

Q1. Have you ever used a computer or similar device to obtain information online - meaning over the Internet or World Wide Web?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
1. Have you ever used a computer or similar device to obtain information online - meaning over the Internet or World Wide Web?	Yes	90%	93%	92%	87%	87%
	No	10%	7%	8%	13%	13%
	Use on-line information received from others (Volunteered)	0%				0%
Total	Count	500	113	141	95	151

Q2. Do you have a library card for any public library in Connecticut?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
2. Do you have a library card for any public library in Connecticut? (NOTE: town and state libraries qualify as public libraries. School and college libraries do NOT qualify - even state college libraries.)	Yes	72%	80%	71%	67%	71%
	No	28%	20%	29%	33%	28%
	Don't Know	0%				1%
Total	Count	500	113	141	95	151

Q3. How often do you visit your local public library, if at all?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
3. How often do you visit your local public library, if at all? Would you say that you visit it ... (READ CHOICES 1-7)?	At least once a week	16%	22%	14%	14%	14%
	Once or twice a month	23%	24%	19%	28%	23%
	Once every couple months	8%	10%	10%	8%	4%
	Three to five times a year	10%	10%	11%	6%	10%
	Once or twice a year	17%	6%	14%	21%	24%
	Less than once a year	8%	9%	12%	3%	6%
	Never	19%	18%	19%	19%	19%
Total	Count	500	113	141	95	151

Q4a. Have you ever used your local public library's website?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
4a. Have you ever used your local public library's website?	Yes	29%	49%	26%	23%	23%
	No	71%	51%	74%	76%	76%
	Don't know	0%			1%	0%
Total	Count	500	113	141	95	151

Q4b. How often do you use your local public library's website?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
4b. How often do you use your local public library's website? (READ CHOICE 1-7)	At least once a day	2%		1%	6%	3%
	At least once a week	8%	10%	2%	9%	9%
	Once or twice a month	29%	32%	29%	31%	24%
	Once every couple months	14%	16%	13%	5%	20%
	Three to five times a year	11%	11%	3%	21%	12%
	Once or twice a year	27%	20%	40%	16%	29%
	Less than once a year	7%	7%	10%	10%	2%
	Never (VOLUNTEERED)	1%		2%	1%	
	Don't Know (VOLUNTEERED)	1%	3%			
Total	Count	169	51	51	28	39

Q4c. What kind of information do you most commonly seek through your local public library's website?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
4c. What kind of information do you most commonly seek through your local public library's website?	Book Titles/Availability of books	45%	51%	45%	34%	44%
	Educational materials/school projects	8%	5%	13%		11%
	Research (general)	16%	6%	13%	36%	19%
	To renew/checkout books	8%	12%	6%	4%	7%
	General Library Information	3%	3%	2%	7%	1%
	Local news	2%	1%	3%		3%
	Travel	1%				3%
	Jobs	2%			14%	
	Events	9%	9%	11%	4%	8%
	Don't Know	6%	12%	5%		4%
	Refused	1%		2%		
	Total	Count	169	51	51	28

Q4d. Have you ever used databases provided by your local public library for research purposes?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
4d. Have you ever used databases provided by your local public library for research purposes?	Yes	18%	20%	20%	19%	14%
	No	82%	80%	80%	81%	86%
	Don't know	0%		1%		
Total	Count	500	113	141	95	151

Q5. Usage of Local library's computers to access information

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
5. How often do you use your local library's computers to access information, if at all? (READ CHOICES 1-8)	At least once a day	1%	1%		2%	2%
	At least once a week	6%	6%	3%	12%	3%
	Once or twice a month	7%	6%	4%	11%	8%
	Once every couple months	5%	9%	4%	5%	3%
	Three to five times a year	3%	6%	3%	4%	0%
	Once or twice a year	10%	4%	9%	4%	19%
	Less than once a year	7%	6%	11%	3%	7%
	Never	61%	62%	65%	57%	59%
	Don't Know (VOLUNTEERED)	0%		1%		
Total	Count	420	93	119	82	126

Q7. Do you know what interlibrary loan is?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
7. Do you know what interlibrary loan is?	Yes	37%	41%	42%	29%	35%
	No	63%	59%	58%	71%	65%
Total	Count	500	113	141	95	151

