local public library's website?	Yes	34%	15%	38%	32%	29%	33%	19%	12%	35%	40%
	No	65%	85%	62%	68%	71%	67%	80%	88%	64%	60%
	Don't know	1%						1%	1%	0%	
Total	Count	300	160	105	276	70	218	182	88	116	276

**Q4a. Have you ever used your local public library's website?**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
4a. Have you ever used your local public library's website?	Yes	20%	27%	34%	27%	31%	39%	22%
	No	80%	73%	66%	73%	69%	61%	78%
	Don't know				1%	0%		0%
Total	Count	71	102	208	192	308	182	305

**Q4b. How often do you use your local public library's website?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
4b. How often do you use your local public library's website? (READ CHOICE 1-7)	At least once a day	2%	3%		2%		4%	2%	3%	2%
	At least once a week	8%	9%		8%		17%	6%	12%	6%
	Once or twice a month	29%	35%	2%	31%		38%	28%	34%	29%
	Once every couple months	14%	17%	3%	15%		20%	13%	14%	15%
	Three to five times a year	11%	9%	19%	10%	36%	2%	12%	12%	11%
	Once or twice a year	27%	19%	61%	25%	64%	15%	29%	14%	29%
	Less than once a year	7%	5%	16%	7%			8%	4%	8%
	Never (VOLUNTEERED)	1%	1%		1%		4%	0%	3%	0%
Don't Know (VOLUNTEERED)	1%	1%		1%			1%	4%	0%	
Total	Count	169	139	30	163	6	25	144	38	128

**Q4b. How often do you use your local public library's website?**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
4b. How often do you use your local public library's website? (READ CHOICE 1-7)	At least once a day	2%			4%		4%	3%	7%	3%	1%
	At least once a week	6%	7%	4%	10%	11%	1%	11%	4%	13%	6%
	Once or twice a month	34%	6%	25%	34%	20%	32%	26%	17%	24%	35%
	Once every couple months	13%	12%	25%	9%	14%	14%	9%	12%	13%	12%
	Three to five times a year	15%	4%	12%	6%	6%	13%	11%	23%	3%	12%
	Once or twice a year	21%	58%	25%	27%	42%	23%	31%	26%	34%	26%
	Less than once a year	8%	9%	9%	8%	7%	9%	7%	11%	8%	6%
	Never (VOLUNTEERED)	0%						1%			2%
Don't Know (VOLUNTEERED)	0%	4%		2%			2%		2%	1%	
Total	Count	116	27	47	100	23	87	45	12	39	112

**Q4b. How often do you use your local public library's website?**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
4b. How often do you use your local public library's website? (READ CHOICE 1-7)	At least once a day	6%	4%		1%	3%	2%	2%
	At least once a week		15%	1%	10%	6%	4%	12%
	Once or twice a month	15%	22%	34%	18%	37%	35%	21%
	Once every couple months	18%	14%	11%	19%	11%	12%	17%
	Three to five times a year	6%	16%	12%	14%	9%	12%	11%
	Once or twice a year	48%	21%	28%	32%	23%	26%	28%
	Less than once a year	7%	2%	12%	4%	9%	7%	8%
	Never (VOLUNTEERED)		2%			1%		2%
Don't Know (VOLUNTEERED)		3%	1%	2%	1%	2%		
Total	Count	18	31	79	55	114	83	79

**Q4c. What kind of information do you most commonly seek through your local public library's website?**

			Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
4c. What kind of information do you most commonly seek through your local public library's website?	Book Titles/Availability of books	45%	46%	37%	47%		45%	45%	38%	46%
	Educational materials/school projects	8%	8%	6%	8%		4%	8%	9%	7%
	Research (general)	16%	14%	29%	15%	41%	14%	17%	17%	17%
	To renew/checkout books	8%	9%		8%		2%	9%	2%	9%
	General Library Information	3%	4%		3%		3%	3%	4%	3%
	Local news	2%	2%	3%	2%		6%	1%	4%	2%
	Travel	1%		5%		20%		1%		1%
	Jobs	2%	3%		2%			3%		3%
	Events	9%	8%	10%	9%		4%	9%	7%	9%
	Don't Know	6%	5%	10%	5%	39%	16%	4%	16%	4%
Refused	1%	1%		1%		4%		3%		
Total	Count	169	139	30	163	6	25	144	38	128

**Q4c. What kind of information do you most commonly seek through your local public library's website?**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
4c. What kind of information do you most commonly seek through your local public library's website?	Book Titles/Availability of books	51%	22%	39%	52%	47%	46%	33%	53%	48%	46%
	Educational materials/school projects	6%	18%	18%	4%	7%	10%	2%		13%	8%
	Research (general)	17%	15%	15%	15%	14%	14%	23%	11%	18%	11%
	To renew/checkout books	6%	17%	14%	6%	9%	6%	10%		3%	9%
	General Library Information	3%	3%	2%	3%	1%	4%	5%		3%	5%
	Local news	1%	4%		2%	5%		4%	5%		3%
	Travel		4%					4%		3%	
	Jobs	4%					5%		18%		
	Events	10%	7%	5%	12%	9%	8%	13%	7%		15%
	Don't Know	3%	10%	7%	5%	8%	6%	7%	5%	13%	3%
Refused						1%				1%	
Total	Count	116	27	47	100	23	87	45	12	39	112

**Q4c. What kind of information do you most commonly seek through your local public library's website?**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
4c. What kind of information do you most commonly seek through your local public library's website?	Book Titles/Availability of books	52%	46%	45%	51%	40%	44%	46%
	Educational materials/school projects	15%	6%	9%	3%	11%	10%	5%
	Research (general)	21%	17%	14%	16%	17%	10%	23%
	To renew/checkout books	2%	5%	10%	10%	6%	6%	10%
	General Library Information	2%	3%	4%	1%	5%	4%	2%
	Local news			2%	4%	1%	3%	1%
	Travel		3%		2%			2%
	Jobs		10%		6%		5%	
	Events		5%	13%	4%	12%	10%	6%
	Don't Know	8%	3%	3%	4%	7%	7%	3%
Refused		2%			1%		1%	
Total	Count	18	31	79	55	114	83	79

**Q4d. Have you ever used databases provided by your local public library for research purposes?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
4d. Have you ever used databases provided by your local public library for research purposes?	Yes	18%	24%	10%	23%	6%	50%	16%	38%	14%
	No	82%	76%	90%	77%	94%	49%	84%	62%	85%
	Don't know	0%	0%		0%		1%	0%	0%	0%
Total	Count	500	306	194	392	106	35	465	71	423

**Q4d. Have you ever used databases provided by your local public library for research purposes?**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
4d. Have you ever used databases provided by your local public library for research purposes?	Yes	22%	6%	22%	22%	37%	12%	8%	11%	25%	23%
	No	78%	94%	78%	78%	63%	87%	92%	89%	75%	77%
	Don't know	0%		0%	0%		0%	0%			0%
Total	Count	300	160	105	276	70	218	182	88	116	276

**Q4d. Have you ever used databases provided by your local public library for research purposes?**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
4d. Have you ever used databases provided by your local public library for research purposes?	Yes	16%	15%	18%	16%	20%	21%	16%
	No	84%	85%	82%	84%	80%	79%	84%
	Don't know			0%	0%	0%		0%
Total	Count	71	102	208	192	308	182	305

**Q5. Usage of Local library's computers to access information**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
5. How often do you use your local library's computers to access information, if at all? (READ CHOICES 1-8)	At least once a day	1%	2%		1%		3%	1%	3%	1%
	At least once a week	6%	8%		6%		11%	5%	8%	5%
	Once or twice a month	7%	10%	1%	8%		7%	7%	9%	7%
	Once every couple months	5%	7%	0%	6%		13%	4%	7%	4%
	Three to five times a year	3%	4%	0%	3%		2%	3%	2%	3%
	Once or twice a year	10%	9%	12%	11%		20%	9%	15%	9%
	Less than once a year	7%	3%	16%	7%	10%		8%	8%	7%
	Never	61%	57%	71%	56%	90%		44%	63%	47%
Don't Know (VOLUNTEERED)	0%	0%		0%				0%		0%
Total	Count	420	306	114	380	38	34	386	63	351

**Q5. Usage of Local library's computers to access information**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
5. How often do you use your local library's computers to access information, if at all? (READ CHOICES 1-8)	At least once a day	2%			2%		1%	1%	2%	1%	1%
	At least once a week	6%	3%	4%	8%	10%	3%	4%	1%	11%	6%
	Once or twice a month	10%	2%	8%	8%	7%	8%	5%	7%	10%	6%
	Once every couple months	6%	1%	3%	6%	3%	6%	2%		8%	7%
	Three to five times a year	5%		1%	3%		6%	1%	3%	1%	5%
	Once or twice a year	11%	6%	15%	9%	20%	11%	3%	15%	6%	7%
	Less than once a year	7%	10%	11%	9%	20%	4%	4%	2%	9%	9%
	Never	55%	77%	57%	55%	40%	61%	79%	71%	52%	58%
Don't Know (VOLUNTEERED)		1%								1%	
Total	Count	266	116	94	232	53	190	150	66	98	242

**Q5. Usage of Local library's computers to access information**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
5. How often do you use your local library's computers to access information, if at all? (READ CHOICES 1-8)	At least once a day	1%	1%	1%	0%	2%	1%	1%
	At least once a week	7%	9%	3%	9%	3%	6%	5%
	Once or twice a month	8%	4%	7%	8%	6%	9%	6%
	Once every couple months	0%	5%	7%	4%	6%	8%	3%
	Three to five times a year		5%	4%	4%	2%	6%	1%
	Once or twice a year	14%	6%	12%	11%	9%	11%	10%
	Less than once a year	12%	4%	8%	3%	11%	9%	6%
	Never	58%	66%	59%	60%	62%	49%	69%
Don't Know (VOLUNTEERED)					1%		0%	
Total	Count	57	82	179	156	264	160	248

**Q7. Do you know what interlibrary loan is?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
7. Do you know what interlibrary loan is?	Yes	37%	47%	24%	45%	13%	59%	35%	47%	34%	41%	27%
	No	63%	53%	76%	55%	87%	41%	65%	53%	66%	59%	73%
Total	Count	500	306	194	392	106	35	465	71	423	300	160

**Q7. Do you know what interlibrary loan is?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
7. Do you know what interlibrary loan is?	Yes	33%	45%	19%	37%	45%	13%	36%	63%	20%	30%	46%	34%	39%
	No	67%	55%	81%	63%	55%	87%	64%	37%	80%	70%	54%	66%	61%
Total	Count	105	276	70	218	182	88	116	276	71	102	208	192	308

**Q7. Do you know what interlibrary loan is?**

		QD16. Children under 18 at home	
		Yes	No
7. Do you know what interlibrary loan is?	Yes	33%	38%
	No	67%	62%
Total	Count	182	305

**Q8. Have you ever used interlibrary loan services?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
8. Have you ever used interlibrary loan services?	Yes	35%	49%	18%	45%	8%	77%	32%	50%	32%	39%	22%
	No	65%	51%	82%	54%	91%	23%	68%	50%	68%	61%	78%
	Don't know	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Total	Count	500	306	194	392	106	35	465	71	423	300	160

**Q8. Have you ever used interlibrary loan services?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
8. Have you ever used interlibrary loan services?	Yes	34%	39%	35%	31%	38%	18%	38%	52%	27%	32%	36%	30%	39%
	No	66%	61%	65%	69%	62%	82%	62%	48%	73%	68%	64%	70%	61%
	Don't know		0%		0%	0%			0%				0%	0%
Total	Count	105	276	70	218	182	88	116	276	71	102	208	192	308

**Q8. Have you ever used interlibrary loan services?**

		QD16. Children under 18 at home	
		Yes	No
8. Have you ever used interlibrary loan services?	Yes	37%	33%
	No	63%	67%
	Don't know	0%	0%
Total	Count	182	305

**Q9. Do you know what the Connecticard program is?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
9. Do you know what the Connecticard program is?	Yes	14%	17%	10%	18%	4%	23%	13%	16%	13%	15%	12%
	No	86%	83%	90%	82%	96%	77%	87%	84%	87%	85%	88%
Total	Count	500	306	194	392	106	35	465	71	423	300	160

**Q9. Do you know what the Connecticard program is?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
9. Do you know what the Connecticard program is?	Yes	13%	15%	9%	11%	20%	12%	12%	16%	8%	9%	16%	12%	16%
	No	87%	85%	91%	89%	80%	88%	88%	84%	92%	91%	84%	88%	84%
Total	Count	105	276	70	218	182	88	116	276	71	102	208	192	308

**Q9. Do you know what the Connecticard program is?**

		QD16. Children under 18 at home	
		Yes	No
9. Do you know what the Connecticard program is?	Yes	12%	15%
	No	88%	85%
Total	Count	182	305

**Q10. Have you ever used Connecticard?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
10. Have you ever used Connecticard?	Yes	19%	29%	6%	26%	1%	32%	18%	27%	17%
	No	80%	69%	94%	72%	99%	66%	81%	72%	82%
	Don't know	1%	2%		2%		2%	1%	1%	1%
Total	Count	500	306	194	392	106	35	465	71	423

**Q10. Have you ever used Connecticard?**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
10. Have you ever used Connecticard?	Yes	20%	13%	21%	19%	12%	16%	23%	12%	21%	25%
	No	78%	87%	77%	79%	84%	84%	76%	88%	76%	74%
	Don't know	2%		1%	2%	4%	0%	1%		4%	1%
Total	Count	300	160	105	276	70	218	182	88	116	276

**Q10. Have you ever used Connecticard?**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
10. Have you ever used Connecticard?	Yes	11%	15%	21%	15%	22%	18%	19%
	No	85%	85%	78%	84%	77%	79%	81%
	Don't know	4%		1%	2%	1%	3%	0%
Total	Count	71	102	208	192	308	182	305

**Q11. Do you know what a Connecticut library program known as reQuest (Pronounced: request) is?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
11. Do you know what a Connecticut library program known as reQuest (Pronounced: request) is?	Yes	8%	11%	4%	10%	3%	31%	7%	25%	6%	6%	6%
	No	92%	89%	95%	89%	97%	69%	93%	75%	94%	93%	93%
	Don't know	0%	0%	0%	0%			0%		0%	0%	0%
Total	Count	500	306	194	392	106	35	465	71	423	300	160

**Q11. Do you know what a Connecticut library program known as reQuest (Pronounced: request) is?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
11. Do you know what a Connecticut library program known as reQuest (Pronounced: request) is?	Yes	7%	9%	3%	6%	11%	4%	9%	11%	5%	8%	7%	7%	9%
	No	93%	91%	97%	94%	89%	96%	91%	88%	94%	92%	93%	93%	91%
	Don't know	0%			0%	0%			0%	0%		0%	0%	0%
Total	Count	105	276	70	218	182	88	116	276	71	102	208	192	30

**Q11. Do you know what a Connecticut library program known as reQuest (Pronounced: request) is?**

		QD16. Children under 18 at home	
		Yes	No
11. Do you know what a Connecticut library program known as reQuest (Pronounced: request) is?	Yes	6%	9%
	No	94%	91%
	Don't know		0%
Total	Count	182	305

**Q12. Have you ever used reQuest?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
12. Have you ever used reQuest?	Yes	10%	15%	4%	14%	0%	31%	9%	20%	8%	10%	6%
	No	88%	82%	94%	84%	97%	69%	89%	80%	89%	87%	93%
	Don't know	2%	2%	2%	2%	2%		2%		3%	2%	0%
Total	Count	500	306	194	392	106	35	465	71	423	300	160

**Q12. Have you ever used reQuest?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
12. Have you ever used reQuest?	Yes	15%	9%	7%	9%	11%	5%	8%	18%	4%	6%	12%	11%	10%
	No	85%	88%	90%	89%	88%	93%	87%	81%	87%	94%	88%	85%	90%
	Don't know		3%	3%	2%	1%	2%	5%	1%	8%	1%	1%	4%	1%
Total	Count	105	276	70	218	182	88	116	276	71	102	208	192	308

**Q12. Have you ever used reQuest?**

		QD16. Children under 18 at home	
		Yes	No
12. Have you ever used reQuest?	Yes	9%	11%
	No	89%	87%
	Don't know	3%	2%
Total	Count	182	305

**Q13. How often do you use reQuest?**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
13. How often do you use reQuest? (READ CHOICES 1-7)	At least once a day	2%	3%		2%		10%		8%	
	Once or twice a month	24%	28%		24%		22%	24%	17%	27%
	Once every couple months	12%	14%		12%		16%	11%	20%	9%
	Three to five times a year	10%	12%		10%		14%	9%	14%	8%
	Once or twice a year	25%	25%	23%	24%	100%	27%	24%	29%	23%
	Less than once a year	27%	17%	77%	27%		11%	31%	12%	31%
	Never (VOLUNTEERED)	1%	1%		1%			1%		2%
Total	Count	68	60	8	67	1	18	50	24	42

**Q13. How often do you use reQuest?**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
13. How often do you use reQuest? (READ CHOICES 1-7)	At least once a day				5%			7%		8%	1%
	Once or twice a month	31%	8%	23%	33%	45%	18%	19%	62%	19%	15%
	Once every couple months	5%	16%	18%	3%	17%	2%	5%		18%	11%
	Three to five times a year	11%	4%	2%	12%		14%	15%		17%	10%
	Once or twice a year	20%	38%	19%	28%		38%	19%		12%	35%
	Less than once a year	32%	33%	38%	17%	38%	29%	32%	38%	26%	25%
	Never (VOLUNTEERED)	2%			3%			3%			2%
Total	Count	37	12	15	37	3	30	28	3	9	55

**Q13. How often do you use reQuest?**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
13. How often do you use reQuest? (READ CHOICES 1-7)	At least once a day	18%		2%		4%		3%
	Once or twice a month		35%	11%	29%	18%	20%	26%
	Once every couple months		25%	4%	12%	11%	16%	9%
	Three to five times a year	11%	9%	16%	7%	12%	15%	6%
	Once or twice a year		22%	42%	17%	32%	28%	24%
	Less than once a year	71%	9%	23%	35%	20%	17%	33%
	Never (VOLUNTEERED)			3%		2%	3%	
Total	Count	5	11	33	25	43	25	41

**Q14. Have you, in general, been satisfied with your experience using reQuest?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
14. Have you, in general, been satisfied with your experience using reQuest?	Yes	96%	96%	100%	96%	100%	94%	97%	95%	97%	96%	100%
	No	2%	3%		2%		3%		3%	4%		
	Don't know	1%	2%		1%		6%		5%			
Total	Count	68	60	8	67	1	18	50	24	42	37	12

**Q14. Have you, in general, been satisfied with your experience using reQuest?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
14. Have you, in general, been satisfied with your experience using reQuest?	Yes	100%	92%	100%	96%	93%	100%	100%	94%	100%	95%	92%	96%	97%
	No		5%			7%			4%			6%	2%	2%
	Don't know		3%		4%				2%		5%	2%	1%	1%
Total	Count	15	37	3	30	28	3	9	55	5	11	33	25	4

**Q14. Have you, in general, been satisfied with your experience using reQuest?**

		QD16. Children under 18 at home	
		Yes	No
14. Have you, in general, been satisfied with your experience using reQuest?	Yes	95%	97%
	No	3%	2%
	Don't know	2%	1%
Total	Count	25	41

**Q16a. Please tell me if you agree or disagree.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
a. Librarians provide accurate & reliable information. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	69%	73%	65%	73%	61%	67%	70%	70%	69%
	Somewhat Agree	25%	23%	26%	22%	30%	27%	24%	23%	25%
	Somewhat Disagree	1%	1%	2%	1%	3%		2%	2%	1%
	Strongly Disagree	1%	1%	1%	1%			1%		1%
	Neutral/neither agree nor disagree (vol.)	1%	1%	1%	1%	2%	3%	1%	2%	1%
	Don't Know	2%	1%	4%	2%	5%	3%	2%	2%	3%
	Refused	0%		1%	0%			0%	2%	
Total	Count	500	306	194	392	106	35	465	71	423

**Q16a. Please tell me if you agree or disagree.**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
a. Librarians provide accurate & reliable information. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	74%	63%	80%	68%	65%	75%	67%	69%	67%	74%
	Somewhat Agree	22%	29%	18%	25%	28%	19%	26%	26%	24%	23%
	Somewhat Disagree	2%	1%	0%	2%	3%	0%	1%	1%	4%	
	Strongly Disagree	1%	1%		1%	1%	1%	2%	1%	2%	0%
	Neutral/neither agree nor disagree (vol.)	1%	2%		2%		1%	2%	1%	1%	2%
	Don't Know	1%	3%	2%	2%	1%	4%	1%	3%	2%	1%
	Refused		1%			1%				1%	
Total	Count	300	160	105	276	70	218	182	88	116	276

**Q16a. Please tell me if you agree or disagree.**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
a. Librarians provide accurate & reliable information. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	59%	67%	79%	66%	72%	73%	68%
	Somewhat Agree	28%	28%	17%	28%	22%	20%	26%
	Somewhat Disagree	1%	4%	0%	0%	2%	3%	1%
	Strongly Disagree	1%		1%	1%	1%	0%	1%
	Neutral/neither agree nor disagree (vol.)		1%	2%	1%	1%	1%	1%
	Don't Know	9%		1%	4%	1%	2%	3%
Total	Count	71	102	208	192	308	182	305

**Q16b. Please tell me if you agree or disagree.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
b. The internet provides accurate and reliable information. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	35%	33%	38%	35%	36%	29%	35%	37%	35%
	Somewhat Agree	45%	48%	40%	45%	42%	42%	45%	41%	46%
	Somewhat Disagree	9%	7%	11%	8%	9%	19%	8%	10%	8%
	Strongly Disagree	3%	3%	3%	3%	3%	5%	3%	5%	3%
	Neutral/neither agree nor disagree (vol.)	3%	4%	2%	3%	3%	5%	3%	3%	3%
	Don't Know	6%	6%	7%	5%	7%		6%	4%	6%
Total	Count	500	306	194	392	106	35	465	71	423

**Q16b. Please tell me if you agree or disagree.**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
b. The internet provides accurate and reliable information. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	36%	31%	31%	36%	34%	38%	34%	43%	38%	26%
	Somewhat Agree	48%	42%	49%	50%	52%	46%	36%	32%	44%	59%
	Somewhat Disagree	8%	7%	11%	9%	11%	8%	8%	11%	7%	9%
	Strongly Disagree	3%	3%	4%	2%	2%	2%	3%	1%	3%	2%
	Neutral/neither agree nor disagree (vol.)	3%	3%	5%	2%		3%	5%	4%	2%	3%
	Don't Know	2%	14%	1%		1%	3%	13%	9%	6%	1%
Total	Count	300	160	105	276	70	218	182	88	116	276

**Q16b. Please tell me if you agree or disagree.**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
b. The internet provides accurate and reliable information. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	42%	36%	32%	33%	37%	38%	33%
	Somewhat Agree	28%	44%	54%	45%	44%	42%	46%
	Somewhat Disagree	5%	9%	9%	8%	9%	13%	6%
	Strongly Disagree	5%	2%	3%	3%	2%	2%	3%
	Neutral/neither agree nor disagree (vol.)	5%	2%	2%	5%	2%	2%	4%
	Don't Know	15%	6%	0%	6%	6%	3%	8%
Total	Count	71	102	208	192	308	182	305

**Q16a. Please tell me if you agree or disagree.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
c. I'm concerned about equal access to information - I want residents of all communities in Connecticut to be able to access quality information. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	74%	80%	67%	76%	70%	67%	75%	66%	75%
	Somewhat Agree	17%	13%	22%	15%	20%	20%	17%	25%	16%
	Somewhat Disagree	3%	2%	3%	3%	1%	12%	2%	8%	2%
	Strongly Disagree	2%	2%	2%	2%	2%		2%		2%
	Neutral/neither agree nor disagree (vol.)	2%	2%	2%	1%	4%		2%		2%
	Don't Know	2%	1%	3%	2%	3%	1%	2%	1%	2%
Total	Count	500	306	194	392	106	35	465	71	423

**Q16a. Please tell me if you agree or disagree.**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
c. I'm concerned about equal access to information - I want residents of all communities in Connecticut to be able to access quality information. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	77%	72%	77%	79%	74%	77%	72%	73%	84%	70%
	Somewhat Agree	16%	16%	15%	13%	18%	15%	18%	19%	14%	16%
	Somewhat Disagree	2%	1%	1%	3%	2%	2%	2%	2%	1%	4%
	Strongly Disagree	1%	5%	3%	2%	3%	1%	3%	3%		2%
	Neutral/neither agree nor disagree (vol.)	3%	2%	2%	1%	2%	3%	2%	2%	1%	3%
	Don't Know	1%	3%	3%	1%	1%	2%	2%	1%		3%
Total	Count	300	160	105	276	70	218	182	88	116	276

**Q16a. Please tell me if you agree or disagree.**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
c. I'm concerned about equal access to information - I want residents of all communities in Connecticut to be able to access quality information. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	74%	72%	78%	73%	75%	80%	72%
	Somewhat Agree	17%	19%	15%	15%	18%	12%	19%
	Somewhat Disagree		4%	2%	3%	2%	2%	2%
	Strongly Disagree	1%	3%	3%	3%	1%	1%	3%
	Neutral/neither agree nor disagree (vol.)	4%	1%	2%	2%	2%	2%	2%
	Don't Know	4%	2%	0%	3%	1%	3%	2%
Total	Count	71	102	208	192	308	182	305

**Q16a. Please tell me if you agree or disagree.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
d. I have difficulty finding the information I need online. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	10%	10%	10%	9%	14%		11%	3%	11%
	Somewhat Agree	16%	14%	18%	13%	24%	5%	17%	4%	17%
	Somewhat Disagree	25%	28%	21%	27%	20%	48%	24%	36%	24%
	Strongly Disagree	45%	43%	47%	47%	38%	46%	45%	50%	44%
	Neutral/neither agree nor disagree (vol.)	3%	3%	2%	2%	3%	2%	3%	8%	2%
	Don't Know	2%	1%	2%	2%	1%		2%		2%
Total	Count	449	279	170	359	89	35	414	62	382

**Q16a. Please tell me if you agree or disagree.**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
d. I have difficulty finding the information I need online. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	10%	14%	12%	6%	11%	8%	14%	15%	8%	3%
	Somewhat Agree	19%	11%	13%	14%	13%	17%	17%	15%	20%	15%
	Somewhat Disagree	26%	20%	25%	29%	27%	23%	27%	14%	39%	27%
	Strongly Disagree	42%	50%	47%	49%	48%	50%	32%	47%	32%	53%
	Neutral/neither agree nor disagree (vol.)	1%	3%	4%	1%	1%	2%	6%	4%	2%	2%
	Don't Know	2%	2%		1%		1%	4%	5%		0%
Total	Count	284	125	105	274	69	208	143	72	104	260

**Q16a. Please tell me if you agree or disagree.**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
d. I have difficulty finding the information I need online. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	19%	15%	5%	10%	10%	10%	10%
	Somewhat Agree	27%	17%	11%	19%	14%	15%	17%
	Somewhat Disagree	18%	24%	28%	23%	28%	30%	22%
	Strongly Disagree	34%	35%	55%	48%	42%	42%	46%
	Neutral/neither agree nor disagree (vol.)	1%	4%	1%	1%	4%	1%	4%
	Don't Know	2%	5%		1%	2%	1%	2%
Total	Count	47	91	204	174	275	178	259

**q17. Heard iCONN?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
17. Have you heard of a Connecticut library program known as iCONN (PRONOUNCED I-CONN), also known as the Connecticut's RE-search engine?	Yes	14%	15%	12%	17%	5%	100%	7%	100%	
	No	85%	83%	87%	81%	95%		92%		100%
	Don't know	1%	1%	1%	1%			1%		
	Count	500	306	194	392	106	35	465	71	423

**q17. Heard iCONN?**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
17. Have you heard of a Connecticut library program known as iCONN (PRONOUNCED I-CONN), also known as the Connecticut's RE-search engine?	Yes	8%	5%	11%	16%	19%	11%	13%	13%	9%	19%
	No	92%	93%	87%	84%	80%	88%	87%	86%	90%	80%
	Don't know	1%	2%	2%	0%	1%	1%	0%	1%	1%	1%
	Count	300	160	105	276	70	218	182	88	116	276

q17. Heard iCONN?

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
17. Have you heard of a Connecticut library program known as iCONN (PRONOUNCED I-CONN), also known as the Connecticut's RE-search engine?	Yes	23%	9%	14%	13%	15%	12%	14%
	No	77%	90%	86%	87%	84%	87%	85%
	Don't know	0%	1%	1%	1%	1%	0%	1%
	Total	71	102	208	192	308	182	305

**Q18. How did you hear about iCONN or the Connecticut Digital Library program?**

	Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	
		Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn Interested	iConn NonInterested
Q18M Informed by librarian	28%	32%	19%	31%		48%	7%	28%	11%	
Received/saw information about it while at library	7%	10%		7%		10%	3%	7%	5%	
College/University	15%	15%	15%	16%		17%	12%	15%	19%	
Word of mouth from friends or family members	9%	2%	19%	3%	61%	4%	13%	9%	5%	38%
Word of mouth at work	17%	19%	13%	18%	5%	18%	16%	17%	25%	
From school they attend	9%	6%	15%	10%		7%	11%	9%	18%	
From children's school	1%	1%	1%	1%		1%	1%	1%	2%	
Television	8%	7%	8%	5%	31%		16%	8%		23%
Radio	2%	2%	2%	2%			4%	2%	4%	6%
Newspaper	4%	1%	8%	1%	31%		8%	4%	2%	23%
Flier/ Brochure/bookmark/other promotional materials	2%	2%		2%			3%	2%		11%
iCONN website	1%	1%		1%		1%		1%		
Internet (other than iCONN website)	8%	9%	6%	9%		11%	4%	8%		16%
Other (specify)	2%	1%	5%	2%		1%	3%	2%		12%
Don't Know	6%	9%		4%	18%	3%	9%	6%	12%	5%
Total Count	71	50	21	65	6	35	36	71	25	10

**Q18. How did you hear about iCONN or the Connecticut Digital Library program?**

	QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			
	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	
Q18M	Informed by librarian	31%	37%	47%	17%	4%	17%	25%	35%	18%	3%	40%
	Received/saw information about it while at library	11%	8%		10%	2%			13%		3%	7%
	College/University	20%	12%	25%	16%	5%	22%		16%	11%	45%	11%
	Word of mouth from friends or family members	5%	4%	3%	5%	22%	10%	12%	4%	17%		10%
	Word of mouth at work	4%	20%	17%	16%	19%	11%	13%	21%	33%		11%
	From school they attend		16%	17%	10%	2%	11%		12%	11%		16%
	From children's school		2%		4%				2%			3%
	Television	26%				28%	20%			10%	28%	
	Radio		4%		4%	3%			4%			4%
	Newspaper	4%				14%	5%		1%	10%		2%
	Flier/ Brochure/bookmark/other promotional materials		3%		5%						9%	
	iCONN website		1%		2%				1%			2%
	Internet (other than iCONN website)	9%	5%	5%	9%	8%	5%	16%	7%	9%	3%	1%
	Other (specify)		1%	5%	1%			10%	1%	6%		1%
	Don't Know		4%		6%	15%	5%	15%	4%	8%	9%	1%
Total	Count	9	45	10	30	26	10	11	47	14	10	31

**Q18. How did you hear about iCONN or the Connecticut Digital Library program?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
Q18M	Informed by librarian	28%	28%	42%	17%
	Received/saw information about it while at library	9%	5%	6%	4%
	College/University	25%	7%	18%	14%
	Word of mouth from friends or family members	6%	10%	4%	12%
	Word of mouth at work	10%	21%	4%	24%
	From school they attend	8%	10%		16%
	From children's school		2%	2%	1%
	Television		13%		13%
	Radio	1%	3%	1%	3%
	Newspaper	2%	5%		6%
	Flier/ Brochure/bookmark/other promotional materials	4%		4%	
	iCONN website		1%	2%	
	Internet (other than iCONN website)	9%	7%	14%	2%
	Other (specify)		4%	6%	
	Don't Know	7%	5%		8%
Total	Count	26	45	23	43

**Q19. How familiar are you with iCONN?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn Interested	iConn NonInterested
19. How familiar are you with iCONN - Connecticut's RE-search engine? Would you say that you are very familiar, somewhat familiar, not too familiar or not familiar at all with it?	Very familiar	10%	11%	8%	11%		15%	5%	10%	2%	13%
	Somewhat familiar	35%	39%	29%	38%	15%	53%	17%	35%	20%	15%
	Not too familiar	38%	41%	34%	37%	54%	32%	45%	38%	46%	24%
	Not familiar at all	16%	9%	30%	15%	31%		33%	16%	32%	49%
Total	Count	71	50	21	65	6	35	36	71	25	10

**Q19. How familiar are you with iCONN?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
19. How familiar are you with iCONN - Connecticut's RE-search engine? Would you say that you are very familiar, somewhat familiar, not too familiar or not familiar at all with it?	Very familiar		14%		16%	7%	5%	7%	15%	4%	6%	9%
	Somewhat familiar	19%	38%	31%	36%	38%	37%	33%	34%	32%	54%	27%
	Not too familiar	81%	28%	48%	37%	36%	47%	47%	30%	52%	28%	35%
	Not familiar at all		20%	21%	11%	18%	10%	13%	21%	13%	12%	30%
Total	Count	9	45	10	30	26	10	11	47	14	10	31

**Q19. How familiar are you with iCONN?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
19. How familiar are you with iCONN - Connecticut's RE-search engine? Would you say that you are very familiar, somewhat familiar, not too familiar or not familiar at all with it?	Very familiar	9%	11%	6%	6%
	Somewhat familiar	48%	27%	33%	39%
	Not too familiar	33%	42%	51%	34%
	Not familiar at all	10%	21%	10%	21%
Total	Count	26	45	23	43

**Q20. What do you know about iCONN - in terms of what it offers and how it works? I'd like to hear anything that you know about it.**

	Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	
		Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn Interested	iConn NonInterested
Q20M Free	5%	7%		5%		3%	7%	5%	10%	
Offers online access to databases	15%	21%	2%	16%	7%	23%	4%	15%	5%	
Can access it from home or any computer	4%	6%		5%		3%	6%	4%	9%	
Online resource --general	27%	29%	24%	28%	22%	37%	12%	27%	19%	
Online library catalog	4%	3%	6%	5%		7%		4%		
Online access to newspapers/magazines	9%	12%	2%	10%		15%		9%		
Online access to scholarly journals.	10%	12%	4%	11%		16%		10%		
Online access to photos	3%	4%		3%		4%		3%		
Online bilingual magazines	1%	2%		2%		2%		1%		
Online Business Resources	2%	3%		2%		3%		2%		
Other (specify)	1%	1%		1%		1%		1%		
Don't Know	44%	32%	69%	41%	71%	32%	62%	44%	63%	100%
Refused	9%	12%		9%		5%	14%	9%		
Total Count	60	44	16	55	5	35	25	60	19	5

**Q20. What do you know about iCONN - in terms of what it offers and how it works? I'd like to hear anything that you know about it.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
Q20M	Free		5%		2%	14%	5%		6%		11%	3%
	Offers online access to databases	15%	22%	27%	10%	14%		40%	19%	6%	3%	19%
	Can access it from home or any computer	13%	3%		8%	5%			9%			8%
	Online resource --general	22%	37%	39%	35%	13%	24%	46%	24%	16%	42%	19%
	Online library catalog		6%		4%	10%			9%		4%	9%
	Online access to newspapers/magazines	9%	13%	7%	10%	14%		19%	13%	11%	7%	8%
	Online access to scholarly journals.	21%	6%	15%	11%	6%		18%	15%	10%	21%	7%
	Online access to photos		5%		6%	2%			6%			7%
	Online bilingual magazines		3%		4%				3%			5%
	Online Business Resources		1%		6%				5%		12%	
	Other (specify)		1%		2%				1%			2%
	Don't Know	31%	34%	50%	41%	34%	54%	35%	35%	73%		46%
	Refused	26%	6%			21%	16%		7%		32%	
Total	Count	9	38	8	26	22	9	9	40	12	8	25

**Q20. What do you know about iCONN - in terms of what it offers and how it works? I'd like to hear anything that you know about it.**

	QD20. gender		QD16. Children under 18 at home	
	Male	Female	Yes	No
	Q20M Free	4%	5%	8%
Offers online access to databases	6%	23%	33%	6%
Can access it from home or any computer	2%	6%	8%	2%
Online resource --general	32%	24%	33%	25%
Online library catalog	4%	4%	2%	4%
Online access to newspapers/magazines	7%	11%	15%	6%
Online access to scholarly journals.	13%	7%	16%	5%
Online access to photos	3%	2%	4%	2%
Online bilingual magazines	3%		4%	
Online Business Resources	1%	3%		4%
Other (specify)		1%	2%	
Don't Know	46%	41%	41%	45%
Refused	7%	10%		10%
Total Count	22	38	20	36

**Q21. Have you ever used iCONN?**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn Interested	iConn NonInterested
Q21. Have you ever used iCONN - Connecticut's RE-search engine?	Yes	61%	68%	45%	66%		100%	61%			
	No	39%	32%	55%	34%	100%		39%	100%	100%	
Total	Count	60	44	16	55	5	35	25	60	19	5

**Q21. Have you ever used iCONN?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
Q21. Have you ever used iCONN - Connecticut's RE-search engine?	Yes	64%	78%	93%	47%	34%	44%	54%	80%	48%	58%	72%
	No	36%	22%	7%	53%	66%	56%	46%	20%	52%	42%	28%
Total	Count	9	38	8	26	22	9	9	40	12	8	25

**Q21. Have you ever used iCONN?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
Q21. Have you ever used iCONN - Connecticut's RE-search engine?	Yes	67%	56%	73%	54%
	No	33%	44%	27%	46%
Total	Count	22	38	20	36

**Q21a. How often do you use iCONN?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	
			Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research
21a. How often do you use iCONN - Connecticut's RE-search engine? (READ CHOICES 1-7)	At least once a day	2%	2%		2%	2%	2%			3%
	At least once a week	22%	14%	52%	22%	22%	22%		66%	10%
	Once or twice a month	16%	21%		16%	16%	16%		15%	16%
	Once every couple months	5%	5%	4%	5%	5%	5%		8%	4%
	Three to five times a year	10%	11%	4%	10%	10%	10%			14%
	Once or twice a year	20%	24%	8%	20%	20%	20%		11%	24%
	Less than once a year	6%	8%		6%	6%	6%			3%
	Never (VOLUNTEERED)	14%	8%	31%	14%	14%	14%			19%
Don't Know (VOLUNTEERED)	5%	7%		5%	5%	5%			7%	
Total	Count	35	29	6	35	35	35		5	26

**Q21a. How often do you use iCONN?**

		QD12. Age Categories			QD13. Education			QD15. Income		
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
21a. How often do you use iCONN - Connecticut's RE-search engine? (READ CHOICES 1-7)	At least once a day		3%	6%			3%			6%
	At least once a week	32%	3%	42%	44%	14%	15%	9%	30%	35%
	Once or twice a month	25%	12%	11%		74%	8%	13%	6%	7%
	Once every couple months	4%		6%			8%			9%
	Three to five times a year		14%	6%			16%		6%	24%
	Once or twice a year	23%	24%	19%			34%	44%		13%
	Less than once a year		19%	9%		12%	8%	7%	15%	7%
Never (VOLUNTEERED)	16%	24%		56%			27%	43%		
Don't Know (VOLUNTEERED)						8%				
Total	Count	7	15	10	3	4	28	5	6	15

**Q21a. How often do you use iCONN?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
21a. How often do you use iCONN - Connecticut's RE-search engine? (READ CHOICES 1-7)	At least once a day		4%	2%	2%
	At least once a week	37%	8%	42%	8%
	Once or twice a month	2%	30%	29%	4%
	Once every couple months	3%	6%	4%	6%
	Three to five times a year	2%	17%	6%	14%
	Once or twice a year	11%	29%	15%	28%
	Less than once a year	6%	7%	2%	11%
Never (VOLUNTEERED)	28%			28%	
Don't Know (VOLUNTEERED)	10%				
Total	Count	14	21	14	19

**Q22. Once you are on a computer, how do you find or link to the iCONN website?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	
			Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research
22. Once you are on a computer, how do you find or link to the iCONN - Connecticut's RE-search engine website? (READ CHOICES 1-5 ONLY IF NECESSARY)	Through www.iconn.org (typing in/on Favorite)	29%	35%	9%	29%	29%	29%			38%
	Through library's website	28%	35%	4%	28%	28%	28%		43%	25%
	By searching Google	28%	13%	79%	28%	28%	28%		57%	19%
	Through my library catalog	4%	3%	8%	4%	4%	4%			6%
	Other (SPECIFY)	10%	13%		10%	10%	10%			11%
Don't Know	1%	2%		1%	1%	1%				2%
Total	Count	35	29	6	35	35	35		5	26

**Q22. Once you are on a computer, how do you find or link to the iCONN website?**

		QD12. Age Categories			QD13. Education			QD15. Income		
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
22. Once you are on a computer, how do you find or link to the iCONN - Connecticut's RE-search engine website? (READ CHOICES 1-5 ONLY IF NECESSARY)	Through www.iconn.org (typing in/on Favorite)	23%	13%	51%			48%	44%	6%	13%
	Through library's website	33%	32%	27%		88%	24%	22%	30%	14%
	By searching Google	43%	10%		73%	12%	13%	7%	49%	54%
	Through my library catalog		9%	13%			7%			13%
	Other (SPECIFY)		37%		27%		6%	27%	15%	3%
Don't Know			9%			2%			4%	
Total	Count	7	15	10	3	4	28	5	6	15

**Q22. Once you are on a computer, how do you find or link to the iCONN website?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
22. Once you are on a computer, how do you find or link to the iCONN - Connecticut's RE-search engine website? (READ CHOICES 1-5 ONLY IF NECESSARY)	Through www.iconn.org (typing in/on Favorite)	27%	30%	17%	29%
	Through library's website	10%	45%	55%	8%
	By searching Google	42%	14%	25%	34%
	Through my library catalog	4%	5%	3%	6%
	Other (SPECIFY)	13%	7%		20%
Don't Know	3%			3%	
Total	Count	14	21	14	19

**Q23. Which iCONN resources or offerings have you used?**

	Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	
		Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research
Q23M Yes, used Library catalog	29%	37%		29%	29%	29%		33%	30%
Yes, used Information/resources (general)	33%	32%	36%	33%	33%	33%			44%
Yes, used Health/wellness resources	11%	14%		11%	11%	11%			15%
Yes, used Business resources	3%	4%		3%	3%	3%			1%
Yes, used Genealogy resources	2%	3%		2%	2%	2%			2%
Yes, used History resource centers	10%	4%	31%	10%	10%	10%			15%
Yes, used Newspapers	24%	21%	36%	24%	24%	24%		34%	23%
Yes, used Magazines	10%	4%	31%	10%	10%	10%		8%	11%
Yes, usedScholarly journals	11%	13%	4%	11%	11%	11%		33%	5%
Yes, usedBiographies	2%	2%		2%	2%	2%			
Yes, used Photos	2%	3%		2%	2%	2%			3%
Yes, used science resource centers	1%	2%		1%	1%	1%			2%
Yes, used Other (specify)	2%	2%		2%	2%	2%			
Don't Know	21%	9%	60%	21%	21%	21%		48%	14%
Total Count	35	29	6	35	35	35		5	26