Q8. Have you ever used interlibrary loan services?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
8. Have you ever used interlibrary loan services?	Yes	35%	33%	35%	36%	36%
	No	65%	67%	64%	64%	64%
	Don't know	0%		0%		
Total	Count	500	113	141	95	151

Q9. Do you know what the Connecticard program is?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
9. Do you know what the Connecticard program is?	Yes	14%	9%	14%	16%	16%
	No	86%	91%	86%	84%	84%
	Count	500	113	141	95	151

Q10. Have you ever used Connecticard?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
10. Have you ever used Connecticard?	Yes	19%	14%	21%	21%	18%
	No	80%	86%	78%	76%	81%
	Don't know	1%	1%	1%	3%	1%
Total	Count	500	113	141	95	151

Q11. Do you know what a Connecticut library program known as reQuest (Pronounced: request) is?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
11. Do you know what a Connecticut library program known as reQuest (Pronounced: request) is?	Yes	8%	6%	10%	8%	8%
	No	92%	94%	90%	92%	92%
	Don't know	0%	0%	0%		
Total	Count	500	113	141	95	151

Q12. Have you ever used reQuest?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
12. Have you ever used reQuest?	Yes	10%	5%	16%	9%	9%
	No	88%	94%	80%	87%	91%
	Don't know	2%	0%	4%	4%	
Total	Count	500	113	141	95	151

Q13. How often do you use reQuest?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
13. How often do you use reQuest? (READ CHOICES 1-7)	At least once a day	2%		1%		6%
	Once or twice a month	24%	8%	13%	51%	27%
	Once every couple months	12%	31%	11%	17%	2%
	Three to five times a year	10%		2%	9%	27%
	Once or twice a year	25%	42%	35%		19%
	Less than once a year	27%	19%	38%	17%	19%
	Never (VOLUNTEERED)	1%			6%	
Total	Count	68	7	32	9	20

Q14. Have you, in general, been satisfied with your experience using reQuest?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
14. Have you, in general, been satisfied with your experience using reQuest?	Yes	96%	88%	99%	91%	100%
	No	2%	12%		6%	
	Don't know	1%		1%	3%	
Total	Count	68	7	32	9	20

Q16a. Please tell me if you agree or disagree.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
a. Librarians provide accurate & reliable information. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	69%	71%	71%	60%	74%
	Somewhat Agree	25%	25%	24%	30%	21%
	Somewhat Disagree	1%	1%		3%	1%
	Strongly Disagree	1%	0%	1%	1%	2%
	Neutral/neither agree nor disagree (vol.)	1%	2%	1%	1%	2%
	Don't Know	2%	1%	4%	4%	1%
	Refused	0%			1%	
Total	Count	500	113	141	95	151

Q16b. Please tell me if you agree or disagree.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
b. The internet provides accurate and reliable information. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	35%	43%	33%	31%	35%
	Somewhat Agree	45%	41%	51%	41%	43%
	Somewhat Disagree	9%	5%	7%	11%	11%
	Strongly Disagree	3%	4%	3%	2%	3%
	Neutral/neither agree nor disagree (vol.)	3%	4%	0%	6%	4%
	Don't Know	6%	4%	6%	9%	5%
Total	Count	500	113	141	95	151

Q16a. Please tell me if you agree or disagree.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
c. I'm concerned about equal access to information - I want residents of all communities in Connecticut to be able to access quality information. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	74%	81%	76%	64%	76%
	Somewhat Agree	17%	13%	16%	20%	17%
	Somewhat Disagree	3%	1%	2%	5%	3%
	Strongly Disagree	2%		3%	2%	3%
	Neutral/neither agree nor disagree (vol.)	2%	3%	2%	3%	2%
	Don't Know	2%	3%	1%	5%	0%
Total	Count	500	113	141	95	151

Q16a. Please tell me if you agree or disagree.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
d. I have difficulty finding the information I need online. (PROBE: Agree/Disagree Strongly/Somewhat)	Strongly Agree	10%	3%	11%	7%	16%
	Somewhat Agree	16%	14%	17%	17%	15%
	Somewhat Disagree	25%	28%	19%	30%	26%
	Strongly Disagree	45%	54%	51%	41%	35%
	Neutral/neither agree nor disagree (vol.)	3%		1%	5%	3%
	Don't Know	2%	0%			5%
Total	Count	449	106	128	85	130

q17. Heard iCONN?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
17. Have you heard of a Connecticut library program known as iCONN (PRONOUNCED I-CONN), also known as the Connecticut's RE-search engine?	Yes	14%	11%	11%	13%	19%
	No	85%	88%	87%	86%	81%
	Don't know	1%	0%	2%	1%	
Total	Count	500	113	141	95	151