**Q23. Which iCONN resources or offerings have you used?**

		QD12. Age Categories			QD13. Education			QD15. Income		
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
		Q23M	Yes, used Library catalog	33%	9%	6%		74%	29%	13%
	Yes, used Information/resources (general)	33%	34%	21%	56%	79%	11%	43%	43%	21%
	Yes, used Health/wellness resources	23%					18%	44%		
	Yes, used Business resources		13%				6%		20%	
	Yes, used Genealogy resources		5%	6%			4%			4%
	Yes, used History resource centers	16%	12%		29%		5%		43%	10%
	Yes, used Newspapers	27%	34%	6%	29%	21%	23%	13%	49%	23%
	Yes, used Magazines	20%	3%		29%		5%		43%	9%
	Yes, used Scholarly journals	16%	12%			21%	12%	13%	31%	7%
	Yes, used Biographies		7%			12%		7%		
	Yes, used Photos		5%	6%			4%			4%
	Yes, used science resource centers		5%				2%			4%
	Yes, used Other (specify)			11%			3%			
	Don't Know	23%	9%	50%	44%		17%		6%	45%
Total	Count	7	15	10	3	4	28	5	6	15

**Q23. Which iCONN resources or offerings have you used?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
		Q23M	Yes, used Library catalog	21%	37%
	Yes, used Information/resources (general)	32%	34%	21%	48%
	Yes, used Health/wellness resources		21%		22%
	Yes, used Business resources	2%	5%		7%
	Yes, used Genealogy resources	2%	3%	3%	2%
	Yes, used History resource centers	15%	6%	5%	16%
	Yes, used Newspapers	25%	23%	26%	26%
	Yes, used Magazines	15%	6%		20%
	Yes, used Scholarly journals	10%	11%	20%	4%
	Yes, used Biographies	4%			4%
	Yes, used Photos		4%	3%	2%
	Yes, used science resource centers		3%	3%	
	Yes, used Other (specify)		3%		
	Don't Know	35%	7%	38%	8%
Total	Count	14	21	14	19

**Q24. Which one iCONN resource or offering have you used most often?**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research		
		Total	Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research
24. Which one iCONN - Connecticut's RE-search engine resource or offering have you used most often? (ACCEPT 1 ANSWER) (NOTE: DO NOT READ LIST- HERE ARE ANSWERS FROM Q23:) <Q23:1> <Q23:2> <Q23:3> <Q23:4> <Q23:5> <Q23:6> <Q23:7> <Q23:8> <Q23:9> <Q23:10>	Library catalog	4%	6%		4%	4%	4%			6%
	Information/resources (general)	10%	12%	4%	10%	10%	10%			12%
	Health/wellness resources	11%	14%		11%	11%	11%			15%
	Business resources	7%	10%		7%	7%	7%			7%
	Genealogy resources	1%	1%		1%	1%	1%			
	History resource centers	1%	1%		1%	1%	1%			1%
	Newspapers	18%	14%	31%	18%	18%	18%			25%
	Magazines	4%	5%		4%	4%	4%	8%		2%
	Scholarly journals	9%	10%	9%	9%	9%	9%	33%		3%
	Photos	1%	1%		1%	1%	1%			1%
	Science resource centers	9%	12%		9%	9%	9%			13%
	Other (specify)	5%	7%		5%	5%	5%			7%
	Don't Know	19%	8%	56%	19%	19%	19%		59%	6%
Total	Count	35	29	6	35	35	35		5	26

**Q24. Which one iCONN resource or offering have you used most often?**

		QD12. Age Categories			QD13. Education			QD15. Income		
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
24. Which one iCONN - Connecticut's RE-search engine resource or offering have you used most often? (ACCEPT 1 ANSWER) (NOTE: DO NOT READ LIST- HERE ARE ANSWERS FROM Q23:) <Q23:1> <Q23:2> <Q23:3> <Q23:4> <Q23:5> <Q23:6> <Q23:7> <Q23:8> <Q23:9> <Q23:10>	Library catalog		5%	21%		14%	4%	9%		7%
	Information/resources (general)		34%	6%	27%	12%	3%	34%	6%	3%
	Health/wellness resources	23%						18%	44%	
	Business resources		9%					12%	15%	
	Genealogy resources			6%				2%		
	History resource centers		3%					2%		3%
	Newspapers	16%	21%	22%	29%			18%	43%	17%
	Magazines	4%	6%					6%		6%
	Scholarly journals	16%	4%	6%		21%		10%	13%	36%
	Photos			6%				2%		
	Science resource centers	18%	5%				53%	2%		4%
Other (specify)							8%		15%	
Don't Know	23%	12%	32%	44%			14%		45%	
Total	Count	7	15	10	3	4	28	5	6	15

**Q24. Which one iCONN resource or offering have you used most often?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
		24. Which one iCONN - Connecticut's RE-search engine resource or offering have you used most often? (ACCEPT 1 ANSWER) (NOTE: DO NOT READ LIST- HERE ARE ANSWERS FROM Q23:) <Q23:1> <Q23:2> <Q23:3> <Q23:4> <Q23:5> <Q23:6> <Q23:7> <Q23:8> <Q23:9> <Q23:10>	Library catalog Information/resources (general)		9%
	Health/wellness resources	19%	2%		21%
	Business resources		21%		22%
	Genealogy resources	10%	5%		5%
	History resource centers	2%		2%	2%
	Newspapers	30%	6%	20%	18%
	Magazines		7%	4%	4%
	Scholarly journals	10%	8%	17%	4%
	Photos		2%		2%
	Science resource centers		19%	22%	
	Other (specify)		10%		10%
	Don't Know	29%	10%	32%	7%
Total	Count	14	21	14	19

**Q25a. Please tell me if you have used iCONN to read or access the following newspapers.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research		QD12. Age Categories		
			Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research	18 - 34	35 - 54	55 +
			a. New York Times	Yes	32%	28%	48%	32%	32%	32%		63%	26%
	No	58%	60%	52%	58%	58%	58%		27%	65%	52%	70%	69%
	Don't know	4%	5%		4%	4%	4%		11%	2%		9%	
	Refused	5%	7%		5%	5%	5%			7%			
Total	Count	35	29	6	35	35	35		5	26	7	15	10

**Q25a. Please tell me if you have used iCONN to read or access the following newspapers.**

		QD13. Education			QD15. Income			QD20. gender		QD16. Children under 18 at home	
		High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
a. New York Times	Yes	44%	74%	17%	13%		54%	36%	29%	67%	6%
	No	56%	26%	68%	87%	100%	46%	50%	67%	24%	94%
	Don't know			7%				3%	5%	9%	
	Refused			8%				10%			
Total	Count	3	4	28	5	6	15	14	21	14	19

**Q25b. Please tell me if you have used iCONN to read or access the following newspapers.**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	QD12. Age Categories			
		Total	Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	Often Online	On-line often for research	18 - 34	35 - 54	55 +
b. Hartford Courant	Yes	35%	20%	87%	35%	35%	35%	63%	25%	46%	22%	54%
	No	55%	68%	13%	55%	55%	55%	27%	65%	54%	69%	46%
	Don't know	4%	5%		4%	4%	4%	11%	2%		9%	
	Refused	5%	7%		5%	5%	5%		7%			
Total	Count	35	29	6	35	35	35	5	26	7	15	10

**Q25b. Please tell me if you have used iCONN to read or access the following newspapers.**

		QD13. Education			QD15. Income			QD20. gender		QD16. Children under 18 at home	
		High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
b. Hartford Courant	Yes	73%	33%	20%	21%	55%	46%	52%	20%	45%	28%
	No	27%	67%	64%	79%	45%	54%	35%	76%	46%	72%
	Don't know			7%				3%	5%	9%	
	Refused			8%				10%			
Total	Count	3	4	28	5	6	15	14	21	14	19

**Q25c. Please tell me if you have used iCONN to read or access the following newspapers.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research		QD12. Age Categories		
			Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research	18 - 34	35 - 54	55 +
c. Wall Street Journal	Yes	8%	8%	8%	8%	8%	8%		5%				
	No	80%	76%	92%	80%	80%	80%		75%	85%	93%	75%	76%
	Don't know	7%	10%		7%	7%	7%		25%	2%	7%	9%	
	Refused	5%	7%		5%	5%	5%			7%			
Total	Count	35	29	6	35	35	35		5	26	7	15	10

**Q25c. Please tell me if you have used iCONN to read or access the following newspapers.**

		QD13. Education			QD15. Income			QD20. gender		QD16. Children under 18 at home	
		High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
c. Wall Street Journal	Yes			13%		15%	11%	4%	12%		13%
	No	100%	79%	72%	87%	85%	89%	82%	77%	83%	87%
	Don't know		21%	7%	13%			3%	11%	17%	
	Refused			8%				10%			
Total	Count	3	4	28	5	6	15	14	21	14	19

**Q25d. Please tell me if you have used iCONN to read or access the following newspapers.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	
			Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research
d. Washington Post	Yes	19%	15%	31%	19%	19%	19%			25%
	No	69%	69%	69%	69%	69%	69%		75%	66%
	Don't know	7%	10%		7%	7%	7%		25%	2%
	Refused	5%	7%		5%	5%	5%			7%
Total	Count	35	29	6	35	35	35		5	26

**Q25d. Please tell me if you have used iCONN to read or access the following newspapers.**

		QD12. Age Categories			QD13. Education			QD15. Income		
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
d. Washington Post	Yes	16%	21%	41%	29%		20%		43%	21%
	No	77%	70%	59%	71%	79%	65%	87%	57%	79%
	Don't know	7%	9%			21%	7%	13%		
	Refused						8%			
Total	Count	7	15	10	3	4	28	5	6	15

**Q25d. Please tell me if you have used iCONN to read or access the following newspapers.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
d. Washington Post	Yes	29%	9%	16%	21%
	No	57%	79%	67%	79%
	Don't know	3%	11%	17%	
	Refused	10%			
Total	Count	14	21	14	19

**Q25e. Please tell me if you have used iCONN to read or access the following newspapers.**

		Q3. Library Users vs. Library NonUsers			Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	QD12. Age Categories			
		Total	Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research	18 - 34	35 - 54	55 +
e. Los Angeles Times	Yes	7%	9%		7%	7%	7%			8%		3%	41%
	No	80%	75%	100%	80%	80%	80%		75%	83%	93%	88%	59%
	Don't know	7%	10%		7%	7%	7%		25%	2%	7%	9%	
	Refused	5%	7%		5%	5%	5%			7%			
Total	Count	35	29	6	35	35	35		5	26	7	15	10

**Q25e. Please tell me if you have used iCONN to read or access the following newspapers.**

		QD13. Education			QD15. Income			QD20. gender		QD16. Children under 18 at home	
		High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
e. Los Angeles Times	Yes			12%			7%	9%	5%	8%	4%
	No	100%	79%	73%	87%	100%	93%	77%	84%	76%	96%
	Don't know		21%	7%	13%			3%	11%	17%	
	Refused			8%				10%			
Total	Count	3	4	28	5	6	15	14	21	14	19

**Q25f. Please tell me if you have used iCONN to read or access the following newspapers.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research		QD12. Age Categories		
			Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research	18 - 34	35 - 54	55 +
f. Christian Science Monitor	Yes	11%	15%		11%	11%	11%		16%	18%		22%	
	No	78%	71%	100%	78%	78%	78%		74%	82%	91%	67%	
	Don't know	6%	7%		6%	6%	6%		2%		9%	11%	
	Refused	5%	7%		5%	5%	5%		7%				
Total	Count	35	29	6	35	35	35		5	26	7	15	10

**Q25f. Please tell me if you have used iCONN to read or access the following newspapers.**

		QD13. Education			QD15. Income			QD20. gender		QD16. Children under 18 at home	
		High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
f. Christian Science Monitor	Yes		53%	5%				7%	16%	26%	
	No	100%	47%	77%	100%	100%	100%	80%	76%	65%	100%
	Don't know			10%				3%	8%	9%	
	Refused			8%				10%			
Total	Count	3	4	28	5	6	15	14	21	14	19

**Q25g. Please tell me if you have used iCONN to read or access the following newspapers.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research		QD12. Age Categories		
			Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research	18 - 34	35 - 54	55 +
g. Boston Globe	Yes	9%	12%		9%	9%	9%		23%	3%	11%	3%	20%
	No	82%	76%	100%	82%	82%	82%		66%	87%	89%	88%	80%
	Don't know	4%	5%		4%	4%	4%		11%	2%		9%	
	Refused	5%	7%		5%	5%	5%			7%			
Total	Count	35	29	6	35	35	35		5	26	7	15	10

**Q25g. Please tell me if you have used iCONN to read or access the following newspapers.**

		QD13. Education			QD15. Income			QD20. gender		QD16. Children under 18 at home	
		High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
g. Boston Globe	Yes		21%	10%	13%		12%	3%	15%	8%	8%
	No	100%	79%	75%	87%	100%	88%	84%	80%	83%	92%
	Don't know			7%				3%	5%	9%	
	Refused			8%				10%			
Total	Count	3	4	28	5	6	15	14	21	14	19

**Q26. For what purposes have you used iCONN?**

	Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	
		Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research
Q26M Work	29%	37%	4%	29%	29%	29%			42%
School(general)	43%	30%	87%	43%	43%	43%		48%	46%
Schoolwork for self	24%	20%	36%	24%	24%	24%		33%	20%
Schoolwork for child/child's homework	2%	2%		2%	2%	2%			2%
Schoolwork for other	11%	14%		11%	11%	11%			15%
Personal research/projects (general)	24%	31%		24%	24%	24%		8%	29%
Business research	9%	10%	8%	9%	9%	9%			10%
Health research	2%	3%		2%	2%	2%		11%	
Genealogy research	2%	3%		2%	2%	2%			2%
Hobbies/pastimes	2%	3%		2%	2%	2%		11%	
Newspapers	11%	14%		11%	11%	11%			12%
Magazines	3%	4%		3%	3%	3%			5%
Scholarly journals	5%	5%	4%	5%	5%	5%		18%	1%
Total Count	35	29	6	35	35	35		5	26

**Q26. For what purposes have you used iCONN?**

		QD12. Age Categories			QD13. Education			QD15. Income		
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
		Q26M	Work	23%	17%	27%		14%	45%	53%
	School(general)	57%	41%	6%	100%	53%	17%	27%	49%	56%
	Schoolwork for self	31%	12%	6%	29%	33%	19%	21%	73%	4%
	Schoolwork for child/child's homework		6%				3%			
	Schoolwork for other	23%					18%	44%		
	Personal research/projects (general)	4%	47%	17%	27%		29%	27%	6%	22%
	Business research		9%	13%			16%		15%	6%
	Health research		9%				4%			
	Genealogy research		5%	6%			4%			4%
	Hobbies/pastimes		9%				4%			
	Newspapers		16%	31%		12%	15%	7%		11%
	Magazines			22%			5%			
	Scholarly journals	9%		6%			8%		30%	
Total	Count	7	15	10	3	4	28	5	6	15

**Q26. For what purposes have you used iCONN?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
Q26M	Work	10%	48%	8%	42%
	School(general)	52%	34%	49%	44%
	Schoolwork for self	37%	11%	20%	20%
	Schoolwork for child/child's homework		3%	4%	
	Schoolwork for other		21%		22%
	Personal research/projects (general)	34%	14%	14%	23%
	Business research	14%	5%		9%
	Health research		5%	6%	
	Genealogy research	2%	3%	3%	2%
	Hobbies/pastimes		5%	6%	
	Newspapers	21%		17%	6%
	Magazines	7%		8%	
	Scholarly journals	8%	2%	9%	2%
Total	Count	14	21	14	19

**q27. Overall, how would you rate iCONN, based on your experience with it?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	
			Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research
27. Overall, how would you rate iCONN - Connecticut's RE-search engine, based on your experience with it? Would you say it is excellent, good, fair, or poor?	Excellent	33%	40%	9%	33%	33%	33%		8%	34%
	Good	55%	45%	91%	55%	55%	55%		92%	49%
	Fair	11%	14%		11%	11%	11%			15%
	Don't Know	1%	2%		1%	1%	1%			2%
Total	Count	35	29	6	35	35	35		5	26

**q27. Overall, how would you rate iCONN, based on your experience with it?**

		QD12. Age Categories			QD13. Education			QD15. Income		
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
27. Overall, how would you rate iCONN - Connecticut's RE-search engine, based on your experience with it? Would you say it is excellent, good, fair, or poor?	Excellent	4%	70%	44%	27%	26%	37%	43%	21%	25%
	Good	78%	27%	47%	73%	21%	57%	57%	79%	68%
	Fair	18%	3%			53%	4%			3%
	Don't Know			9%			2%			4%
Total	Count	7	15	10	3	4	28	5	6	15

**q27. Overall, how would you rate iCONN, based on your experience with it?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
27. Overall, how would you rate iCONN - Connecticut's RE-search engine, based on your experience with it? Would you say it is excellent, good, fair, or poor?	Excellent	31%	34%	12%	41%
	Good	63%	49%	63%	56%
	Fair	3%	18%	24%	
	Don't Know	3%			3%
Total	Count	14	21	14	19

**Q27a. Please tell me if you agree or disagree with the following statement: I was able to find the information quickly and easily on iCONN - Connecticut's RE-search engine?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	
			Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research
27a. Please tell me if you agree or disagree with the following statement: I was able to find the information quickly and easily on iCONN - Connecticut's RE-search engine?	Strongly agree	26%	32%	4%	26%	26%	26%		8%	25%
	Somewhat agree	50%	39%	87%	50%	50%	50%		92%	41%
	Somewhat disagree	6%	6%	8%	6%	6%	6%			9%
	Don't Know	17%	23%		17%	17%	17%			25%
Total	Count	35	29	6	35	35	35		5	26

**Q27a. Please tell me if you agree or disagree with the following statement: I was able to find the information quickly and easily on iCONN - Connecticut's RE-search engine?**

		QD12. Age Categories			QD13. Education			QD15. Income		
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
27a. Please tell me if you agree or disagree with the following statement: I was able to find the information quickly and easily on iCONN - Connecticut's RE-search engine?	Strongly agree	4%	74%	25%	27%	26%	25%	43%	21%	26%
	Somewhat agree	72%	14%	53%	73%	74%	35%	13%	73%	43%
	Somewhat disagree		12%	22%			11%		6%	17%
	Don't Know	23%					29%	44%		15%
Total	Count	7	15	10	3	4	28	5	6	15

**Q27a. Please tell me if you agree or disagree with the following statement: I was able to find the information quickly and easily on iCONN - Connecticut's RE-search engine?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
27a. Please tell me if you agree or disagree with the following statement: I was able to find the information quickly and easily on iCONN - Connecticut's RE-search engine?	Strongly agree	24%	27%	15%	36%
	Somewhat agree	64%	37%	76%	24%
	Somewhat disagree	9%	4%	5%	8%
	Don't Know	3%	31%	4%	32%
Total	Count	14	21	14	19

**q28. Are you satisfied or dissatisfied with the information found on iCONN?**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research		
		Total	Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research
28. Are you satisfied or dissatisfied with the information found on iCONN - Connecticut's RE-search engine?	Satisfied	96%	95%	100%	96%	96%	96%		100%	94%
	Don't Know	4%	5%		4%	4%	4%			6%
	Total	Count	35	29	6	35	35	35	5	26

**q28. Are you satisfied or dissatisfied with the information found on iCONN?**

		QD12. Age Categories			QD13. Education			QD15. Income		
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
28. Are you satisfied or dissatisfied with the information found on iCONN - Connecticut's RE-search engine?	Satisfied	100%	97%	91%	100%	100%	94%	100%	100%	93%
	Don't Know		3%	9%			6%			7%
	Total	Count	7	15	10	3	4	28	5	6

**q28. Are you satisfied or dissatisfied with the information found on iCONN?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
28. Are you satisfied or dissatisfied with the information found on iCONN - Connecticut's RE-search engine?	Satisfied	94%	98%	94%	97%
	Don't Know	6%	2%	6%	3%
	Total	14	21	14	19

**Q30. In your opinion, how could iCONN - Connecticut's RE-search engine be improved?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	
			Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research
30. In your opinion, how could iCONN - Connecticut's RE-search engine be improved? (PROBE: anything else? (Interviewer note: Get as complete an answer as possible))	Clarity/Less complicated	10%	10%	13%	10%	10%	10%		15%	10%
	Accessibility	3%	2%	4%	3%	3%	3%			1%
	Don't Know	82%	82%	83%	82%	82%	82%		85%	81%
	Refused	5%	7%		5%	5%	5%			7%
	Total	35	29	6	35	35	35		5	26

**Q30. In your opinion, how could iCONN - Connecticut's RE-search engine be improved?**

		QD12. Age Categories			QD13. Education			QD15. Income		
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
30. In your opinion, how could iCONN - Connecticut's RE-search engine be improved? (PROBE: anything else? (Interviewer note: Get as complete an answer as possible))	Clarity/Less complicated	7%	12%	25%		21%	12%	13%	11%	15%
	Accesibility		4%	11%			4%		6%	
	Don't Know	93%	84%	64%	100%	79%	76%	87%	82%	85%
	Refused						8%			
Total	Count	7	15	10	3	4	28	5	6	15

**Q30. In your opinion, how could iCONN - Connecticut's RE-search engine be improved?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
30. In your opinion, how could iCONN - Connecticut's RE-search engine be improved? (PROBE: anything else? (Interviewer note: Get as complete an answer as possible))	Clarity/Less complicated	6%	15%	13%	10%
	Accesibility	2%	3%		2%
	Don't Know	82%	82%	87%	88%
	Refused	10%			
Total	Count	14	21	14	19

**q31. Would you recommend iCONN to a family member, friend or coworker who needs information?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	
			Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research
31. Would you recommend iCONN - Connecticut's RE-search engine to a family member, friend or coworker who needs information?	Yes	90%	87%	100%	90%	90%	90%		100%	86%
	No	8%	11%		8%	8%	8%			12%
	Don't know	1%	2%		1%	1%	1%			2%
	Total	Count	35	29	6	35	35	35		5

**q31. Would you recommend iCONN to a family member, friend or coworker who needs information?**

		QD12. Age Categories			QD13. Education			QD15. Income		
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
31. Would you recommend iCONN - Connecticut's RE-search engine to a family member, friend or coworker who needs information?	Yes	100%	72%	85%	73%	100%	95%	73%	100%	90%
	No		28%	6%	27%		3%	27%		6%
	Don't know			9%			2%			4%
	Total	Count	7	15	10	3	4	28	5	6

**q31. Would you recommend iCONN to a family member, friend or coworker who needs information?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
31. Would you recommend iCONN - Connecticut's RE-search engine to a family member, friend or coworker who needs information?	Yes	84%	96%	98%	82%
	No	13%	4%	2%	15%
	Don't know	3%			3%
Total	Count	14	21	14	19

**Q32. What is the most compelling reason that you can think of as to why you might recommend iCONN - Connecticut's RE-search engine to someone else?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware	Q34. iConn Interested vs. iConn NonInterested	QD1&3. Often Online vs. Online often for Research	
			Library Users	Library NonUsers	Library Card Holders	iConn user	iConn Aware	.	Often Online	On-line often for research
32. What is the most compelling reason that you can think of as to why you might recommend iCONN - Connecticut's RE-search engine to someone else?	No comments/Nothing	8%	11%		8%	8%	8%		11%	8%
	Range of available information (specific)	7%	10%		7%	7%	7%			11%
	Range of available information (broad)	33%	21%	69%	33%	33%	33%		89%	12%
	Convenience/easy to use	3%	5%		3%	3%	3%			5%
	RECORD VERBATIM	45%	50%	31%	45%	45%	45%			64%
Total	Count	31	25	6	31	31	31		5	22

**Q32. What is the most compelling reason that you can think of as to why you might recommend iCONN - Connecticut's RE-search engine to someone else?**

		QD12. Age Categories			QD13. Education			QD15. Income		
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
32. What is the most compelling reason that you can think of as to why you might recommend iCONN - Connecticut's RE-search engine to someone else?	No comments/Nothing		12%				13%			
	Range of available information (specific)		16%	26%			11%		6%	8%
	Range of available information (broad)	44%	24%	37%	60%	21%	27%	18%	51%	57%
	Convenience/easy to use		5%	17%		14%	2%	12%		3%
	RECORD VERBATIM	56%	42%		40%	65%	42%	70%	43%	33%
Don't Know			20%			5%				
Total	Count	7	13	8	2	4	25	4	6	12

**Q32. What is the most compelling reason that you can think of as to why you might recommend iCONN - Connecticut's RE-search engine to someone else?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
32. What is the most compelling reason that you can think of as to why you might recommend iCONN - Connecticut's RE-search engine to someone else?	No comments/Nothing	12%	5%	6%	
	Range of available information (specific)	10%	5%	13%	2%
	Range of available information (broad)	43%	24%	46%	25%
	Convenience/easy to use		6%		8%
	RECORD VERBATIM	32%	57%	36%	63%
Don't Know	2%	3%		2%	
Total	Count	12	19	13	16

**Q34. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely?**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
34. Based on this description, how likely are you to use iCONN - Connecticut's RE-search engine in the future-very likely, somewhat likely, not too likely or not at all likely?	Very likely	25%	31%	17%	29%	14%	25%	24%	25%	41%	
	Somewhat likely	36%	37%	34%	40%	27%	36%	39%	36%	59%	
	Not too likely	14%	14%	13%	14%	13%	14%	6%	14%		36%
	Not at all likely	24%	16%	34%	16%	43%	24%	22%	24%		64%
	Don't Know	2%	2%	2%	2%	3%	2%	9%	1%		
Total	Count	465	277	188	357	106	465	36	423	300	160

**Q34. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
34. Based on this description, how likely are you to use iCONN - Connecticut's RE-search engine in the future-very likely, somewhat likely, not too likely or not at all likely?	Very likely	23%	32%	25%	28%	22%	18%	28%	30%	20%	25%	28%
	Somewhat likely	35%	40%	45%	38%	25%	32%	41%	38%	33%	34%	43%
	Not too likely	17%	11%	11%	13%	16%	12%	13%	17%	8%	13%	13%
	Not at all likely	20%	16%	20%	19%	34%	34%	17%	14%	34%	25%	16%
	Don't Know	4%	2%		2%	2%	4%	0%	1%	4%	3%	
Total	Count	100	250	63	203	172	85	112	248	66	96	193

**Q34. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
34. Based on this description, how likely are you to use iCONN - Connecticut's RE-search engine in the future-very likely, somewhat likely, not too likely or not at all likely?	Very likely	21%	27%	26%	23%
	Somewhat likely	37%	35%	43%	32%
	Not too likely	16%	12%	9%	16%
	Not at all likely	23%	25%	22%	25%
	Don't Know	3%	1%	1%	3%
Total	Count	178	287	168	286

**Q34. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
q34rec. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely?	Likely	61%	68%	51%	69%	41%	61%	63%	61%	100%	
	Not likely	38%	30%	47%	30%	56%	38%	27%	38%		100%
	Dont know	2%	2%	2%	2%	3%	2%	9%	1%		
	Count	465	277	188	357	106	465	36	423	300	160

**Q34. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
q34rec. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely?	Likely	58%	72%	69%	66%	47%	50%	69%	68%	53%	58%	70%	58%	62%
	Not likely	37%	27%	31%	32%	50%	46%	31%	31%	43%	39%	30%	39%	36%
	Dont know	4%	2%		2%	2%	4%	0%	1%	4%	3%		3%	1%
Total	Count	100	250	63	203	172	85	112	248	66	96	193	178	218

**Q34. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely?**

		QD16. Children under 18 at home	
		Yes	No
q34rec. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely?	Likely	69%	56%
	Not likely	31%	42%
	Dont know	1%	3%
Total	Count	168	286

**Q36. What would you most likely use iCONN for?**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
Q36M	Work	9%	7%	12%	10%	6%	9%	21%	8%	10%	5%
	School(general)	10%	9%	10%	10%	8%	10%	23%	9%	10%	9%
	Schoolwork for self	5%	6%	4%	5%	4%	5%	2%	5%	5%	6%
	Schoolwork for child/child's homework	10%	10%	8%	9%	13%	10%	9%	9%	10%	9%
	Schoolwork for other	1%	0%	2%	0%	3%	1%		1%	1%	
	Personal research/projects (general)	45%	42%	49%	44%	46%	45%	44%	44%	49%	24%
	Business research	3%	3%	3%	3%	5%	3%	5%	3%	3%	5%
	Health research	9%	9%	9%	10%	5%	9%	14%	8%	10%	5%
	Genealogy research	2%	2%	2%	2%		2%		2%	2%	
	Hobbies/pastimes	3%	2%	3%	2%	4%	3%	9%	2%	3%	
	Reading (general)	6%	8%	3%	6%	5%	6%	3%	6%	7%	
	Newspapers	16%	14%	19%	14%	21%	16%	6%	16%	17%	9%
	Magazines	8%	6%	9%	7%	8%	8%	6%	8%	8%	3%
	Scholarly journals	2%	2%	2%	2%	1%	2%	1%	2%	2%	1%
	E-books	2%	3%	0%	3%		2%		2%	2%	
	What Do I Read Next?	0%	1%		0%		0%		0%	0%	
	Other (specify)	4%	5%	2%	4%	3%	4%	2%	4%	4%	1%
	Don't Know	12%	12%	13%	10%	20%	12%		13%	5%	42%
	Refused	0%	0%		0%		0%		0%	0%	
Total	Count	368	234	134	301	66	368	28	335	300	68

**Q36. What would you most likely use iCONN for?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
Q36M	Work	2%	12%	8%	9%	10%	5%	12%	10%	11%	9%	8%
	School(general)	7%	14%	25%	6%	2%	5%	10%	14%	10%	14%	9%
	Schoolwork for self	6%	6%	15%	3%	1%		9%	6%		12%	4%
	Schoolwork for child/child's homework	16%	7%	7%	15%	3%	5%	13%	8%	13%	7%	11%
	Schoolwork for other	3%	0%	3%	0%		2%	0%	0%	5%		
	Personal research/projects (general)	49%	41%	38%	47%	46%	45%	42%	44%	45%	48%	44%
	Business research	1%	5%	3%	3%	4%	4%		4%		3%	5%
	Health research	8%	10%	2%	10%	15%	10%	7%	10%	9%	9%	8%
	Genealogy research	2%	2%		3%	2%	2%	2%	1%	2%		4%
	Hobbies/pastimes	1%	3%	3%	2%	4%	4%	2%	2%	1%	4%	2%
	Reading (general)	6%	4%	4%	8%	2%	8%	9%	2%		11%	6%
	Newspapers	19%	18%	22%	14%	15%	15%	18%	16%	9%	14%	22%
	Magazines	9%	8%	16%	7%	4%	17%	3%	4%		7%	8%
	Scholarly journals		3%	2%	1%	2%			4%	1%	3%	1%
	E-books	1%	3%	7%	1%		4%	1%	2%		2%	1%
	What Do I Read Next?	1%			1%			1%				1%
	Other (specify)	7%	3%	1%	3%	6%	1%	3%	5%	5%	2%	7%
	Don't Know	11%	9%	6%	13%	15%	19%	11%	9%	17%	14%	7%
	Refused											
Total	Count	82	217	53	174	121	56	88	214	44	73	169

**Q36. What would you most likely use iCONN for?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
Q36M	Work	12%	7%	8%	9%
	School(general)	10%	9%	13%	8%
	Schoolwork for self	7%	3%	4%	5%
	Schoolwork for child/child's homework	4%	14%	21%	2%
	Schoolwork for other		1%	1%	1%
	Personal research/projects (general)	42%	47%	44%	45%
	Business research	2%	4%	4%	3%
	Health research	6%	11%	8%	10%
	Genealogy research		3%	2%	2%
	Hobbies/pastimes	2%	3%	3%	2%
	Reading (general)	5%	7%	9%	3%
	Newspapers	15%	16%	16%	15%
	Magazines	7%	8%	7%	8%
	Scholarly journals	2%	1%	2%	2%
	E-books	1%	3%	2%	2%
	What Do I Read Next?		1%		1%
	Other (specify)	2%	5%	2%	5%
	Don't Know	18%	7%	9%	14%
	Refused	0%			
Total	Count	139	229	139	220

**Q37a. Please tell me how interested you are in each of the following aspects of iCONN.**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
a. An online library catalog listing the books and titles of over 400 public, academic and school libraries in the state. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connec	Very interested	33%	32%	33%	32%	34%	33%	48%	31%	38%	6%
	Somewhat interested	39%	37%	44%	38%	43%	39%	47%	39%	40%	39%
	Not too interested	14%	17%	9%	15%	9%	14%		15%	13%	19%
	Not interested at all	13%	12%	14%	13%	14%	13%	5%	14%	9%	32%
	Don't Know	1%	2%		2%		1%		1%	1%	4%
Total	Count	368	234	134	301	66	368	28	335	300	68

**Q37a. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
a. An online library catalog listing the books and titles of over 400 public, academic and school libraries in the state. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connec	Very interested	25%	40%	38%	35%	23%	22%	30%	42%	34%	36%	33%
	Somewhat interested	55%	35%	41%	41%	37%	44%	37%	39%	50%	31%	43%
	Not too interested	9%	14%	16%	16%	10%	14%	17%	10%	10%	24%	13%
	Not interested at all	11%	10%	5%	7%	27%	17%	14%	8%	6%	7%	10%
	Don't Know		1%		1%	3%	2%	1%	0%		3%	1%
Total	Count	82	217	53	174	121	56	88	214	44	73	169

**Q37a. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
a. An online library catalog listing the books and titles of over 400 public, academic and school libraries in the state. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connec	Very interested	32%	33%	40%	27%
	Somewhat interested	36%	42%	40%	40%
	Not too interested	17%	11%	14%	13%
	Not interested at all	11%	14%	6%	18%
	Don't Know	3%			2%
Total	Count	139	229	139	220

**Q37b. Please tell me how interested you are in each of the following aspects of iCONN.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
b. Online access to genealogy resources - meaning resources for tracing one's family history. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	31%	29%	34%	32%	26%	31%	45%	30%	35%	12%
	Somewhat interested	34%	32%	37%	32%	41%	34%	38%	33%	33%	38%
	Not too interested	10%	10%	9%	10%	11%	10%	6%	10%	9%	16%
	Not interested at all	24%	27%	20%	25%	22%	24%	11%	25%	23%	31%
	Don't Know	0%	0%		0%		0%		0%	0%	
	Refused	1%	1%		1%		1%		1%		4%
Total	Count	368	234	134	301	66	368	28	335	300	68

**Q37b. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
b. Online access to genealogy resources - meaning resources for tracing one's family history. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	30%	33%	44%	35%	16%	33%	34%	25%	53%	32%	31%
	Somewhat interested	34%	35%	26%	36%	40%	32%	35%	35%	27%	32%	36%
	Not too interested	12%	10%	7%	13%	7%	8%	9%	13%	6%	10%	12%
	Not interested at all	24%	22%	23%	15%	34%	25%	22%	26%	15%	22%	21%
	Don't Know		1%		1%							1%
	Refused						3%	2%			3%	
Total	Count	82	217	53	174	121	56	88	214	44	73	169

**Q37b. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
b. Online access to genealogy resources - meaning resources for tracing one's family history. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	25%	36%	40%	25%
	Somewhat interested	36%	32%	37%	33%
	Not too interested	11%	9%	9%	10%
	Not interested at all	26%	23%	14%	31%
	Don't Know	1%			1%
	Refused	2%			1%
Total	Count	139	229	139	220

**Q37c. Please tell me how interested you are in each of the following aspects of iCONN.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
c. Online access to newspapers and magazines. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	41%	37%	46%	39%	47%	41%	51%	40%	46%	19%
	Somewhat interested	40%	41%	38%	42%	33%	40%	39%	40%	38%	47%
	Not too interested	6%	6%	6%	6%	4%	6%	7%	6%	5%	11%
	Not interested at all	13%	14%	11%	12%	17%	13%	3%	14%	11%	20%
	Don't Know	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Refused	1%	1%	1%	1%	1%	1%	1%	1%	1%	4%
Total	Count	368	234	134	301	66	368	28	335	300	68

**Q37c. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
c. Online access to newspapers and magazines. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	39%	48%	52%	44%	28%	38%	34%	47%	42%	39%	43%
	Somewhat interested	42%	38%	32%	41%	48%	42%	35%	42%	38%	42%	40%
	Not too interested	7%	4%		9%	7%	6%	11%	2%	3%	10%	6%
	Not interested at all	13%	11%	15%	6%	14%	11%	18%	8%	18%	6%	10%
	Don't Know		1%		1%			1%				1%
	Refused					3%	2%				3%	
Total	Count	82	217	53	174	121	56	88	214	44	73	169

**Q37c. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
c. Online access to newspapers and magazines. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	32%	48%	47%	36%
	Somewhat interested	46%	35%	37%	42%
	Not too interested	10%	3%	7%	5%
	Not interested at all	11%	14%	8%	15%
	Don't Know	1%			1%
	Refused	2%			1%
Total	Count	139	229	139	220

**Q37d. Please tell me how interested you are in each of the following aspects of iCONN.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
d. Online access to scholarly journals. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?) (INTERVIEWER NOTE: scholarly journals are journals in	Very interested	18%	19%	18%	20%	15%	18%	29%	18%	22%	1%
	Somewhat interested	34%	36%	31%	32%	41%	34%	44%	33%	36%	25%
	Not too interested	18%	19%	17%	20%	11%	18%	10%	19%	18%	19%
	Not interested at all	29%	25%	33%	27%	34%	29%	17%	29%	24%	51%
	Don't Know	0%	0%		0%		0%		0%	0%	
	Refused	1%	1%		1%		1%		1%		4%
Total	Count	368	234	134	301	66	368	28	335	300	68

**Q37d. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
d. Online access to scholarly journals. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?) (INTERVIEWER NOTE: scholarly journals are journals in	Very interested	18%	23%	31%	15%	11%	15%	9%	27%	16%	24%	14%
	Somewhat interested	31%	37%	34%	39%	25%	27%	46%	33%	40%	33%	37%
	Not too interested	23%	17%	12%	21%	24%	21%	13%	21%	9%	16%	24%
	Not interested at all	28%	23%	23%	24%	38%	35%	31%	19%	34%	25%	24%
	Don't Know		1%		1%			1%				1%
	Refused					3%	2%				3%	
	Total	Count	82	217	53	174	121	56	88	214	44	73

**Q37d. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
d. Online access to scholarly journals. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?) (INTERVIEWER NOTE: scholarly journals are journals in	Very interested	17%	19%	17%	19%
	Somewhat interested	38%	31%	37%	32%
	Not too interested	20%	17%	19%	18%
	Not interested at all	23%	33%	27%	30%
	Don't Know	1%			1%
	Refused	2%			1%
	Total	Count	139	229	139

**Q37e. Please tell me how interested you are in each of the following aspects of iCONN.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
e. Online access to Spanish-language and bilingual magazines. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	8%	9%	6%	6%	13%	8%	8%	8%	9%	1%
	Somewhat interested	10%	10%	9%	10%	10%	10%	38%	8%	11%	6%
	Not too interested	13%	13%	13%	13%	15%	13%	7%	14%	14%	8%
	Not interested at all	68%	66%	71%	69%	63%	68%	48%	69%	65%	80%
	Don't Know	1%	1%		1%		1%		1%	0%	2%
	Refused	1%	1%		1%		1%		1%		4%
Total	Count	368	234	134	301	66	368	28	335	300	68

**Q37e. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
e. Online access to Spanish-language and bilingual magazines. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	10%	7%	16%	7%	2%	6%	6%	6%	23%	7%	6%
	Somewhat interested	4%	13%	10%	12%	3%	11%	8%	12%	18%	6%	9%
	Not too interested	18%	15%	17%	15%	7%	9%	16%	14%	10%	15%	13%
	Not interested at all	69%	65%	56%	65%	83%	72%	68%	67%	49%	68%	72%
	Don't Know		1%		1%	1%		2%			1%	1%
	Refused					3%	2%				3%	
Total	Count	82	217	53	174	121	56	88	214	44	73	169

**Q37e. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
e. Online access to Spanish-language and bilingual magazines. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	6%	9%	14%	4%
	Somewhat interested	10%	10%	9%	11%
	Not too interested	14%	12%	22%	7%
	Not interested at all	68%	68%	56%	76%
	Don't Know	1%			1%
	Refused	2%			1%
Total	Count	139	229	139	220

**Q37f. Please tell me how interested you are in each of the following aspects of iCONN.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
f. Online access to the Associated Press library of photographs. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	21%	18%	26%	23%	16%	21%	34%	21%	25%	4%
	Somewhat interested	43%	42%	46%	43%	42%	43%	46%	43%	46%	30%
	Not too interested	14%	16%	11%	14%	14%	14%	4%	15%	11%	29%
	Not interested at all	20%	22%	16%	18%	26%	20%	16%	20%	16%	34%
	Don't Know	1%	0%	1%	0%	2%	1%		1%	1%	
	Refused	1%	1%		1%		1%		1%		4%
Total	Count	368	234	134	301	66	368	28	335	300	68

**Q37f. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
f. Online access to the Associated Press library of photographs. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	23%	25%	28%	25%	14%	14%	25%	22%	34%	20%	24%
	Somewhat interested	37%	46%	45%	48%	37%	47%	44%	44%	40%	45%	47%
	Not too interested	18%	15%	13%	13%	18%	11%	12%	20%	4%	16%	16%
	Not interested at all	21%	13%	14%	14%	27%	24%	18%	14%	23%	17%	13%
	Don't Know		1%		1%	2%	1%	1%				1%
	Refused					3%	2%				3%	
Total	Count	82	217	53	174	121	56	88	214	44	73	169

**Q37f. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
f. Online access to the Associated Press library of photographs. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	21%	22%	24%	20%
	Somewhat interested	50%	38%	46%	42%
	Not too interested	13%	15%	15%	13%
	Not interested at all	14%	24%	15%	23%
	Don't Know	1%	1%		1%
	Refused	2%			1%
Total	Count	139	229	139	220

**Q37g. Please tell me how interested you are in each of the following aspects of iCONN.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
g. Online access to a business and company resource center that includes company profiles, company performance ratings, and investment reports. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this a	Very interested	29%	26%	35%	28%	33%	29%	44%	28%	33%	14%
	Somewhat interested	37%	36%	38%	38%	34%	37%	42%	36%	38%	34%
	Not too interested	12%	15%	9%	13%	10%	12%	4%	13%	12%	15%
	Not interested at all	21%	22%	18%	20%	24%	21%	11%	21%	18%	34%
	Don't Know	0%	0%		0%		0%		0%	0%	
	Refused	1%	1%		1%		1%		1%		4%
Total	Count	368	234	134	301	66	368	28	335	300	68

**Q37g. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
g. Online access to a business and company resource center that includes company profiles, company performance ratings, and investment reports. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this a	Very interested	20%	37%	55%	25%	17%	29%	30%	29%	37%	25%	29%
	Somewhat interested	36%	42%	33%	40%	35%	28%	41%	39%	35%	35%	39%
	Not too interested	21%	8%	1%	19%	14%	14%	13%	12%	10%	14%	16%
	Not interested at all	22%	13%	12%	15%	33%	26%	14%	20%	18%	23%	15%
	Don't Know		1%		1%			1%				1%
	Refused						3%	2%			3%	
Total	Count	82	217	53	174	121	56	88	214	44	73	169

**Q37g. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
g. Online access to a business and company resource center that includes company profiles, company performance ratings, and investment reports. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this a	Very interested	36%	24%	35%	26%
	Somewhat interested	35%	39%	36%	37%
	Not too interested	11%	13%	16%	10%
	Not interested at all	16%	24%	13%	25%
	Don't Know	1%			1%
	Refused	2%			1%
Total	Count	139	229	139	220

**Q37h. Please tell me how interested you are in each of the following aspects of iCONN.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
h. Online access to a health and wellness resource center that includes access to journals and encyclopedias of medicine. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Conne	Very interested	41%	34%	51%	41%	42%	41%	49%	40%	48%	10%
	Somewhat interested	42%	46%	36%	44%	35%	42%	34%	42%	38%	60%
	Not too interested	7%	8%	5%	5%	12%	7%	9%	7%	5%	16%
	Not interested at all	9%	10%	8%	9%	11%	9%	6%	10%	9%	10%
	Don't Know	1%	2%		1%		1%	3%	1%	1%	4%
Total	Count	368	234	134	301	66	368	28	335	300	68