Q18. How did you hear about iCONN or the Connecticut Digital Library program?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
Q18M	Informed by librarian	28%	55%	15%	16%	30%
	Received/saw information about it while at library	7%	3%	8%	15%	3%
	College/University	15%	8%	18%	9%	18%
	Word of mouth from friends or family members	9%	6%	4%	23%	5%
	Word of mouth at work	17%	4%	8%	12%	28%
	From school they attend	9%		25%		8%
	From children's school	1%				3%
	Television	8%	10%		23%	4%
	Radio	2%		3%		3%
	Newspaper	4%	10%	3%		4%
	Flier/Brochure/bookmark/other promotional materials	2%	10%			
	iCONN website	1%				2%
	Internet (other than iCONN website)	8%		22%	5%	4%
	Other (specify)	2%			8%	1%
	Don't Know	6%	3%	2%		12%
Total	Count	71	12	21	12	26

Q19. How familiar are you with iCONN?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
19. How familiar are you with iCONN - Connecticut's RE-search engine? Would you say that you are very familiar, somewhat familiar, not too familiar or not familiar at all with it?	Very familiar	10%	5%	16%	15%	5%
	Somewhat familiar	35%	66%	25%	10%	42%
	Not too familiar	38%	16%	18%	52%	51%
	Not familiar at all	16%	13%	40%	22%	2%
Total	Count	71	12	21	12	26

Q20. What do you know about iCONN - in terms of what it offers and how it works? I'd like to hear anything that you know about it.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
Q20M	Free	5%				10%
	Offers online access to databases	15%	31%	35%	3%	8%
	Can access it from home or any computer	4%	4%	13%		3%
	Online resource --general	27%	40%	27%	19%	27%
	Online library catalog	4%	7%	7%		4%
	Online access to newspapers/magazines	9%		23%	3%	10%
	Online access to scholarly journals.	10%	9%	30%	9%	3%
	Online access to photos	3%	9%	3%		1%
	Online bilingual magazines	1%	9%			
	Online Business Resources	2%		9%	3%	
	Other (specify)	1%				1%
	Don't Know	44%	40%	25%	31%	56%
	Refused	9%			47%	
Total	Count	60	10	15	10	25

Q21. Have you ever used iCONN?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
Q21. Have you ever used iCONN - Connecticut's RE-search engine?	Yes	61%	71%	83%	33%	60%
	No	39%	29%	17%	67%	40%
Total	Count	60	10	15	10	25

Q21a. How often do you use iCONN?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
21a. How often do you use iCONN - Connecticut's RE-search engine? (READ CHOICES 1-7)	At least once a day	2%		4%		2%
	At least once a week	22%		17%	9%	36%
	Once or twice a month	16%	49%	14%	10%	6%
	Once every couple months	5%		15%		2%
	Three to five times a year	10%	27%	20%		
	Once or twice a year	20%	24%	15%		26%
	Less than once a year	6%		14%	31%	
Never (VOLUNTEERED)	14%				28%	
	Don't Know (VOLUNTEERED)	5%			50%	
Total	Count	35	5	13	5	12

Q22. Once you are on a computer, how do you find or link to the iCONN website?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
22. Once you are on a computer, how do you find or link to the iCONN - Connecticut's RE-search engine website? (READ CHOICES 1-5 ONLY IF NECESSARY)	Through www.iconn.org (typing in/on Favorite)	29%	13%	19%	50%	35%
	Through library's website	28%	44%	56%	9%	13%
	By searching Google	28%	27%	8%	28%	37%
	Through my library catalog	4%	15%	6%		
	Other (SPECIFY)	10%		10%		16%
Total	Count	35	5	13	5	12
	Don't Know	1%			13%	