**Q37h. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
h. Online access to a health and wellness resource center that includes access to journals and encyclopedias of medicine. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Conne	Very interested	33%	45%	43%	41%	44%	42%	43%	40%	55%	43%	35%
	Somewhat interested	47%	42%	42%	44%	37%	46%	42%	40%	28%	42%	46%
	Not too interested	9%	7%	7%	9%	4%	2%	5%	12%	3%	6%	9%
	Not interested at all	10%	5%	8%	6%	13%	8%	8%	8%	13%	6%	8%
	Don't Know		1%		1%	3%	2%	1%			3%	1%
Total	Count	82	217	53	174	121	56	88	214	44	73	169

**Q37h. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
h. Online access to a health and wellness resource center that includes access to journals and encyclopedias of medicine. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Conne	Very interested	31%	49%	39%	43%
	Somewhat interested	48%	37%	44%	40%
	Not too interested	9%	5%	9%	6%
	Not interested at all	9%	9%	9%	10%
	Don't Know	2%	0%		2%
Total	Count	139	229	139	220

**Q37i. Please tell me how interested you are in each of the following aspects of iCONN.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
i. Online access to a history resource center that includes access to historical journals, atlases and maps. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-s	Very interested	37%	37%	37%	34%	49%	37%	39%	37%	42%	14%
	Somewhat interested	41%	40%	42%	41%	37%	41%	55%	40%	41%	41%
	Not too interested	10%	11%	8%	12%	3%	10%	2%	9%	8%	17%
	Not interested at all	12%	11%	13%	12%	12%	12%	4%	12%	9%	24%
	Don't Know	0%	0%		0%		0%		0%	0%	
	Refused	1%	1%		1%		1%		1%		4%
Total	Count	368	234	134	301	66	368	28	335	300	68

**Q37i. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
i. Online access to a history resource center that includes access to historical journals, atlases and maps. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-s	Very interested	43%	37%	50%	37%	26%	33%	47%	31%	45%	45%	34%
	Somewhat interested	35%	43%	36%	42%	44%	41%	34%	48%	26%	40%	44%
	Not too interested	11%	10%	6%	9%	13%	8%	9%	13%	9%	9%	11%
	Not interested at all	12%	10%	8%	11%	14%	17%	9%	7%	20%	4%	10%
	Don't Know		1%		1%			1%				1%
	Refused					3%	2%				3%	
Total	Count	82	217	53	174	121	56	88	214	44	73	169

**Q37i. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
i. Online access to a history resource center that includes access to historical journals, atlases and maps. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-s	Very interested	36%	38%	45%	32%
	Somewhat interested	50%	33%	38%	43%
	Not too interested	7%	12%	6%	11%
	Not interested at all	5%	17%	10%	12%
	Don't Know	1%			1%
	Refused	2%			1%
Total	Count	139	229	139	220

**Q37j. Please tell me how interested you are in each of the following aspects of iCONN.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
j. Online access to a science resource center that includes access to hundreds of encyclopedias, reference books, periodicals, and other sources. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this	Very interested	40%	39%	40%	38%	45%	40%	48%	39%	46%	11%
	Somewhat interested	37%	36%	39%	38%	37%	37%	36%	38%	37%	40%
	Not too interested	9%	8%	9%	10%	2%	9%	9%	8%	7%	14%
	Not interested at all	13%	14%	12%	13%	16%	13%	8%	14%	9%	31%
	Don't Know	0%	1%		1%		0%		1%	1%	
	Refused	1%	1%		1%		1%		1%		4%
Total	Count	368	234	134	301	66	368	28	335	300	68

**Q37j. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
j. Online access to a science resource center that includes access to hundreds of encyclopedias, reference books, periodicals, and other sources. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this	Very interested	37%	44%	53%	42%	24%	38%	46%	37%	42%	44%	37%
	Somewhat interested	36%	40%	36%	38%	42%	34%	31%	45%	29%	37%	43%
	Not too interested	11%	7%	5%	9%	12%	10%	9%	8%	9%	9%	10%
	Not interested at all	16%	8%	6%	10%	19%	16%	13%	10%	20%	7%	10%
	Don't Know		1%		1%	1%		1%	0%			1%
	Refused					3%	2%				3%	
Total	Count	82	217	53	174	121	56	88	214	44	73	169

**Q37j. Please tell me how interested you are in each of the following aspects of iCONN.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
j. Online access to a science resource center that includes access to hundreds of encyclopedias, reference books, periodicals, and other sources. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this	Very interested	43%	37%	50%	32%
	Somewhat interested	40%	35%	35%	40%
	Not too interested	9%	8%	4%	12%
	Not interested at all	5%	20%	10%	15%
	Don't Know	1%	0%	0%	1%
	Refused	2%			1%
Total	Count	139	229	139	220

**Q38a. Please tell me if you think you would use iCONN to access the following newspapers.**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
a. New	Yes	63%	60%	69%	61%	72%	63%	82%	62%	68%	42%
York Times	No	36%	40%	31%	39%	27%	36%	18%	38%	32%	56%
	Don't know	0%	0%			1%	0%		0%		1%
Total	Count	328	210	118	272	55	328	26	297	275	53

**Q38a. Please tell me if you think you would use iCONN to access the following newspapers.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
a. New	Yes	63%	71%	72%	66%	53%	58%	62%	72%	69%	56%	66%
York Times	No	36%	29%	27%	34%	47%	42%	38%	28%	31%	44%	34%
	Don't know	1%		1%					1%			
Total	Count	74	198	47	166	105	49	72	199	38	69	153

**Q38a. Please tell me if you think you would use iCONN to access the following newspapers.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
a. New	Yes	58%	68%	68%	59%
York Times	No	42%	31%	32%	40%
	Don't know		0%		0%
Total	Count	124	204	129	192

**Q38b. Please tell me if you think you would use iCONN to access the following newspapers.**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested	Often Online	On-line often for research
b. Hartford Courant	Yes	69%	67%	73%	67%	78%	69%	60%	70%	73%	53%	72%	68%
	No	31%	33%	27%	33%	22%	31%	40%	30%	27%	47%	28%	32%
Total	Count	328	210	118	272	55	328	26	297	275	53	74	198

**Q38b. Please tell me if you think you would use iCONN to access the following newspapers.**

		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender		QD16. Children under 18 at home	
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
b. Hartford Courant	Yes	77%	72%	58%	85%	61%	65%	86%	75%	64%	64%	74%	74%	65%
	No	23%	28%	42%	15%	39%	35%	14%	25%	36%	36%	26%	26%	35%
Total	Count	47	166	105	49	72	199	38	69	153	124	204	129	192

**Q38c. Please tell me if you think you would use iCONN to access the following newspapers.**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
c. Wall Street Journal	Yes	50%	52%	47%	52%	43%	50%	46%	50%	51%	45%
	No	49%	46%	53%	47%	56%	49%	54%	48%	48%	53%
	Don't know	1%	2%		1%	1%	1%		1%	1%	1%
Total	Count	328	210	118	272	55	328	26	297	275	53

**Q38c. Please tell me if you think you would use iCONN to access the following newspapers.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
c. Wall Street Journal	Yes	48%	58%	71%	37%	58%	38%	45%	62%	47%	53%	50%
	No	51%	40%	28%	61%	42%	62%	55%	36%	53%	47%	48%
	Don't know	1%	1%	1%	2%	0%			3%			2%
Total	Count	74	198	47	166	105	49	72	199	38	69	153

**Q38c. Please tell me if you think you would use iCONN to access the following newspapers.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
c. Wall Street Journal	Yes	50%	50%	53%	49%
	No	48%	50%	45%	51%
	Don't know	2%	0%	2%	1%
Total	Count	124	204	129	192

**Q38d. Please tell me if you think you would use iCONN to access the following newspapers.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
d. Washington Post	Yes	33%	33%	33%	33%	31%	33%	39%	32%	37%	11%
	No	65%	64%	67%	65%	68%	65%	61%	66%	61%	87%
	Don't know	2%	3%	0%	2%	1%	2%		2%	2%	2%
Total	Count	328	210	118	272	55	328	26	297	275	53

**Q38d. Please tell me if you think you would use iCONN to access the following newspapers.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
d. Washington Post	Yes	26%	40%	38%	35%	25%	17%	35%	44%	42%	29%	33%
	No	70%	59%	57%	65%	72%	83%	62%	54%	51%	69%	67%
	Don't know	4%	0%	4%	0%	2%		3%	2%	6%	2%	0%
Total	Count	74	198	47	166	105	49	72	199	38	69	153

**Q38d. Please tell me if you think you would use iCONN to access the following newspapers.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
d. Washington Post	Yes	34%	32%	37%	30%
	No	65%	66%	61%	68%
	Don't know	1%	2%	2%	2%
Total	Count	124	204	129	192

**Q38e. Please tell me if you think you would use iCONN to access the following newspapers.**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
e. Los Angeles Times	Yes	20%	21%	19%	22%	12%	20%	38%	19%	23%	5%
	No	79%	79%	81%	78%	88%	79%	62%	81%	77%	95%
	Don't know	0%	0%	0%	0%		0%		0%	0%	1%
Total	Count	328	210	118	272	55	328	26	297	275	53

**Q38e. Please tell me if you think you would use iCONN to access the following newspapers.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
e. Los Angeles Times	Yes	24%	23%	37%	18%	11%	13%	20%	24%	12%	20%	20%
	No	76%	77%	63%	82%	88%	87%	80%	75%	87%	80%	80%
	Don't know	0%			0%	0%			1%	1%		
Total	Count	74	198	47	166	105	49	72	199	38	69	153

**Q38e. Please tell me if you think you would use iCONN to access the following newspapers.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
e. Los Angeles Times	Yes	21%	19%	20%	21%
	No	78%	80%	80%	79%
	Don't know	0%	0%		0%
Total	Count	124	204	129	192

**Q38f. Please tell me if you think you would use iCONN to access the following newspapers.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
f. Christian Science Monitor	Yes	12%	15%	6%	13%	7%	12%	24%	11%	13%	4%
	No	88%	85%	93%	87%	93%	88%	76%	89%	87%	95%
	Don't know	0%		0%	0%		0%				1%
Total	Count	328	210	118	272	55	328	26	297	275	53

**Q38f. Please tell me if you think you would use iCONN to access the following newspapers.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
f. Christian Science Monitor	Yes	7%	13%	16%	10%	9%	8%	12%	14%	9%	14%	8%
	No	93%	87%	84%	89%	91%	92%	88%	86%	90%	86%	92%
	Don't know				0%				0%	1%		
Total	Count	74	198	47	166	105	49	72	199	38	69	153

**Q38f. Please tell me if you think you would use iCONN to access the following newspapers.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
f. Christian Science Monitor	Yes	16%	8%	10%	13%
	No	84%	92%	90%	87%
	Don't know		0%		0%
Total	Count	124	204	129	192

**Q38g. Please tell me if you think you would use iCONN to access the following newspapers.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
g. Boston Globe	Yes	38%	42%	33%	39%	36%	38%	52%	37%	41%	27%
	No	61%	57%	67%	61%	61%	61%	48%	62%	59%	73%
	Don't know	1%	1%	0%	0%	2%	1%		1%	1%	
Total	Count	328	210	118	272	55	328	26	297	275	53

**Q38g. Please tell me if you think you would use iCONN to access the following newspapers.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
g. Boston Globe	Yes	30%	46%	40%	41%	32%	27%	41%	47%	47%	39%	32%
	No	67%	54%	58%	59%	68%	73%	59%	51%	53%	60%	68%
	Don't know	2%	0%	2%		0%			1%		2%	0%
Total	Count	74	198	47	166	105	49	72	199	38	69	153

**Q38g. Please tell me if you think you would use iCONN to access the following newspapers.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
g. Boston Globe	Yes	41%	36%	40%	37%
	No	58%	63%	60%	62%
	Don't know	1%	0%		1%
Total	Count	124	204	129	192

**Q39a. Please tell me if you think you would use iCONN to access the following magazines.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
a. Consumer Reports	Yes	80%	81%	78%	80%	76%	80%	84%	79%	82%	69%
	No	20%	19%	22%	19%	23%	20%	16%	20%	18%	29%
	Don't know	0%	1%		0%	1%	0%		0%	0%	1%
Total	Count	328	210	118	272	55	328	26	297	275	53

**Q39a. Please tell me if you think you would use iCONN to access the following magazines.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
a. Consumer Reports	Yes	68%	86%	78%	79%	81%	79%	74%	85%	70%	79%	82%
	No	31%	14%	21%	21%	18%	21%	26%	14%	30%	21%	18%
	Don't know	1%		1%		0%			1%			
Total	Count	74	198	47	166	105	49	72	199	38	69	153

**Q39a. Please tell me if you think you would use iCONN to access the following magazines.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
a. Consumer Reports	Yes	76%	82%	79%	80%
	No	24%	17%	21%	20%
	Don't know	0%	0%		1%
Total	Count	124	204	129	192

**Q39b. Please tell me if you think you would use iCONN to access the following magazines.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
b. Science and technology magazines or journals	Yes	57%	57%	57%	56%	61%	57%	70%	56%	62%	31%
	No	43%	43%	43%	43%	39%	43%	28%	44%	38%	67%
	Don't know	0%	0%		0%		0%	2%		0%	
	Refused	0%		1%	0%		0%		0%		1%
Total	Count	328	210	118	272	55	328	26	297	275	53

**Q39b. Please tell me if you think you would use iCONN to access the following magazines.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
b. Science and technology magazines or journals	Yes	54%	63%	76%	53%	46%	50%	70%	56%	60%	61%	52%
	No	46%	36%	23%	47%	54%	50%	30%	43%	40%	39%	47%
	Don't know		0%		0%				0%			0%
	Refused		0%	1%					1%			1%
Total	Count	74	198	47	166	105	49	72	199	38	69	153

**Q39b. Please tell me if you think you would use iCONN to access the following magazines.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
b. Science and technology magazines or journals	Yes	63%	52%	62%	52%
	No	37%	47%	38%	47%
	Don't know		0%	0%	
	Refused		0%		0%
Total	Count	124	204	129	192

**Q39c. Please tell me if you think you would use iCONN to access the following magazines.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
c. Business and economics magazines or journals	Yes	45%	48%	40%	46%	40%	45%	40%	45%	47%	31%
	No	54%	49%	60%	52%	59%	54%	58%	53%	51%	68%
	Don't know	2%	3%		2%	1%	2%	2%	2%	2%	1%
	Total	Count	328	210	118	272	55	328	26	297	275

**Q39c. Please tell me if you think you would use iCONN to access the following magazines.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
c. Business and economics magazines or journals	Yes	33%	56%	61%	36%	45%	36%	41%	55%	45%	42%	47%
	No	63%	42%	34%	62%	55%	64%	54%	44%	50%	58%	51%
	Don't know	4%	2%	4%	1%	1%		5%	1%	5%		2%
Total	Count	74	198	47	166	105	49	72	199	38	69	153

**Q39c. Please tell me if you think you would use iCONN to access the following magazines.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
c. Business and economics magazines or journals	Yes	55%	36%	44%	46%
	No	45%	61%	52%	54%
	Don't know		3%	4%	0%
Total	Count	124	204	129	192

**Q39d. Please tell me if you think you would use iCONN to access the following magazines.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
d. Health magazines or journals	Yes	71%	70%	73%	71%	73%	71%	58%	73%	74%	56%
	No	28%	29%	26%	29%	25%	28%	42%	27%	25%	44%
	Don't know	1%	0%	1%	0%	2%	1%		1%	1%	
Total	Count	328	210	118	272	55	328	26	297	275	53

**Q39d. Please tell me if you think you would use iCONN to access the following magazines.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
d. Health magazines or journals	Yes	64%	75%	68%	73%	71%	73%	80%	69%	80%	73%	71%
	No	36%	25%	32%	27%	26%	27%	20%	31%	18%	27%	29%
	Don't know	0%	0%			3%			1%	3%		0%
Total	Count	74	198	47	166	105	49	72	199	38	69	153

**Q39d. Please tell me if you think you would use iCONN to access the following magazines.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
d. Health magazines or journals	Yes	61%	80%	72%	71%
	No	38%	20%	28%	28%
	Don't know	1%	1%		1%
Total	Count	124	204	129	192

**Q39e. Please tell me if you think you would use iCONN to access the following magazines.**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
		Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
e. Law magazines or journals	Yes	26%	27%	24%	33%	26%	32%	26%	28%	17%
	No	72%	73%	74%	67%	72%	68%	73%	70%	83%
	Don't know	1%	2%	2%		1%		1%	2%	
Total	Count	328	210	272	55	328	26	297	275	53

**Q39e. Please tell me if you think you would use iCONN to access the following magazines.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
e. Law magazines or journals	Yes	22%	30%	46%	22%	17%	20%	35%	24%	38%	35%	19%
	No	75%	69%	51%	77%	83%	80%	61%	76%	56%	65%	80%
	Don't know	3%	1%	3%	1%			5%		5%		1%
Total	Count	74	198	47	166	105	49	72	199	38	69	153

**Q39e. Please tell me if you think you would use iCONN to access the following magazines.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
e. Law magazines or journals	Yes	28%	25%	29%	25%
	No	72%	73%	68%	75%
	Don't know		2%	3%	
Total	Count	124	204	129	192

**Q39f. Please tell me if you think you would use iCONN to access the following magazines.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
f. Literature and literary analysis magazines or journals	Yes	35%	35%	35%	34%	36%	35%	47%	34%	39%	15%
	No	64%	64%	65%	65%	64%	64%	53%	65%	60%	85%
	Don't know	1%	1%		1%		1%		1%		
Total	Count	328	210	118	272	55	328	26	297	275	53

**Q39f. Please tell me if you think you would use iCONN to access the following magazines.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
f. Literature and literary analysis magazines or journals	Yes	27%	38%	51%	29%	35%	30%	32%	37%	41%	42%	30%	28%	40%
	No	69%	62%	45%	71%	65%	70%	65%	63%	53%	58%	70%	72%	58%
	Don't know	3%		3%				3%		5%				1%
Total	Count	74	198	47	166	105	49	72	199	38	69	153	124	204

**Q39f. Please tell me if you think you would use iCONN to access the following magazines.**

		QD16. Children under 18 at home	
		Yes	No
f. Literature and literary analysis magazines or journals	Yes	32%	37%
	No	66%	63%
	Don't know	2%	
Total	Count	129	192

**Q39g. Please tell me if you think you would use iCONN to access the following magazines.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
g. News magazines, such as Time or Newsweek	Yes	71%	71%	71%	71%	68%	71%	85%	70%	77%	40%
	No	29%	28%	29%	28%	32%	29%	15%	30%	23%	59%
	Don't know	1%	1%		1%		1%		1%	1%	1%
Total	Count	328	210	118	272	55	328	26	297	275	53

**Q39g. Please tell me if you think you would use iCONN to access the following magazines.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
g. News magazines, such as Time or Newsweek	Yes	69%	76%	80%	72%	61%	67%	72%	71%	79%	71%	70%
	No	31%	24%	20%	27%	39%	33%	27%	28%	21%	29%	29%
	Don't know		1%		1%			2%	0%			2%
Total	Count	74	198	47	166	105	49	72	199	38	69	153

**Q39g. Please tell me if you think you would use iCONN to access the following magazines.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
g. News magazines, such as Time or Newsweek	Yes	61%	78%	74%	68%
	No	39%	20%	25%	32%
	Don't know		1%	2%	
Total	Count	124	204	129	192

**Q39h. Please tell me if you think you would use iCONN to access the following magazines.**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested	
h. Popular magazines - for general interest, travel or hobbies	Yes	68%	68%	68%	67%	69%	68%	67%	68%	70%	55%
	No	32%	32%	31%	33%	29%	32%	33%	32%	30%	44%
	Don't know	0%	0%	1%		2%	0%		1%	0%	1%
Total	Count	328	210	118	272	55	328	26	297	275	53

**Q39h. Please tell me if you think you would use iCONN to access the following magazines.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
h. Popular magazines - for general interest, travel or hobbies	Yes	65%	73%	77%	72%	50%	66%	70%	70%	72%	70%	72%
	No	35%	26%	22%	28%	49%	33%	30%	29%	28%	30%	28%
	Don't know	1%	0%	1%		1%	1%		1%			
Total	Count	74	198	47	166	105	49	72	199	38	69	153

**Q39h. Please tell me if you think you would use iCONN to access the following magazines.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
h. Popular magazines - for general interest, travel or hobbies	Yes	61%	73%	79%	59%
	No	39%	26%	21%	40%
	Don't know		1%		1%
Total	Count	124	204	129	192

q40. Based on what you have learned from this survey, would you say that you are now more likely to get a library card from your public library, less likely to get a library card or no difference?

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders	q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
40. Based on what you have learned from this survey, would you say that you are now more likely to get a library card from your public library, less likely to get a library card or no difference?	More likely	76%	74%	76%	75%	76%	100%	75%	82%	55%
	Less likely	2%		3%	2%	2%		2%	3%	
	No difference	22%	26%	21%	22%	22%		23%	15%	45%
	Total	Count	67	9	58	66	67	3	64	50

q40. Based on what you have learned from this survey, would you say that you are now more likely to get a library card from your public library, less likely to get a library card or no difference?

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
40. Based on what you have learned from this survey, would you say that you are now more likely to get a library card from your public library, less likely to get a library card or no difference?	More likely	66%	78%	89%	80%	61%	88%	75%	58%	100%	80%	65%
	Less likely		4%			10%	3%	5%				5%
	No difference	34%	17%	11%	20%	29%	9%	20%	42%		20%	30%
	Total	Count	13	38	18	23	23	16	20	28	10	14

q40. Based on what you have learned from this survey, would you say that you are now more likely to get a library card from your public library, less likely to get a library card or no difference?

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
40. Based on what you have learned from this survey, would you say that you are now more likely to get a library card from your public library, less likely to get a library card or no difference?	More likely	74%	77%	85%	73%
	Less likely	3%	2%		4%
	No difference	23%	21%	15%	24%
	Total	Count	31	36	14

Q41a. Would you be more likely to use iCONN if it offered the following.

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
41a. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered a live online "ask an expert" service for research assistance or homework help?	Yes	49%	49%	49%	49%	47%	49%	50%	49%	63%	26%
	No	48%	48%	48%	47%	49%	48%	49%	48%	35%	69%
	Don't know	3%	2%	3%	3%	3%	3%	1%	3%	3%	3%
	Refused	1%	1%	1%	1%	1%	1%		1%		2%
Total	Count	465	277	188	357	106	465	36	423	300	160

**Q41a. Would you be more likely to use iCONN if it offered the following.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
41a. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered a live online "ask an expert" service for research assistance or homework help?	Yes	48%	54%	62%	53%	32%	45%	58%	48%	50%	54%	52%
	No	51%	42%	38%	44%	61%	52%	36%	50%	47%	41%	47%
	Don't know		4%		3%	4%	2%	5%	2%	3%	2%	1%
	Refused	1%				3%	1%	2%			3%	
	Total	Count	100	250	63	203	172	85	112	248	66	96

**Q41a. Would you be more likely to use iCONN if it offered the following.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
41a. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered a live online "ask an expert" service for research assistance or homework help?	Yes	48%	49%	63%	40%
	No	47%	49%	34%	56%
	Don't know	4%	2%	2%	3%
	Refused	2%	0%	0%	1%
	Total	Count	178	287	168

**Q41b. Would you be more likely to use iCONN if it offered the following.**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
b. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered online test preparation services?	Yes	39%	40%	38%	39%	40%	39%	35%	40%	51%	20%
	No	58%	57%	60%	58%	58%	58%	65%	58%	47%	77%
	Don't know	2%	1%	2%	1%	2%	2%		2%	2%	1%
	Refused	1%	1%	1%	1%	1%	1%		1%		2%
Total	Count	465	277	188	357	106	465	36	423	300	160

**Q41b. Would you be more likely to use iCONN if it offered the following.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
b. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered online test preparation services?	Yes	38%	49%	69%	47%	11%	34%	51%	38%	46%	43%	44%
	No	60%	50%	31%	52%	83%	64%	45%	61%	52%	52%	55%
	Don't know	1%	1%		2%	3%		2%	1%	3%	2%	0%
	Refused	1%				3%	1%	2%			3%	
Total	Count	100	250	63	203	172	85	112	248	66	96	193

**Q41b. Would you be more likely to use iCONN if it offered the following.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
b. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered online test preparation services?	Yes	37%	41%	62%	26%
	No	60%	56%	37%	71%
	Don't know	1%	2%	1%	2%
	Refused	2%	0%	0%	1%
Total	Count	178	287	168	286

**Q41c. Would you be more likely to use iCONN if it offered the following.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
c. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered online car repair manuals?	Yes	39%	34%	44%	40%	37%	39%	36%	38%	50%	21%
	No	59%	63%	53%	58%	60%	59%	60%	59%	49%	74%
	Don't know	2%	1%	2%	2%	2%	2%	3%	2%	1%	3%
	Refused	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%
Total	Count	465	277	188	357	106	465	36	423	300	160

**Q41c. Would you be more likely to use iCONN if it offered the following.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
c. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered online car repair manuals?	Yes	32%	49%	64%	40%	21%	42%	48%	32%	41%	43%	40%
	No	68%	51%	35%	60%	73%	56%	47%	68%	54%	54%	60%
	Don't know			1%		3%	1%	4%		5%		
	Refused	1%				3%	1%	2%			3%	
Total	Count	100	250	63	203	172	85	112	248	66	96	193

**Q41c. Would you be more likely to use iCONN if it offered the following.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
c. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered online car repair manuals?	Yes	49%	31%	47%	34%
	No	49%	66%	52%	63%
	Don't know	0%	3%	1%	3%
	Refused	2%	0%	0%	1%
Total	Count	178	287	168	286

**Q41d. Would you be more likely to use iCONN if it offered the following.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
d. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered nonfiction e-books - meaning nonfiction books that can be read on-line or downloaded?	Yes	42%	45%	39%	48%	29%	42%	41%	43%	58%	19%
	No	55%	52%	60%	49%	70%	55%	55%	55%	41%	78%
	Don't know	1%	2%	1%	2%		1%	3%	1%	1%	1%
	Refused	1%	1%	1%	1%	1%	1%		1%		2%
Total	Count	465	277	188	357	106	465	36	423	300	160

**Q41d. Would you be more likely to use iCONN if it offered the following.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
d. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered nonfiction e-books - meaning nonfiction books that can be read on-line or downloaded?	Yes	45%	47%	48%	47%	32%	33%	45%	51%	37%	45%	47%
	No	55%	51%	48%	52%	65%	65%	50%	48%	59%	52%	53%
	Don't know		2%	4%	1%	0%	1%	3%	1%	5%		0%
	Refused	1%				3%	1%	2%			3%	
	Total	Count	100	250	63	203	172	85	112	248	66	96

**Q41d. Would you be more likely to use iCONN if it offered the following.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
d. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered nonfiction e-books - meaning nonfiction books that can be read on-line or downloaded?	Yes	37%	46%	50%	38%
	No	59%	53%	47%	61%
	Don't know	2%	1%	3%	0%
	Refused	2%	0%	0%	1%
	Total	Count	178	287	168

**Q41e. Would you be more likely to use iCONN if it offered the following.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
e. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered fiction e-books - meaning fiction books that can be read on-line or downloaded?	Yes	39%	43%	34%	42%	32%	39%	46%	39%	53%	18%
	No	59%	55%	65%	57%	66%	59%	54%	60%	47%	78%
	Don't know	0%	1%	0%	0%	0%	0%		0%	0%	1%
	Refused	1%	1%	1%	1%	1%	1%		1%		2%
Total	Count	465	277	188	357	106	465	36	423	300	160

**Q41e. Would you be more likely to use iCONN if it offered the following.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
e. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered fiction e-books - meaning fiction books that can be read on-line or downloaded?	Yes	47%	41%	51%	45%	22%	29%	49%	41%	48%	39%	39%
	No	51%	59%	48%	54%	75%	69%	49%	58%	52%	58%	60%
	Don't know	1%	0%	1%	0%	0%			1%	0%		0%
	Refused	1%				3%	1%	2%			3%	
Total	Count	100	250	63	203	172	85	112	248	66	96	193

**Q41e. Would you be more likely to use iCONN if it offered the following.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
e. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered fiction e-books - meaning fiction books that can be read on-line or downloaded?	Yes	36%	42%	48%	34%
	No	62%	58%	51%	65%
	Don't know	0%	1%	0%	0%
	Refused	2%	0%	0%	1%
Total	Count	178	287	168	286

**Q41f. Would you be more likely to use iCONN if it offered the following.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
f. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered downloadable audio e-books?	Yes	43%	42%	44%	43%	43%	43%	43%	43%	54%	24%
	No	55%	56%	55%	55%	55%	55%	57%	55%	45%	73%
	Don't know	1%	1%	1%	1%	2%	1%		1%	1%	1%
	Refused	1%	1%	1%	1%	1%	1%		1%		2%
Total	Count	465	277	188	357	106	465	36	423	300	160

**Q41f. Would you be more likely to use iCONN if it offered the following.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
f. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered downloadable audio e-books?	Yes	43%	51%	54%	48%	30%	37%	45%	47%	47%	46%	48%
	No	56%	48%	46%	52%	65%	60%	52%	52%	53%	51%	52%
	Don't know		1%		1%	3%	1%	1%	1%			0%
	Refused	1%				3%	1%	2%			3%	
Total	Count	100	250	63	203	172	85	112	248	66	96	193

**Q41f. Would you be more likely to use iCONN if it offered the following.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
f. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered downloadable audio e-books?	Yes	46%	40%	54%	36%
	No	52%	58%	45%	61%
	Don't know	0%	2%	0%	1%
	Refused	2%	0%	0%	1%
Total	Count	178	287	168	286

**Q41g. Would you be more likely to use iCONN if it offered the following.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
g. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered access to music files that could be listened to online? The music would include classical, jazz, blues, gospel and ethnic music? (NOTE: IF ASKED, IT DOES NOT INCLUD	Yes	52%	49%	55%	52%	51%	52%	40%	53%	62%	35%
	No	47%	50%	43%	47%	46%	47%	60%	46%	38%	61%
	Don't know	1%	0%	1%	0%	1%	1%		0%		1%
	Refused	1%	1%	1%	1%	1%	1%		1%		2%
Total	Count	465	277	188	357	106	465	36	423	300	160

**Q41g. Would you be more likely to use iCONN if it offered the following.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
g. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered access to music files that could be listened to online? The music would include classical, jazz, blues, gospel and ethnic music? (NOTE: IF ASKED, IT DOES NOT INCLUD	Yes	52%	60%	71%	56%	36%	41%	59%	58%	55%	51%	58%
	No	46%	40%	29%	43%	60%	57%	39%	41%	45%	46%	41%
	Don't know	1%			1%	1%		1%	1%			1%
	Refused	1%				3%	1%	2%			3%	
Total	Count	100	250	63	203	172	85	112	248	66	96	193

**Q41g. Would you be more likely to use iCONN if it offered the following.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
g. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered access to music files that could be listened to online? The music would include classical, jazz, blues, gospel and ethnic music? (NOTE: IF ASKED, IT DOES NOT INCLUD	Yes	52%	51%	65%	44%
	No	46%	48%	34%	54%
	Don't know	1%	1%	0%	1%
	Refused	2%	0%	0%	1%
Total	Count	178	287	168	286

**Q42. What else would iCONN - Connecticut's RE-search engine have to offer to make you more likely to use it?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
42. What else would iCONN - Connecticut's RE-search engine have to offer to make you more likely to use it? (PROBE: Anything else?)	Nothing else	29%	27%	32%	27%	34%	29%	38%	28%	22%	43%
	Functionality/Easy to use/Tutorials on how to use it	4%	5%	4%	6%	1%	4%	2%	5%	6%	3%
	Educational research topics	9%	10%	8%	9%	8%	9%	8%	9%	11%	6%
	Hobbies	6%	6%	6%	7%	4%	6%		6%	7%	5%
	Media/Music/Newspapers	4%	4%	4%	4%	4%	4%	7%	3%	5%	2%
	Other	2%	2%	1%	2%	1%	2%		2%	1%	2%
	Don't Know	44%	46%	41%	43%	46%	44%	46%	44%	47%	36%
Refused	2%	2%	3%	2%	3%	2%		2%	1%	4%	
Total	Count	465	277	188	357	106	465	36	423	300	160

**Q42. What else would iCONN - Connecticut's RE-search engine have to offer to make you more likely to use it?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
42. What else would iCONN - Connecticut's RE-search engine have to offer to make you more likely to use it? (PROBE: Anything else?)	Nothing else	29%	28%	38%	24%	29%	34%	26%	26%	35%	22%	33%
	Functionality/Easy to use/Tutorials on how to use it	5%	6%	8%	3%	4%	4%	6%	4%	2%	3%	6%
	Educational research topics	0%	12%	8%	12%	6%	12%	8%	8%	2%	13%	7%
	Hobbies	3%	8%	2%	6%	10%	6%	8%	5%	7%	5%	6%
	Media/Music/Newspapers	3%	5%	5%	2%	4%	2%	4%	4%	2%	7%	4%
	Other	3%	1%	4%	1%	1%		4%	1%	3%		2%
	Don't Know	54%	39%	33%	51%	42%	38%	43%	49%	48%	46%	42%
	Refused	2%	2%	1%	0%	6%	4%	2%	1%		5%	1%
Total	Count	100	250	63	203	172	85	112	248	66	96	193

**Q42. What else would iCONN - Connecticut's RE-search engine have to offer to make you more likely to use it?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
42. What else would iCONN - Connecticut's RE-search engine have to offer to make you more likely to use it? (PROBE: Anything else?)	Nothing else	26%	32%	25%	32%
	Functionality/Easy to use/Tutorials on how to use it	6%	3%	6%	3%
	Educational research topics	10%	8%	13%	7%
	Hobbies	5%	6%	4%	7%
	Media/Music/Newspapers	2%	5%	4%	3%
	Other	1%	2%	3%	1%
	Don't Know	46%	42%	44%	45%
	Refused	4%	1%	1%	3%
Total	Count	178	287	168	286

**Q43a. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
a. Access is free. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to use iCONN - Connecticut's RE-search engine? )	Major factor	70%	73%	66%	74%	60%	70%	61%	70%	84%	50%
	Minor factor	11%	10%	12%	9%	15%	11%	9%	11%	11%	12%
	Not a factor at all	16%	15%	17%	13%	22%	16%	26%	15%	5%	33%
	Don't Know	2%	1%	2%	2%	1%	2%	3%	1%	1%	3%
	Refused	2%	0%	3%	1%	2%	2%		2%		2%
Total	Count	465	277	188	357	106	465	36	423	300	160

**Q43a. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
a. Access is free. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to use iCONN - Connecticut's RE-search engine? )	Major factor	72%	81%	80%	77%	55%	60%	74%	80%	61%	70%	79%
	Minor factor	5%	10%	12%	12%	8%	12%	12%	11%	11%	12%	10%
	Not a factor at all	22%	7%	8%	7%	33%	24%	12%	9%	17%	15%	11%
	Don't Know		0%		1%	4%	2%	2%	0%	2%	3%	0%
	Refused	1%	2%		3%	0%	2%	1%		8%		
Total	Count	100	250	63	203	172	85	112	248	66	96	193

**Q43a. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
a. Access is free. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to use iCONN - Connecticut's RE-search engine? )	Major factor	64%	75%	83%	63%
	Minor factor	15%	8%	8%	13%
	Not a factor at all	16%	16%	6%	22%
	Don't Know	2%	1%	0%	2%
	Refused	3%	0%	2%	1%
Total	Count	178	287	168	286

**Q43b. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
b. iCONN - Connecticut's RE-search engine is available 24 hours a day, 7 days a week. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to use iCONN - Connecticut's RE-search engine? )	Major factor	66%	65%	68%	69%	61%	66%	66%	66%	82%	43%
	Minor factor	13%	16%	10%	14%	10%	13%	8%	14%	12%	15%
	Not a factor at all	18%	17%	19%	15%	25%	18%	27%	17%	5%	37%
	Don't Know	2%	1%	2%	1%	3%	2%		2%	0%	2%
	Refused	1%	1%	2%	2%		1%		1%	1%	2%
Total	Count	465	277	188	357	106	465	36	423	300	160

**Q43b. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
b. iCONN - Connecticut's RE-search engine is available 24 hours a day, 7 days a week. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to use iCONN - Connecticut's RE-search engine? )	Major factor	64%	81%	82%	77%	44%	56%	69%	77%	65%	69%	75%
	Minor factor	11%	10%	9%	12%	17%	15%	12%	14%	7%	13%	12%
	Not a factor at all	23%	7%	9%	8%	35%	26%	16%	9%	20%	16%	13%
	Don't Know		2%		2%	3%	4%	1%		4%	3%	
	Refused	2%			2%	2%		2%		4%		
Total	Count	100	250	63	203	172	85	112	248	66	96	193

**Q43b. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
b. iCONN - Connecticut's RE-search engine is available 24 hours a day, 7 days a week. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to use iCONN - Connecticut's RE-search engine? )	Major factor	62%	69%	81%	58%
	Minor factor	13%	12%	10%	15%
	Not a factor at all	18%	18%	7%	24%
	Don't Know	4%			2%
	Refused	2%	0%	2%	1%
Total	Count	178	287	168	286

**Q43c. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
c. You can use it to save space because you can count on iCONN - Connecticut's RE-search engine to have articles from your favorite magazines. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to	Major factor	48%	49%	48%	50%	45%	48%	41%	49%	59%	30%
	Minor factor	23%	22%	24%	24%	21%	23%	23%	23%	25%	22%
	Not a factor at all	26%	26%	26%	23%	33%	26%	36%	26%	15%	44%
	Don't Know	1%	1%	1%	1%	1%	1%		1%	0%	2%
	Refused	1%	1%	2%	2%		1%		1%	1%	2%
Total	Count	465	277	188	357	106	465	36	423	300	160

**Q43c. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
c. You can use it to save space because you can count on iCONN - Connecticut's RE-search engine to have articles from your favorite magazines. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to	Major factor	50%	61%	63%	54%	33%	42%	57%	50%	54%	50%	53%
	Minor factor	18%	22%	14%	29%	22%	24%	17%	30%	14%	27%	26%
	Not a factor at all	30%	18%	23%	15%	41%	33%	23%	19%	28%	20%	21%
	Don't Know					3%	1%	1%			3%	
	Refused	2%			2%	2%		2%		4%		
Total	Count	100	250	63	203	172	85	112	248	66	96	193

**Q43c. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
c. You can use it to save space because you can count on iCONN - Connecticut's RE-search engine to have articles from your favorite magazines. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to	Major factor	41%	55%	61%	41%
	Minor factor	29%	19%	21%	24%
	Not a factor at all	26%	27%	15%	32%
	Don't Know	2%			1%
	Refused	2%	0%	2%	1%
Total	Count	178	287	168	286

**Q43d. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage	Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
d. You can use it to save money because you don't have to subscribe to as many newspapers or magazines. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to use iCONN - Connecticut's RE-search eng	Major factor	58%	62%	53%	61%	50%	58%	52%	59%	73%	36%
	Minor factor	16%	13%	20%	15%	18%	16%	17%	16%	14%	18%
	Not a factor at all	24%	23%	25%	20%	31%	24%	31%	23%	12%	42%
	Don't Know	1%	1%	1%	1%	1%	1%		1%	0%	2%
	Refused	1%	1%	2%	2%		1%		1%	1%	2%
Total	Count	465	277	188	357	106	465	36	423	300	160

**Q43d. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income		
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
d. You can use it to save money because you don't have to subscribe to as many newspapers or magazines. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to use iCONN - Connecticut's RE-search eng	Major factor	61%	68%	81%	61%	39%	49%	66%	64%	62%	58%	64%
	Minor factor	10%	18%	9%	19%	20%	20%	12%	18%	11%	21%	17%
	Not a factor at all	27%	14%	9%	18%	37%	29%	19%	18%	23%	18%	20%
	Don't Know					3%	1%	1%			3%	
	Refused	2%			2%	2%		2%		4%		
Total	Count	100	250	63	203	172	85	112	248	66	96	193

**Q43d. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
d. You can use it to save money because you don't have to subscribe to as many newspapers or magazines. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to use iCONN - Connecticut's RE-search eng	Major factor	58%	58%	72%	50%
	Minor factor	18%	15%	13%	19%
	Not a factor at all	20%	26%	13%	30%
	Don't Know	2%			1%
	Refused	2%	0%	2%	1%
Total	Count	178	287	168	286

**QD1. How often do you go online for any reason - either at home, at work or anywhere?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
D1. How often do you go online for any reason - either at home, at work or anywhere? (READ CHOICES 1-6)	At least once a day	73%	76%	68%	76%	62%	86%	72%	76%	73%
	Three to five times a week	10%	9%	10%	9%	11%	14%	9%	8%	10%
	Once or twice a week	4%	3%	7%	4%	7%		5%	1%	5%
	Once or twice a month	2%	2%	2%	2%	3%		2%		2%
	Less often than once a month	2%	1%	3%	2%	1%		2%	3%	1%
	Never	9%	7%	11%	7%	16%		9%	11%	9%
	Refused (VOLUNTEERED)	0%	1%		1%			0%		0%
Total	Count	500	306	194	392	106	35	465	71	423

**QD1. How often do you go online for any reason - either at home, at work or anywhere?**

		Q34. iConn Interested vs. iConn NonInterested		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
D1. How often do you go online for any reason - either at home, at work or anywhere? (READ CHOICES 1-6)	At least once a day	80%	57%	91%	79%	59%	53%	66%	84%
	Three to five times a week	10%	9%	3%	13%	8%	15%	12%	7%
	Once or twice a week	3%	8%	3%	1%	9%	7%	8%	2%
	Once or twice a month	2%	3%		2%	2%	6%	2%	1%
	Less often than once a month	1%	4%	1%	1%	3%	2%	3%	1%
	Never	4%	21%	1%	3%	19%	17%	9%	4%
	Refused (VOLUNTEERED)	0%							
Total	Count	300	160	70	218	182	88	116	276

**QD1. How often do you go online for any reason - either at home, at work or anywhere?**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D1. How often do you go online for any reason - either at home, at work or anywhere? (READ CHOICES 1-6)	At least once a day	46%	63%	89%	74%	72%	84%	67%
	Three to five times a week	10%	14%	6%	8%	11%	9%	10%
	Once or twice a week	7%	8%	2%	5%	4%	3%	6%
	Once or twice a month	3%	1%	1%	2%	2%	2%	2%
	Less often than once a month	7%	4%		2%	2%	2%	2%
	Never	27%	11%	1%	8%	9%	2%	13%
Refused (VOLUNTEERED)				1%			0%	
Total	Count	71	102	208	192	308	182	305

**QD2. What are your primary reasons for going online?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
qd2m	Work	36%	34%	41%	37%	35%	34%	37%	38%	36%	37%	36%
	School	6%	7%	4%	6%	3%	14%	5%	11%	5%	5%	5%
	Current events/news	22%	24%	19%	22%	22%	20%	22%	25%	21%	23%	20%
	Sports news/info	8%	7%	9%	8%	10%		9%	8%	8%	8%	10%
	Entertainment (general)	9%	9%	10%	9%	12%	11%	9%	8%	9%	10%	6%
	Play games	2%	3%	2%	3%	1%	6%	2%	5%	2%	2%	2%
	Download movies/music	2%	2%	2%	2%	2%	3%	2%	2%	2%	2%	2%
	Blogging (reading/writing)	1%	1%		1%		3%	0%	2%	1%	1%	
	Communications/e-mail/social contact/chat rooms	36%	39%	31%	37%	30%	46%	35%	40%	35%	35%	35%
	Shopping	11%	9%	13%	10%	15%	11%	11%	10%	11%	11%	9%
	Personal research/info collecting	62%	64%	60%	63%	61%	69%	62%	62%	63%	62%	61%
	Other (Specify)	1%	1%	1%	1%	1%		1%		1%	1%	2%
	Don't know	1%	1%		1%			1%	2%	1%	1%	1%
	Refused	0%		1%		1%		0%		0%		1%
Total	Count	454	282	172	364	89	35	419	63	385	288	127