Q23. Which iCONN resources or offerings have you used?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
Q23M	Yes, used Library catalog	29%	71%	42%	60%	
	Yes, used Information/resources (general)	33%	71%		18%	37%
	Yes, used Health/wellness resources	11%				22%
	Yes, used Business resources	3%		10%	10%	
	Yes, used Genealogy resources	2%		10%		
	Yes, used History resource centers	10%	5%			20%
	Yes, used Newspapers	24%	18%	54%		17%
	Yes, used Magazines	10%		8%		17%
	Yes, used Scholarly journals	11%		42%		2%
	Yes, used Biographies	2%			18%	
	Yes, used Photos	2%		10%		
	Yes, used science resource centers	1%				3%
	Yes, used Other (specify)	2%				3%
	Don't Know	21%	10%	4%	22%	33%
Total	Count	35	5	13	5	12

Q24. Which one iCONN resource or offering have you used most often?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
24. Which one iCONN - Connecticut's RE-search engine resource or offering have you used most often? (ACCEPT 1 ANSWER) (NOTE: DO NOT READ LIST- HERE ARE ANSWERS FROM Q23:) <Q23:1> <Q23:2> <Q23:3> <Q23:4> <Q23:5> <Q23:6> <Q23:7> <Q23:8> <Q23:9> <Q23:10>	Library catalog	4%		10%		4%
	Information/resources (general)	10%			28%	16%
	Health/wellness resources	11%				22%
	Business resources	7%		10%	50%	
	Genealogy resources	1%		4%		
	History resource centers	1%				2%
	Newspapers	18%	18%	13%		24%
	Magazines	4%		8%		3%
	Scholarly journals	9%		36%	9%	
	Photos	1%		4%		
	Science resource centers	9%	44%			3%
	Other (specify)	5%	27%			
	Don't Know	19%	10%	14%	13%	26%
Total	Count	35	5	13	5	12

Q25a. Please tell me if you have used iCONN to read or access the following newspapers.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
a. New York Times	Yes	32%	62%	20%	13%	31%
	No	58%	38%	63%	37%	69%
	Don't know	4%		18%		
	Refused	5%			50%	
Total	Count	35	5	13	5	12

Q25b. Please tell me if you have used iCONN to read or access the following newspapers.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
b. Hartford Courant	Yes	35%		28%	40%	51%
	No	55%	100%	54%	10%	49%
	Don't know	4%		18%		
	Refused	5%			50%	
Total	Count	35	5	13	5	12

Q25c. Please tell me if you have used iCONN to read or access the following newspapers.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
c. Wall Street Journal	Yes	8%	15%	10%		5%
	No	80%	85%	58%	50%	95%
	Don't know	7%		32%		
	Refused	5%			50%	
Total	Count	35	5	13	5	12

Q25d. Please tell me if you have used iCONN to read or access the following newspapers.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
d. Washington Post	Yes	19%	18%	6%	13%	27%
	No	69%	82%	63%	37%	73%
	Don't know	7%		32%		
	Refused	5%			50%	
Total	Count	35	5	13	5	12

Q25e. Please tell me if you have used iCONN to read or access the following newspapers.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
e. Los Angeles Times	Yes	7%			13%	12%
	No	80%	100%	68%	37%	88%
	Don't know	7%		32%		
	Refused	5%			50%	
Total	Count	35	5	13	5	12

Q25f. Please tell me if you have used iCONN to read or access the following newspapers.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
f. Christian Science Monitor	Yes	11%	44%			7%
	No	78%	56%	82%	50%	90%
	Don't know	6%		18%		3%
	Refused	5%			50%	
Total	Count	35	5	13	5	12

Q25g. Please tell me if you have used iCONN to read or access the following newspapers.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
g. Boston Globe	Yes	9%		22%	13%	5%
	No	82%	100%	60%	37%	95%
	Don't know	4%		18%		
	Refused	5%			50%	
Total	Count	35	5	13	5	12

Q26. For what purposes have you used iCONN?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
Q26M	Work	29%	27%	16%	50%	33%
	School(general)	43%	71%	4%		60%
	Schoolwork for self	24%		32%	77%	18%
	Schoolwork for child/child's homework	2%				3%
	Schoolwork for other	11%				22%
	Personal research/projects (general)	24%	18%	23%	60%	19%
	Business research	9%	10%	10%	50%	
	Health research	2%		10%		
	Genealogy research	2%		10%		
	Hobbies/pastimes	2%		10%		
	Newspapers	11%	13%	7%	31%	7%
	Magazines	3%				7%
	Scholarly journals	5%		17%	9%	
Total	Count	35	5	13	5	12

q27. Overall, how would you rate iCONN, based on your experience with it?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
27. Overall, how would you rate iCONN - Connecticut's RE-search engine, based on your experience with it? Would you say it is excellent, good, fair, or poor?	Excellent	33%	5%	37%	68%	33%
	Good	55%	51%	52%	19%	67%
	Fair	11%	44%	11%		
	Don't Know	1%			13%	
Total	Count	35	5	13	5	12