**QD2. What are your primary reasons for going online?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
qd2m	Work	31%	45%	33%	39%	35%	21%	30%	44%	19%	23%	47%	37%	36%
	School	6%	7%	13%	6%	2%	3%	8%	6%	10%	5%	6%	6%	6%
	Current events/news	22%	25%	13%	26%	21%	25%	19%	24%	27%	23%	23%	25%	21%
	Sports news/info	10%	9%	16%	8%	4%	8%	10%	8%	6%	11%	8%	13%	5%
	Entertainment (general)	10%	9%	22%	9%	3%	15%	10%	7%	17%	10%	7%	11%	8%
	Play games	5%	2%	6%	0%	4%	8%	1%	1%	4%	1%	1%	5%	1%
	Download movies/music	1%	3%	6%	1%	1%	1%	2%	2%	4%	2%	1%	2%	2%
	Blogging (reading/writing)	1%	0%		1%			1%	1%	4%		0%	2%	
	Communications/e-mail/social contact/chat rooms	48%	32%	46%	34%	33%	34%	37%	36%	44%	34%	35%	30%	39%
	Shopping	13%	9%	6%	15%	9%	12%	13%	9%	10%	16%	10%	7%	13%
	Personal research/info collecting	64%	62%	57%	63%	65%	56%	69%	62%	69%	65%	59%	59%	64%
	Other (Specify)		1%	1%	1%	1%		1%	1%			1%		1%
	Don't know				0%	1%	1%		0%		1%			1%
	Refused	1%				1%	1%						1%	
Total	Count	105	276	69	212	147	73	105	264	52	91	205	175	279

**QD2. What are your primary reasons for going online?**

		QD16. Children under 18 at home	
		Yes	No
qd2m	Work	39%	34%
	School	10%	3%
	Current events/news	23%	22%
	Sports news/info	11%	6%
	Entertainment (general)	12%	7%
	Play games	1%	3%
	Download movies/music	2%	2%
	Blogging (reading/writing)		1%
	Communications/e-mail/social contact/chat rooms	40%	34%
	Shopping	11%	11%
	Personal research/info collecting	61%	64%
	Other (Specify)	1%	1%
	Don't know	1%	0%
	Refused		0%
Total	Count	179	264

**QD3. How often do you go on-line for research or information purposes?**

			Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
D3. How often do you go on-line for research or informational purposes? (READ CHOICES 1-6)	At least once a day	43%	41%	47%	44%	40%	57%	42%	60%	41%
	Three to five times a week	17%	16%	20%	17%	19%	17%	17%	11%	19%
	Once or twice a week	17%	20%	13%	18%	16%	9%	18%	10%	18%
	Once or twice a month	14%	14%	13%	14%	15%	14%	14%	11%	14%
	Less often than once a month	4%	3%	4%	3%	6%		4%	2%	3%
	Never	4%	5%	3%	4%	4%	3%	4%	5%	4%
	Don't know (VOLUNTEERED)	0%	0%	1%	1%			0%		1%
	Refused (VOLUNTEERED)	0%	0%		0%			0%	2%	
Total	Count	454	282	172	364	89	35	419	63	385

**QD3. How often do you go on-line for research or information purposes?**

		Q34. iConn Interested vs. iConn NonInterested		QD12. Age Categories			QD13. Education			QD15. Income		
		iConn Interested	iConn NonInterested	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
D3. How often do you go on-line for research or informational purposes? (READ CHOICES 1-6)	At least once a day	45%	35%	43%	47%	39%	30%	34%	52%	17%	33%	56%
	Three to five times a week	19%	14%	17%	17%	17%	16%	16%	19%	25%	19%	15%
	Once or twice a week	20%	14%	19%	17%	17%	14%	26%	15%	29%	18%	16%
	Once or twice a month	11%	20%	20%	13%	13%	21%	17%	10%	19%	15%	12%
	Less often than once a month	1%	9%		3%	6%	7%	2%	3%	2%	7%	1%
	Never	2%	7%		3%	7%	12%	4%	2%	6%	9%	
	Don't know (VOLUNTEERED)	0%	1%			1%		1%		2%		
	Refused (VOLUNTEERED)	0%										
Total	Count	288	127	69	212	147	73	105	264	52	91	205

**QD3. How often do you go on-line for research or information purposes?**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
D3. How often do you go on-line for research or informational purposes? (READ CHOICES 1-6)	At least once a day	49%	40%	45%	42%
	Three to five times a week	15%	19%	17%	17%
	Once or twice a week	14%	19%	18%	17%
	Once or twice a month	17%	12%	14%	14%
	Less often than once a month	5%	3%	3%	4%
	Never	1%	6%	3%	5%
	Don't know (VOLUNTEERED)		1%		0%
	Refused (VOLUNTEERED)		0%		
Total	Count	175	279	179	264

**QD4. What type of information are you most likely to look for on-line?**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
D4. What type of information are you most likely to look for on-line? (PROBE Anything else?)	History	2%	3%	2%	3%			2%	2%	2%	3%	1%
	Medical	17%	17%	16%	17%	13%	21%	16%	15%	16%	16%	18%
	News	8%	8%	8%	8%	8%	12%	8%	7%	8%	8%	8%
	Business	15%	15%	14%	16%	9%	9%	15%	17%	15%	16%	13%
	Education	3%	4%	1%	4%		12%	2%	10%	2%	3%	
	Travel	5%	4%	7%	4%	11%	6%	5%	3%	5%	5%	6%
	School	4%	4%	3%	4%	4%		4%	3%	4%	3%	6%
	Cooking	2%	1%	2%	2%	1%		2%	2%	2%	2%	3%
	Sports	2%	1%	3%	2%	2%		2%		2%	2%	3%
	Shopping	7%	5%	10%	5%	13%		7%	2%	7%	6%	9%
	Hobbies	5%	5%	5%	5%	7%	3%	5%	5%	5%	4%	8%
	Jobs	0%	0%	1%	0%	1%		0%		1%	1%	
	Research	10%	12%	8%	11%	9%	12%	10%	10%	10%	9%	14%
	Books, Newspapers, Magazines	3%	4%	2%	3%	4%	3%	3%	5%	3%	4%	2%
	Personal information	1%	1%	1%	1%	1%		1%	2%	1%	1%	2%
	Science/Technology	4%	4%	4%	5%	1%	15%	3%	10%	3%	5%	
	Variety	8%	7%	10%	7%	9%	6%	8%	3%	8%	9%	6%
Don't Know	3%	3%	4%	3%	6%		4%	2%	4%	3%	4%	
Refused	0%	1%		1%		3%	0%	3%		0%		
Total	Count	436	269	167	350	85	34	402	60	370	281	118

**QD4. What type of information are you most likely to look for on-line?**

		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender		QD16. Children under 18 at home	
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D4. What type of information are you most likely to look for on-line? (PROBE Anything else?)	History	1%	3%	1%	3%	2%	2%	2%	4%	2%	2%	2%	4%	
	Medical	23%	15%	17%	20%	21%	15%	27%	11%	17%	8%	22%	15%	18%
	News	13%	7%	7%	11%	5%	8%	8%	8%	9%	9%	8%	9%	7%
	Business	12%	14%	18%	8%	15%	17%	10%	13%	17%	25%	8%	14%	16%
	Education		5%	1%	2%		5%	2%	2%	4%	1%	5%	3%	3%
	Travel	3%	6%	6%	11%	6%	3%	4%	6%	5%	3%	6%	5%	6%
	School	4%	5%	2%	3%	2%	5%	6%	5%	3%	2%	5%	7%	1%
	Cooking		3%	1%	3%	1%	2%		2%	2%	1%	3%	1%	2%
	Sports	4%	1%	1%	5%	3%	1%		2%	1%	4%	0%	1%	2%
	Shopping	3%	7%	9%	9%	10%	5%	10%	8%	6%	6%	7%	7%	7%
	Hobbies	4%	6%	4%	3%	8%	4%	8%	6%	4%	5%	5%	5%	6%
	Jobs	3%					1%		1%	0%		1%	1%	0%
	Research	7%	13%	9%	3%	11%	12%	14%	11%	11%	10%	11%	14%	8%
	Books, Newspapers, Magazines	4%	3%	3%	3%	4%	3%	4%		4%	3%	3%	3%	3%
	Personal information	1%	0%	2%	2%		2%	2%	1%	0%	1%	1%	1%	1%
	Science/Technology	7%	3%	4%	6%	1%	5%		7%	3%	8%	2%	5%	4%
Variety	4%	7%	10%	5%	7%	9%	2%	8%	8%	8%	8%	5%	10%	
Don't Know	4%	3%	3%	3%	5%	2%		2%	3%	3%	3%	4%	3%	
Refused						0%				1%	0%			
Total	Count	69	206	137	64	101	260	49	83	205	173	263	174	251

**QD5. Where on the internet do you typically go to get information - how do you access this information?**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
D5. Where on the internet do you typically go to get information - how do you access this information? (PROBE) Anything else?)	1.00	49%	54%	41%	52%	33%	56%	48%	45%	49%	48%	47%
	2.00	8%	8%	9%	7%	14%	6%	9%	5%	9%	9%	7%
	3.00	9%	9%	8%	9%	7%	9%	9%	12%	8%	10%	7%
	4.00	3%	1%	4%	1%	7%		3%	2%	3%	2%	3%
	5.00	2%	1%	3%	2%	1%		2%	2%	2%	2%	3%
	6.00	26%	23%	31%	25%	32%	26%	26%	30%	26%	26%	28%
	Don't Know	3%	3%	4%	3%	6%		3%	3%	3%	3%	5%
	Refused	0%	0%		0%			3%	2%			
Total	Count	436	269	167	350	85	34	402	60	370	281	118

**QD5. Where on the internet do you typically go to get information - how do you access this information?**

		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender		QD16. Children under 18 at home	
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D5. Where on the internet do you typically go to get information - how do you access this information? (PROBE) Anything else?)	1.00	46%	55%	42%	39%	47%	53%	41%	47%	53%	39%	55%	55%	44%
	2.00	9%	10%	7%	13%	11%	7%	22%	10%	7%	9%	8%	10%	8%
	3.00	13%	8%	8%	13%	8%	8%	4%	8%	9%	11%	7%	10%	8%
	4.00	1%	2%	3%	8%	4%	1%	2%	2%	2%	2%	3%	2%	3%
	5.00	1%	2%	2%	5%		2%		2%	2%	2%	2%	1%	2%
	6.00	29%	21%	32%	19%	29%	27%	27%	28%	24%	32%	22%	20%	31%
	Don't Know		1%	6%	5%	2%	2%	4%	2%	2%	4%	3%	2%	4%
	Refused						0%				1%			
Total	Count	69	206	137	64	101	260	49	83	205	173	263	174	251

QD6. What do yo like about getting information from online sources?

	Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
		Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
Fast: Online information is available immediately, offers q	74%	75%	72%	74%	72%	79%	73%	72%	74%	74%	72%
Targeted: I only have to look at topics of interest to me	7%	7%	6%	8%	2%	9%	6%	8%	6%	6%	7%
24/7: Online information is available 24/7	15%	10%	23%	14%	20%	6%	16%	13%	15%	16%	15%
From home: I don't have to leave my house to get it	23%	25%	20%	23%	24%	26%	23%	30%	22%	24%	20%
From work/school: I can get it from work or school	4%	4%	4%	4%	5%	9%	4%	10%	3%	3%	5%
Many resources: There are many resources available online	21%	20%	21%	21%	19%	21%	21%	20%	21%	21%	21%
Searchable: Online information is searchable	9%	10%	7%	10%	7%	3%	10%	5%	10%	9%	12%
Portable: I can download/email/cut-n-paste information as d	2%	3%	1%	3%			2%		2%	2%	2%
More viewpoints: I get more viewpoints than I do through no	5%	6%	4%	6%	1%	3%	5%	5%	5%	6%	3%
Have control: I have control over the information that's pr	3%	2%	4%	3%	2%	3%	3%	3%	2%	2%	4%
Browsable: It's browseable - I can "surf" for other topics	5%	5%	5%	5%	5%		5%	2%	6%	4%	9%
No physical barriers to accessing information	4%	4%	5%	4%	5%	12%	4%	8%	4%	5%	1%
Other (specify)	3%	2%	5%	2%	8%	3%	3%	2%	4%	2%	5%
Don't Know	1%	1%	1%	1%	1%	3%	0%	2%	1%	0%	1%
Refused	0%	0%		0%			0%	2%		0%	
Total Count	436	269	167	350	85	34	402	60	370	281	118

**QD6. What do yo like about getting information from online sources?**

	QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender		QD16. Children under 18 at home		
	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No	
qd6m	Fast: Online information is available immediately, offers q	70%	77%	71%	66%	68%	79%	65%	67%	80%	75%	73%	79%	70%
	Targeted: I only have to look at topics of interest to me	4%	5%	9%	8%	6%	7%	6%	5%	6%	4%	8%	6%	7%
	24/7: Online information is available 24/7	10%	17%	16%	16%	14%	16%	8%	18%	14%	13%	17%	17%	14%
	From home: I don't have to leave my house to get it	19%	24%	23%	25%	23%	23%	20%	30%	21%	19%	25%	25%	22%
	From work/school: I can get it from work or school	4%	3%	6%	3%	4%	5%		5%	4%	1%	6%	2%	6%
	Many resources: There are many resources available online	22%	18%	25%	25%	18%	21%	29%	22%	18%	21%	21%	17%	24%
	Searchable: Online information is searchable	1%	10%	12%	5%	13%	9%	6%	7%	9%	9%	10%	10%	9%
	Portable: I can download/email/cut-n-paste information as d	1%	1%	4%	2%	1%	3%		1%	3%	1%	3%	2%	2%
	More viewpoints: I get more viewpoints than I do through no		8%	3%	8%	4%	5%	2%	6%	4%	5%	5%	7%	4%
	Have control: I have control over the information that's pr	1%	1%	6%	2%	1%	4%		4%	3%	1%	4%	1%	4%
	Browsable: It's browseable - I can "surf" for other topics	7%	4%	6%	8%	5%	4%	2%	5%	5%	3%	6%	5%	6%
	No physical barriers to accessing information	3%	3%	6%	3%	4%	5%	2%	6%	4%	3%	5%	3%	5%
	Other (specify)	4%	5%	1%	9%	3%	2%	10%	6%	2%	5%	2%	3%	4%
	Don't Know	1%		1%	3%		0%		1%	1%	2%		1%	1%
	Refused											0%		
Total	Count	69	206	137	64	101	260	49	83	205	173	263	174	251

**QD7. From what location are you most likely to access online information?**

			Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
D7. From what location are you most likely to access online information?	Work	24%	22%	29%	24%	25%	32%	24%	38%	22%	22%	27%
	School	1%	1%	1%	1%	1%	9%	0%	7%	0%	0%	
	Home	70%	72%	66%	69%	71%	50%	71%	48%	73%	73%	69%
	Library	3%	4%	2%	4%	1%	6%	3%	3%	4%	4%	2%
	Other (specify)	1%	0%	2%	1%	2%		1%		1%	1%	2%
	Refused	0%	1%		1%		3%	0%	3%		0%	
Total	Count	436	269	167	350	85	34	402	60	370	281	118

**QD7. From what location are you most likely to access online information?**

		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender		QD16. Children under 18 at home	
		18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D7. From what location are you most likely to access online information?	Work	16%	26%	25%	9%	17%	32%	4%	12%	34%	28%	22%	25%	24%
	School	4%	0%	1%	2%	2%	1%	6%			1%	2%	1%	1%
	Home	77%	70%	68%	81%	76%	64%	76%	82%	64%	65%	73%	71%	70%
	Library	1%	3%	5%	8%	4%	2%	12%	6%	1%	5%	3%	2%	4%
	Other (specify)	1%	0%	1%		1%	1%	2%		0%	1%	1%	1%	1%
	Refused						0%				1%	0%		
Total	Count	69	206	137	64	101	260	49	83	205	173	263	174	251

**D8. Do you have internet access from your home?**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
D8. Do you have internet access from your home?	Yes	87%	87%	86%	88%	82%	86%	87%	80%	88%	91%	78%
	No	13%	11%	14%	11%	18%	11%	13%	17%	12%	8%	22%
	Don't know	0%	0%		0%			0%		0%		1%
	Refused	1%	1%		1%		3%	0%	3%	0%	1%	
Total	Count	500	306	194	392	106	35	465	71	423	300	160

**D8. Do you have internet access from your home?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
D8. Do you have internet access from your home?	Yes	99%	96%	96%	93%	77%	74%	84%	93%	68%	84%	97%	88%	86%
	No	1%	3%	4%	7%	23%	25%	16%	7%	32%	15%	3%	10%	14%
	Don't know					1%	1%				1%		1%	
	Refused		0%						0%				1%	0%
Total	Count	105	276	70	218	182	88	116	276	71	102	208	192	308

**D8. Do you have internet access from your home?**

		QD16. Children under 18 at home	
		Yes	No
D8. Do you have internet access from your home?	Yes	96%	82%
	No	4%	17%
	Don't know		0%
	Refused		
Total	Count	182	305

**D9. Do you have a high speed connection at home?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
D9. Do you have a high speed connection at home? (INTERVIEWER NOTE: IF RESPONDENT SAYS DIAL-UP, CHOOSE CODE 97 "no". High speed is anything OTHER THAN a standard dial-up phone connection) (IF YES ASK, " What type?")	Cable	45%	48%	39%	45%	41%	30%	46%	37%	46%
	DSL	41%	38%	46%	41%	41%	57%	40%	49%	40%
	Other (SPECIFY)	0%	0%	1%	0%	1%		0%		1%
	No/no high speed access at home	9%	10%	8%	9%	9%	13%	9%	14%	8%
	Don't Know	5%	4%	6%	4%	7%		5%		5%
	Refused	0%	0%		0%			0%		0%
Total	Count	433	267	166	345	87	30	403	57	371

**D9. Do you have a high speed connection at home?**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
D9. Do you have a high speed connection at home? (INTERVIEWER NOTE: IF RESPONDENT SAYS DIAL-UP, CHOOSE CODE 97 "no". High speed is anything OTHER THAN a standard dial-up phone connection) (IF YES ASK, " What type?")	Cable	48%	40%	45%	49%	46%	52%	34%	32%	32%	54%
	DSL	41%	38%	44%	41%	46%	38%	45%	45%	50%	38%
	Other (SPECIFY)	1%		1%	0%		0%	1%			1%
	No/no high speed access at home	7%	13%	5%	8%	4%	5%	14%	17%	10%	7%
	Don't Know	3%	9%	5%	2%	3%	4%	6%	6%	8%	2%
	Refused										
Total	Count	274	124	104	266	67	202	140	65	98	256

**D9. Do you have a high speed connection at home?**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D9. Do you have a high speed connection at home? (INTERVIEWER NOTE: IF RESPONDENT SAYS DIAL-UP, CHOOSE CODE 97 "no". High speed is anything OTHER THAN a standard dial-up phone connection) (IF YES ASK, " What type?")	Cable	40%	41%	53%	47%	43%	56%	37%
	DSL	40%	44%	40%	38%	43%	37%	45%
	Other (SPECIFY)			0%	1%		1%	0%
	No/no high speed access at home	10%	12%	5%	10%	8%	5%	12%
	Don't Know	10%	3%	2%	3%	6%	2%	5%
	Refused				1%			0%
Total	Count	48	86	201	169	264	175	251

**D10. What type of computer do you use most often?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
D10. What type of computer do you use most often? PC, MAC, Linux or Unix or something else?	PC	79%	79%	78%	79%	77%	80%	78%	72%	80%
	Mac	8%	8%	9%	9%	6%	14%	8%	11%	8%
	Linux/UNIX	0%		1%		1%		0%		0%
	Do not use a computer	3%	3%	4%	2%	6%	3%	3%	8%	2%
	Both PC and Mac	1%	2%	1%	2%			1%	1%	1%
	Other (specify)	0%	0%		0%			0%		0%
	Don't Know	6%	6%	7%	6%	7%		7%	4%	7%
	Refused	2%	2%	2%	1%	4%	3%	2%	3%	2%
Total	Count	500	306	194	392	106	35	465	71	423

**D10. What type of computer do you use most often?**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
D10. What type of computer do you use most often? PC, MAC, Linux or Unix or something else?	PC	83%	70%	90%	85%	83%	83%	74%	75%	78%	82%
	Mac	8%	8%	5%	11%	13%	8%	8%	8%	7%	10%
	Linux/UNIX	0%			0%						0%
	Do not use a computer	2%	6%				1%	7%	5%	3%	2%
	Both PC and Mac	1%	2%	2%	1%		3%			1%	2%
	Other (specify)	0%		1%				1%			0%
	Don't Know	4%	11%	3%	2%	3%	6%	8%	10%	9%	3%
	Refused	1%	3%		1%	1%		3%	2%	2%	1%
Total	Count	300	160	105	276	70	218	182	88	116	276

**D10. What type of computer do you use most often?**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D10. What type of computer do you use most often? PC, MAC, Linux or Unix or something else?	PC	68%	78%	87%	81%	77%	84%	76%
	Mac	6%	7%	10%	7%	9%	8%	9%
	Linux/UNIX				1%			0%
	Do not use a computer	8%	2%	0%	1%	5%	1%	4%
	Both PC and Mac		2%	1%	2%	1%	3%	0%
	Other (specify)				1%			0%
	Don't Know	14%	10%	2%	7%	6%	4%	8%
	Refused	4%	1%		3%	2%	1%	2%
Total	Count	71	102	208	192	308	182	305