Q27a. Please tell me if you agree or disagree with the following statement: I was able to find the information quickly and easily on iCONN - Connecticut's RE-search engine?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
27a. Please tell me if you agree or disagree with the following statement: I was able to find the information quickly and easily on iCONN - Connecticut's RE-search engine?	Strongly agree	26%	18%	23%	18%	31%
	Somewhat agree	50%	44%	60%	59%	46%
	Somewhat disagree	6%	10%	10%	23%	
	Don't Know	17%	27%	7%		22%
Total	Count	35	5	13	5	12

q28. Are you satisfied or dissatisfied with the information found on iCONN?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
28. Are you satisfied or dissatisfied with the information found on iCONN - Connecticut's RE-search engine?	Satisfied	96%	100%	89%	87%	100%
	Don't Know	4%		11%	13%	
Total	Count	35	5	13	5	12

Q30. In your opinion, how could iCONN - Connecticut's RE-search engine be improved?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
30. In your opinion, how could iCONN - Connecticut's RE-search engine be improved? (PROBE: anything else? (Interviewer note: Get as complete an answer as possible))	Clarity/Less complicated	10%	10%	24%	19%	2%
	Accessability	3%		4%		3%
	Don't Know	82%	90%	72%	31%	95%
	Refused	5%			50%	
Total	Count	35	5	13	5	12

q31. Would you recommend iCONN to a family member, friend or coworker who needs information?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
31. Would you recommend iCONN - Connecticut's RE-search engine to a family member, friend or coworker who needs information?	Yes	90%	100%	92%	87%	86%
	No	8%		8%		14%
	Don't know	1%			13%	
	Total	Count	35	5	13	5

Q32. What is the most compelling reason that you can think of as to why you might recommend iCONN - Connecticut's RE-search engine to someone else?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
32. What is the most compelling reason that you can think of as to why you might recommend iCONN - Connecticut's RE-search engine to someone else?	No comments/Nothing	8%		11%	58%	
	Range of available information (specific)	7%			11%	13%
	Range of available information (broad)	33%	10%	70%	11%	28%
	Convenience/easy to use	3%	5%			5%
	RECORD VERBATIM	45%	85%	14%	21%	49%
	Don't Know	3%		5%		4%
Total	Count	31	5	11	4	11

Q34. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
34. Based on this description, how likely are you to use iCONN - Connecticut's RE-search engine in the future-very likely, somewhat likely, not too likely or not at all likely?	Very likely	25%	32%	21%	21%	26%
	Somewhat likely	36%	35%	37%	33%	38%
	Not too likely	14%	19%	13%	11%	13%
	Not at all likely	24%	12%	26%	31%	24%
	Don't Know	2%	1%	2%	4%	
Total	Count	465	108	128	90	139

Q34. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
q34rec. Based on this description, how likely are you to use iCONN in the future-very likely, somewhat likely, not too likely or not at all likely?	Likely	61%	67%	58%	54%	64%
	Not likely	38%	31%	39%	42%	36%
	Dont know	2%	1%	2%	4%	
Total	Count	465	108	128	90	139

Q35. Why are you not that likely to use iCONN - Connecticut's RE-search engine in the future?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
35. Why are you not that likely to use iCONN - Connecticut's RE-search engine in the future?	Not enough time	2%	3%	1%	2%	2%
	No need for it	42%	57%	52%	31%	32%
	Prefer using the library	1%		2%	1%	
	Never use the library	7%	6%	1%	3%	19%
	Has other resources/Internet	19%	28%	11%	24%	18%
	Does not use a computer	17%		16%	24%	21%
	Age/Too old	6%		12%	3%	7%
	Don't Know	6%	6%	6%	12%	1%
Total	Count	160	32	47	31	50