**QD11. What is your profession?**

			Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
D11. What is your profession?	Homemaker	7%	9%	3%	8%	2%	9%	6%	7%	6%	7%	6%
	Student	3%	3%	2%	3%	1%	9%	2%	4%	2%	2%	2%
	Not employed/retired	20%	21%	19%	19%	25%	11%	21%	14%	21%	16%	30%
	Nurse	3%	4%	3%	4%	2%	3%	3%	4%	3%	4%	3%
	Real estate	2%	1%	4%	2%	2%		2%		2%	2%	3%
	Lawyer	2%	2%	1%	2%	1%		2%		2%	2%	1%
	Teacher	8%	9%	6%	9%	3%	23%	6%	18%	6%	9%	2%
	Engineer	3%	3%	3%	3%	3%	6%	3%	4%	3%	4%	1%
	Managerial	5%	4%	5%	4%	6%	6%	5%	10%	4%	4%	6%
	Medical Assistant	4%	3%	7%	4%	6%		5%	1%	5%	6%	3%
	Emergency Services	1%	1%	2%	2%	1%		2%		2%	2%	1%
	Service Contractor	2%	2%	2%	1%	5%		2%		2%	2%	3%
	Accountant	2%	1%	4%	1%	5%		2%	1%	2%	3%	1%
	Owner	2%	1%	4%	2%	2%		2%	1%	2%	3%	1%
	Information Technology	2%	1%	2%	2%	1%		2%		2%	1%	3%
	Secretary	1%	2%		2%		3%	1%	1%	1%	2%	1%
	Doctor	0%	0%	1%	0%	1%		0%		0%		1%
	Corrections officer	1%	1%	1%	1%			1%		1%	1%	
	Marketing	1%	1%	2%	1%	1%	3%	1%	1%	1%	1%	1%
	Insurance	1%	1%	1%	1%	2%		1%		1%	1%	1%
	Sales	2%	2%	3%	2%	2%		2%		2%	2%	3%
	Advertising	0%	1%		1%			0%		0%	0%	1%
	Finance	2%	2%	4%	2%	5%		3%		3%	2%	3%
	Artist/Writer/Musician	3%	4%	1%	3%			3%	1%	3%	3%	2%
	Custodial	1%	1%	1%	1%	1%		1%	1%	0%	0%	1%
	Human Resources	1%	1%	2%	1%	2%	3%	1%	3%	1%	1%	2%
	Social worker	3%	4%	2%	3%	2%	6%	3%	4%	2%	3%	3%
	Computer programmer/Web designer	4%	3%	4%	3%	7%	3%	4%	4%	4%	4%	4%
Business (general)	6%	5%	7%	6%	6%	14%	5%	10%	5%	6%	5%	
Food services	1%	1%	1%	1%	1%		1%		1%	0%	3%	
Skilled worker	3%	2%	4%	2%	6%		3%	3%	3%	2%	3%	
Scientist	1%	1%	1%	1%	1%		1%		1%	1%		

**QD11. What is your profession?**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested
D11. What is your profession?	Florist	0%	0%	1%	0%	1%		0%		0%		1%
	Lbrarian	0%	1%		1%		3%	0%	1%	0%	0%	
	Veternarian	1%	0%	1%	1%			1%		0%	1%	1%
	Transportation	1%	1%	1%	1%	1%		1%		1%	1%	1%
	Clergy	0%	1%		1%			0%		0%	1%	
	Landscaper	1%	0%	1%	1%			1%		0%	1%	
	Other	1%	1%	1%	1%	1%		1%		1%	1%	1%
	Don't Know	0%	0%	1%	1%			0%	1%	0%	0%	1%
	Refused	1%	1%		1%			1%	1%	1%	1%	
Total	Count	500	306	194	392	106	35	465	71	423	300	160

**QD11. What is your profession?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
D11. What is your profession?	Homemaker	6%	8%	9%	8%	3%		9%	7%	6%	4%	8%		11%
	Student	3%	3%	13%	1%		3%	4%	2%	4%	2%	2%	4%	2%
	Not employed/retired	18%	11%		6%	47%	32%	22%	15%	44%	25%	7%	21%	19%
	Nurse	2%	4%	3%	4%	3%	1%	3%	4%	4%	4%	4%	1%	5%
	Real estate		3%	6%					4%		1%	4%	2%	2%
	Lawyer		3%		2%	2%			3%	1%		2%	3%	1%
	Teacher	10%	10%	7%	9%	4%	2%	3%	12%	3%	8%	11%	2%	11%
	Engineer		5%	3%	3%	2%			5%		1%	3%	7%	0%
	Managerial	8%	5%	6%	5%	4%	7%	3%	5%	1%	4%	6%	3%	6%
	Medical Assistant	6%	3%	4%	6%	3%	6%	7%	3%	3%	5%	5%	2%	6%
	Emergency Services	3%	1%		3%	1%	1%	3%	1%	1%		2%	3%	1%
	Service Contractor	3%	1%		3%	2%	5%	4%		1%	4%	2%	5%	
	Accountant	4%	2%	1%	4%			3%	3%		3%	2%	1%	3%
	Owner	1%	3%	1%	3%	1%	1%	1%	3%	1%	3%	2%	3%	1%
	Information Technology	1%	2%	1%	2%	2%	2%	1%	2%	1%	1%	1%	1%	2%
	Secretary	2%	1%		2%	2%	1%	3%	1%	3%	2%	1%		2%
	Doctor	1%	0%			1%			1%			0%	1%	
	Corrections officer	2%	1%	1%	1%		1%	1%	1%		1%	1%	1%	1%
	Marketing	1%	1%	1%	1%	1%		2%	1%		1%	2%	1%	1%
	Insurance	2%	1%	1%	0%	1%		2%	1%	1%	1%		2%	
	Sales	1%	3%	3%	2%	1%		3%	2%	1%		3%	3%	1%
	Advertising	2%			1%				1%		1%	0%		1%
	Finance	2%	3%	4%	4%	1%	1%	3%	3%		2%	4%	3%	2%
	Artist/Writer/Musician	1%	3%		3%	3%	3%	3%	3%	3%	3%	2%	4%	2%
	Custodial		0%	1%	1%		3%			3%	1%		1%	0%
	Human Resources	1%	2%		2%	1%		3%	1%		1%	2%	2%	1%
	Social worker	5%	2%	6%	3%	1%		3%	4%	3%	4%	3%	1%	4%
	Computer programmer/Web designer	5%	4%	7%	3%	3%	1%	4%	4%	4%	4%	4%	5%	3%
	Business (general)	4%	8%	7%	7%	4%	10%	5%	5%	1%	5%	7%	7%	6%
	Food services	2%	1%		1%	1%	1%	3%	0%		4%		1%	1%
	Skilled worker	2%	2%	7%	3%	1%	9%	2%	1%	6%	2%	3%	5%	1%
	Scientist		1%	1%	0%	1%			1%			1%	1%	1%

**QD11. What is your profession?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
D11. What is your profession?	Florist	1%	0%	1%		1%			0%		1%	1%		
	Lbrarian	1%	0%		0%	1%			1%		1%			
	Veternarian		1%		0%	1%			1%		0%	1%		
	Transportation	1%	0%		2%		2%	2%		2%	0%	1%		
	Clergy		1%		0%	1%			1%	1%		1%		
	Landscaper	1%	0%	3%	0%		2%		0%		1%	1%		
	Other	2%	1%		1%	1%		2%	1%	1%		1%		
	Don't Know				0%		2%							
	Refused					1%	1%					1%		
Total	Count	105	276	70	218	182	88	116	276	71	102	208	192	

QD11. What is your profession?

		QD16. Children under 18 at home	
		Yes	No
D11. What is your profession?	Homemaker	12%	3%
	Student	3%	2%
	Not employed/retired	4%	30%
	Nurse	3%	4%
	Real estate	1%	3%
	Lawyer	2%	1%
	Teacher	7%	8%
	Engineer	4%	2%
	Managerial	4%	5%
	Medical Assistant	8%	3%
	Emergency Services	2%	1%
	Service Contractor	1%	2%
	Accountant	2%	2%
	Owner	3%	1%
	Information Technology	2%	2%
	Secretary	2%	1%
	Doctor	1%	
	Corrections officer	1%	1%
	Marketing	2%	0%
	Insurance	1%	1%
	Sales	2%	2%
	Advertising	1%	
	Finance	4%	1%
	Artist/Writer/Musician	2%	3%
	Custodial	1%	1%
	Human Resources	2%	1%
	Social worker	4%	2%
	Computer programmer/Web designer	4%	3%
	Business (general)	4%	7%
	Food services		2%
Skilled worker	3%	2%	
Scientist	1%	0%	

**QD11. What is your profession?**

		QD16. Children under 18 at home	
		Yes	No
D11. What is your profession?	Florist		1%
	Lbrarian	1%	0%
	Veternarian	1%	1%
	Transportation	2%	0%
	Clergy	1%	0%
	Landscaper		1%
	Other	2%	0%
	Don't Know	1%	
	Refused		1%
Total	Count	182	305

**QD13. Education**

		Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
			Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
D13. What was the last grade of school you completed? (ASK AS OPEN ENDED> READ CHOICES 1-6 IF NECESSARY)	Grade school or less (0-8)	0%	1%		1%			0%		0%
	Some high school (9-11)	3%	1%	5%	1%	8%		3%	1%	3%
	High school graduate (12)	17%	13%	24%	14%	31%	9%	18%	14%	18%
	Some college (1-3 years)/Associate's Degree/Technical School	23%	23%	23%	22%	25%	11%	24%	15%	25%
	College graduate (4 years)	26%	28%	24%	28%	21%	29%	26%	27%	26%
	Post graduate (Beyond 4 years)	29%	32%	23%	32%	15%	51%	27%	39%	27%
	Don't Know	0%		1%	1%			0%		0%
	Refused	1%	2%		1%			1%	3%	1%
Total	Count	500	306	194	392	106	35	465	71	423

**QD13. Education**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD15. Income		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more
D13. What was the last grade of school you completed? (ASK AS OPEN ENDED> READ CHOICES 1-6 IF NECESSARY)	Grade school or less (0-8)	0%	1%					1%		1%	
	Some high school (9-11)	1%	6%	2%	0%	3%	1%	4%	10%	2%	
	High school graduate (12)	15%	23%	15%	12%	23%	16%	19%	32%	25%	9%
	Some college (1-3 years)/Associate's Degree/Technical School	25%	23%	28%	19%	19%	25%	24%	34%	29%	16%
	College graduate (4 years)	27%	26%	26%	31%	33%	27%	24%	10%	25%	35%
	Post graduate (Beyond 4 years)	30%	21%	29%	36%	21%	31%	29%	13%	18%	40%
	Don't Know	1%		1%	0%	1%		1%	1%		0%
	Refused	1%	1%		0%						
Total	Count	300	160	105	276	70	218	182	71	102	208

**QD13. Education**

		QD20. gender		QD16. Children under 18 at home	
		Male	Female	Yes	No
D13. What was the last grade of school you completed? (ASK AS OPEN ENDED> READ CHOICES 1-6 IF NECESSARY)	Grade school or less (0-8)	1%	0%	1%	0%
	Some high school (9-11)	2%	3%	2%	3%
	High school graduate (12)	19%	16%	12%	21%
	Some college (1-3 years)/Associate's Degree/Technical School	21%	25%	25%	23%
	College graduate (4 years)	28%	25%	31%	24%
	Post graduate (Beyond 4 years)	28%	30%	31%	28%
	Don't Know		1%		1%
	Refused	2%	1%		0%
Total	Count	192	308	182	305

**D14. How would you describe your race or ethnic background?**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
D14. How would you describe your race or ethnic background?	Hispanic/Latino	3%	2%	4%	3%	3%	3%	3%	4%	2%
	African-American/Black	6%	6%	5%	5%	7%	6%	6%	7%	5%
	Asian	1%	2%	1%	2%	1%	3%	1%	1%	1%
	Caucasian/White	81%	81%	81%	83%	76%	77%	82%	75%	83%
	Biracial (vol)	1%	0%	1%	0%	2%		1%		1%
	Other (specify)	5%	4%	6%	4%	8%	3%	5%	4%	5%
	Refused	4%	5%	2%	4%	3%	9%	3%	8%	3%
Total	Count	500	306	194	392	106	35	465	71	423

**D14. How would you describe your race or ethnic background?**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
D14. How would you describe your race or ethnic background?	Hispanic/Latino	3%	1%	6%	2%	11%	2%	1%	5%	3%	2%
	African-American/Black	6%	4%	7%	5%	14%	6%	2%	6%	10%	4%
	Asian	1%	1%	1%	2%	3%	0%	1%		1%	2%
	Caucasian/White	81%	84%	83%	82%	66%	86%	88%	85%	81%	83%
	Biracial (vol)	0%	1%		1%	1%	0%	1%	1%		0%
	Other (specify)	4%	7%	1%	5%	3%	4%	5%	3%	2%	5%
	Refused	4%	2%	3%	3%	1%	2%	2%		3%	4%
Total	Count	300	160	105	276	70	218	182	88	116	276

**D14. How would you describe your race or ethnic background?**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D14. How would you describe your race or ethnic background?	Hispanic/Latino	1%	4%	3%	3%	3%	4%	2%
	African-American/Black	10%	9%	4%	7%	5%	9%	4%
	Asian			1%	2%	1%	2%	1%
	Caucasian/White	82%	79%	86%	79%	83%	79%	85%
	Biracial (vol)		2%	0%		1%	1%	1%
	Other (specify)	7%	5%	4%	5%	5%	4%	5%
	Refused		1%	1%	5%	3%	2%	3%
Total	Count	71	102	208	192	308	182	305

**QD15. Income**

	Total	Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		
		Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	
Less than \$10,000	2%	1%	3%	1%	4%		2%	1%	1%	
\$10,000 to less than \$20,000	2%	1%	5%	2%	5%		3%	3%	2%	
\$20,000 to less than \$30,000	3%	3%	3%	3%	5%	6%	3%	6%	3%	
\$30,000 to less than \$40,000	7%	8%	6%	7%	7%	9%	7%	10%	7%	
\$40,000 to less than \$50,000	7%	8%	7%	8%	7%	9%	7%	8%	7%	
\$50,000 to less than \$75,000	13%	11%	16%	11%	19%	9%	13%	6%	14%	
\$75,000 to less than \$100,000	16%	15%	18%	16%	16%	14%	16%	15%	16%	
\$100,000 to less than \$125,000	8%	10%	5%	9%	5%	3%	8%	4%	9%	
\$125,000 or more	18%	19%	15%	20%	9%	26%	17%	24%	16%	
Dont Know	4%	4%	4%	4%	6%	6%	4%	3%	4%	
Refused	20%	21%	18%	20%	19%	20%	20%	20%	20%	
Total	Count	500	306	194	392	106	35	465	71	423

**QD15. Income**

	Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			
	iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	
Less than \$10,000	1%	3%	1%	0%		1%	3%	2%	1%	1%	
\$10,000 to less than \$20,000	2%	4%		1%		1%	5%	6%	2%	1%	
\$20,000 to less than \$30,000	2%	4%	3%	2%	3%	2%	5%	9%	4%	1%	
\$30,000 to less than \$40,000	7%	7%	10%	4%	16%	6%	7%	9%	14%	3%	
\$40,000 to less than \$50,000	7%	8%	10%	4%	10%	7%	8%	13%	9%	5%	
\$50,000 to less than \$75,000	13%	14%	11%	13%	14%	15%	12%	17%	16%	11%	
\$75,000 to less than \$100,000	20%	9%	22%	16%	24%	20%	10%	13%	19%	17%	
\$100,000 to less than \$125,000	9%	7%	8%	11%	9%	11%	6%	3%	6%	11%	
\$125,000 or more	17%	18%	12%	26%	11%	23%	15%	5%	3%	29%	
Dont Know	3%	4%	6%	3%	7%	3%	3%	6%	6%	2%	
Refused	18%	23%	17%	19%	6%	11%	27%	18%	19%	20%	
Total	Count	300	160	105	276	70	218	182	88	116	276

**QD15. Income**

	QD20. gender		QD16. Children under 18 at home	
	Male	Female	Yes	No
Less than \$10,000	1%	2%		3%
\$10,000 to less than \$20,000	3%	2%	1%	3%
\$20,000 to less than \$30,000	4%	3%	1%	4%
\$30,000 to less than \$40,000	7%	7%	7%	8%
\$40,000 to less than \$50,000	7%	7%	6%	9%
\$50,000 to less than \$75,000	14%	12%	13%	14%
\$75,000 to less than \$100,000	15%	17%	21%	13%
\$100,000 to less than \$125,000	9%	7%	10%	7%
\$125,000 or more	19%	17%	26%	13%
Dont Know	3%	5%	3%	5%
Refused	18%	21%	12%	21%
Total	192	308	182	305
Count				

**D16. Do you have any children under age 18 living in your household?**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested	
D16. Do you have any children under age 18 living in your household?	Yes	36%	42%	28%	41%	22%	40%	36%	32%	37%	40%	29%
	No	61%	55%	71%	56%	77%	54%	62%	61%	61%	58%	68%
	Refused	3%	4%	1%	3%	1%	6%	2%	7%	2%	2%	3%
Total	Count	500	306	194	392	106	35	465	71	423	300	160

**D16. Do you have any children under age 18 living in your household?**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD20. gender	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female
D16. Do you have any children under age 18 living in your household?	Yes	44%	40%	46%	59%	8%	25%	39%	41%	23%	33%	50%	37%	36%
	No	56%	57%	54%	39%	91%	74%	60%	57%	77%	67%	50%	60%	61%
	Refused		3%		1%	1%	1%	1%	3%				3%	3%
Total	Count	105	276	70	218	182	88	116	276	71	102	208	192	305

**D16. Do you have any children under age 18 living in your household?**

		QD16. Children under 18 at home	
		Yes	No
D16. Do you have any children under age 18 living in your household?	Yes	100%	
	No		100%
	Refused		
Total	Count	182	305

**QD17. In what town do you live?**

			Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware	
		Total	Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware
D17. In what town do you live? (NOTE: VERIFY SPELLING FOR TOWN NAME IF NECESSARY)	Biblimation (Blue)	21%	22%	19%	23%	10%	26%	20%	24%	20%
	Lion (Yellow)	13%	12%	13%	11%	19%	3%	14%	8%	14%
	Leap (Red)	6%	4%	8%	5%	8%	3%	6%	8%	5%
	Library Connection (Green)	21%	21%	22%	21%	23%	34%	20%	21%	21%
	Southeastern (Orange)	3%	3%	3%	3%	4%	9%	3%	4%	3%
	Blank (White)	32%	33%	31%	33%	31%	23%	33%	27%	34%
	Other	1%	1%	1%	1%	2%		1%	1%	1%
	Refused	3%	3%	2%	3%	3%	3%	3%	6%	2%
Total	Count	500	306	194	392	106	35	465	71	423

**QD17. In what town do you live?**

		Q34. iConn Interested vs. iConn NonInterested		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education		
		iConn Interested	iConn NonInterested	Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more
D17. In what town do you live? (NOTE: VERIFY SPELLING FOR TOWN NAME IF NECESSARY)	Biblimation (Blue)	20%	20%	19%	21%	13%	24%	19%	16%	25%	21%
	Lion (Yellow)	12%	18%	11%	12%	10%	13%	14%	20%	15%	9%
	Leap (Red)	6%	6%	4%	5%	10%	4%	7%	11%	4%	5%
	Library Connection (Green)	19%	23%	22%	21%	26%	22%	20%	18%	21%	23%
	Southeastern (Orange)	3%	2%	2%	4%	6%	3%	3%	3%	4%	3%
	Blank (White)	36%	27%	39%	33%	34%	31%	35%	26%	31%	35%
	Other	1%	1%	2%	1%		1%	2%	1%		1%
	Refused	2%	3%	1%	3%	1%	1%	1%	3%		2%
Total	Count	300	160	105	276	70	218	182	88	116	276

**QD17. In what town do you live?**

		QD15. Income			QD20. gender		QD16. Children under 18 at home	
		Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Male	Female	Yes	No
D17. In what town do you live? (NOTE: VERIFY SPELLING FOR TOWN NAME IF NECESSARY)	Bibliation (Blue)	17%	20%	21%	20%	21%	23%	20%
	Lion (Yellow)	18%	13%	12%	13%	13%	14%	12%
	Leap (Red)	7%	10%	3%	5%	6%	5%	7%
	Library Connection (Green)	17%	25%	23%	21%	21%	22%	22%
	Southeastern (Orange)	7%	4%	2%	3%	3%	3%	3%
	Blank (White)	32%	27%	37%	33%	32%	31%	34%
	Other	1%	2%	1%	1%	2%	1%	2%
	Refused			1%	4%	2%	1%	1%
Total	Count	71	102	208	192	308	182	305

**QD20. Gender**

		Q3. Library Users vs. Library NonUsers		Q2. Library Card Holders vs. Non Library Card Holders		q21. iCONN usage		Q17. iConn Aware vs. iConn NonAware		Q34. iConn Interested vs. iConn NonInterested		
		Library Users	Library NonUsers	Library Card Holders	Non Library Card Holders	iConn user	Not an iConn user	iConn Aware	iConn NonAware	iConn Interested	iConn NonInterested	
QD20. gender	Male	38%	38%	39%	36%	46%	40%	38%	37%	39%	36%	41%
	Female	62%	62%	61%	64%	54%	60%	62%	63%	61%	64%	59%
Total	Count	500	306	194	392	106	35	465	71	423	300	160

**QD20. Gender**

		QD1&3. Often Online vs. Online often for Research		QD12. Age Categories			QD13. Education			QD15. Income			QD16. Children under 18 at home	
		Often Online	On-line often for research	18 - 34	35 - 54	55 +	High school or less	Some College	College grad or more	Under \$40,000	\$40,000 to less than \$75,000	\$75,000 or more	Yes	No
QD20. gender	Male	35%	40%	40%	38%	40%	43%	34%	39%	38%	40%	40%	39%	38%
	Female	65%	60%	60%	62%	60%	57%	66%	61%	62%	60%	60%	61%	62%
Total	Count	105	276	70	218	182	88	116	276	71	102	208	182	305