Q36. What would you most likely use iCONN for?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
Q36M	Work	9%	11%	3%	10%	12%
	School(general)	10%	12%	12%	15%	3%
	Schoolwork for self	5%	10%	9%	1%	
	Schoolwork for child/child's homework	10%	8%	11%	7%	12%
	Schoolwork for other	1%		0%		2%
	Personal research/projects (general)	45%	30%	45%	55%	48%
	Business research	3%	5%	4%	2%	2%
	Health research	9%	6%	14%	5%	8%
	Genealogy research	2%	1%	5%		1%
	Hobbies/pastimes	3%	4%	2%	0%	4%
	Reading (general)	6%	10%	4%	9%	2%
	Newspapers	16%	25%	13%	15%	12%
	Magazines	8%	12%	8%	7%	4%
	Scholarly journals	2%	2%	1%	1%	1%
	E-books	2%	1%	2%		4%
	What Do I Read Next?	0%	1%			
	Other (specify)	4%	2%	3%	3%	5%
	Don't Know	12%	13%	11%	10%	14%
	Refused	0%	1%			
Total	Count	368	93	99	68	108

Q37a. Please tell me how interested you are in each of the following aspects of iCONN.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
a. An online library catalog listing the books and titles of over 400 public, academic and school libraries in the state. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connec	Very interested	33%	32%	33%	35%	31%
	Somewhat interested	39%	35%	35%	44%	43%
	Not too interested	14%	11%	21%	13%	10%
	Not interested at all	13%	18%	11%	7%	15%
	Don't Know	1%	4%			1%
Total	Count	368	93	99	68	108

Q37b. Please tell me how interested you are in each of the following aspects of iCONN.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
b. Online access to genealogy resources - meaning resources for tracing one's family history. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	31%	21%	34%	38%	31%
	Somewhat interested	34%	35%	38%	30%	32%
	Not too interested	10%	6%	13%	8%	10%
	Not interested at all	24%	35%	15%	23%	26%
	Don't Know	0%				1%
	Refused	1%	3%			
Total	Count	368	93	99	68	108

Q37c. Please tell me how interested you are in each of the following aspects of iCONN.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
c. Online access to newspapers and magazines. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	41%	45%	36%	42%	42%
	Somewhat interested	40%	37%	44%	37%	39%
	Not too interested	6%	4%	5%	7%	7%
	Not interested at all	13%	11%	15%	14%	11%
	Don't Know	0%				1%
	Refused	1%	3%			
	Total	Count	368	93	99	68

Q37d. Please tell me how interested you are in each of the following aspects of iCONN.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
d. Online access to scholarly journals. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?) (INTERVIEWER NOTE: scholarly journals are journals in	Very interested	18%	17%	22%	14%	19%
	Somewhat interested	34%	36%	28%	44%	31%
	Not too interested	18%	16%	22%	20%	16%
	Not interested at all	29%	29%	27%	23%	33%
	Don't Know	0%				1%
	Refused	1%	3%			
	Total	Count	368	93	99	68

Q37e. Please tell me how interested you are in each of the following aspects of iCONN.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
e. Online access to Spanish-language and bilingual magazines. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	8%	6%	8%	9%	9%
	Somewhat interested	10%	7%	9%	11%	13%
	Not too interested	13%	14%	15%	16%	8%
	Not interested at all	68%	70%	67%	65%	69%
	Don't Know	1%		1%		1%
	Refused	1%	3%			
	Total	Count	368	93	99	68

Q37f. Please tell me how interested you are in each of the following aspects of iCONN.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
f. Online access to the Associated Press library of photographs. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-search engine?)	Very interested	21%	23%	23%	19%	20%
	Somewhat interested	43%	40%	45%	48%	41%
	Not too interested	14%	16%	13%	11%	17%
	Not interested at all	20%	17%	19%	21%	22%
	Don't Know	1%			2%	1%
	Refused	1%	3%			
	Total	Count	368	93	99	68

Q37g. Please tell me how interested you are in each of the following aspects of iCONN.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
g. Online access to a business and company resource center that includes company profiles, company performance ratings, and investment reports. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this a	Very interested	29%	22%	32%	35%	28%
	Somewhat interested	37%	39%	35%	36%	37%
	Not too interested	12%	18%	11%	9%	11%
	Not interested at all	21%	18%	22%	20%	23%
	Don't Know	0%				1%
	Refused	1%	3%			
Total	Count	368	93	99	68	108

Q37h. Please tell me how interested you are in each of the following aspects of iCONN.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
h. Online access to a health and wellness resource center that includes access to journals and encyclopedias of medicine. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Conne	Very interested	41%	27%	42%	50%	43%
	Somewhat interested	42%	55%	40%	36%	39%
	Not too interested	7%	6%	10%	4%	6%
	Not interested at all	9%	9%	6%	10%	12%
	Don't Know	1%	3%	1%		1%
Total	Count	368	93	99	68	108

Q37i. Please tell me how interested you are in each of the following aspects of iCONN.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
i. Online access to a history resource center that includes access to historical journals, atlases and maps. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this aspect of iCONN - Connecticut's RE-s	Very interested	37%	26%	32%	43%	46%
	Somewhat interested	41%	48%	35%	42%	39%
	Not too interested	10%	12%	15%	6%	5%
	Not interested at all	12%	12%	17%	8%	10%
	Don't Know	0%				1%
	Refused	1%	3%			
	Total	Count	368	93	99	68

Q37j. Please tell me how interested you are in each of the following aspects of iCONN.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
j. Online access to a science resource center that includes access to hundreds of encyclopedias, reference books, periodicals, and other sources. (PROBE: Are you very interested, somewhat interested, not too interested, or not interested at all in this	Very interested	40%	34%	36%	47%	42%
	Somewhat interested	37%	38%	43%	34%	35%
	Not too interested	9%	7%	8%	8%	10%
	Not interested at all	13%	18%	13%	11%	12%
	Don't Know	0%			1%	1%
	Refused	1%	3%			
Total	Count	368	93	99	68	108

Q38a. Please tell me if you think you would use iCONN to access the following newspapers.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
a. New York Times	Yes	63%	68%	58%	73%	60%
	No	36%	31%	42%	27%	40%
	Don't know	0%	1%			
Total	Count	328	84	89	61	94

Q38b. Please tell me if you think you would use iCONN to access the following newspapers.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
b. Hartford Courant	Yes	69%	49%	72%	74%	79%
	No	31%	51%	28%	26%	21%
Total	Count	328	84	89	61	94

Q38c. Please tell me if you think you would use iCONN to access the following newspapers.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
c. Wall Street Journal	Yes	50%	55%	54%	45%	46%
	No	49%	44%	43%	55%	54%
	Don't know	1%	2%	3%		
Total	Count	328	84	89	61	94

Q38d. Please tell me if you think you would use iCONN to access the following newspapers.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
d. Washington Post	Yes	33%	29%	37%	40%	27%
	No	65%	69%	63%	57%	71%
	Don't know	2%	2%	0%	2%	3%
Total	Count	328	84	89	61	94

Q38e. Please tell me if you think you would use iCONN to access the following newspapers.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
e. Los Angeles Times	Yes	20%	24%	25%	16%	16%
	No	79%	76%	75%	84%	84%
	Don't know	0%	1%	0%		
Total	Count	328	84	89	61	94

Q38f. Please tell me if you think you would use iCONN to access the following newspapers.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
f. Christian Science Monitor	Yes	12%	8%	12%	7%	16%
	No	88%	92%	88%	93%	84%
	Don't know	0%		0%		
Total	Count	328	84	89	61	94

Q38g. Please tell me if you think you would use iCONN to access the following newspapers.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
g. Boston Globe	Yes	38%	34%	45%	37%	37%
	No	61%	63%	55%	63%	63%
	Don't know	1%	3%			
Total	Count	328	84	89	61	94

Q39a. Please tell me if you think you would use iCONN to access the following magazines.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
a. Consumer Reports	Yes	80%	77%	83%	76%	81%
	No	20%	22%	17%	24%	19%
	Don't know	0%	2%			
Total	Count	328	84	89	61	94

Q39b. Please tell me if you think you would use iCONN to access the following magazines.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
b. Science and technology magazines or journals	Yes	57%	52%	64%	49%	59%
	No	43%	48%	35%	50%	41%
	Don't know	0%		1%		
	Refused	0%			1%	
Total	Count	328	84	89	61	94

Q39c. Please tell me if you think you would use iCONN to access the following magazines.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
c. Business and economics magazines or journals	Yes	45%	49%	55%	44%	32%
	No	54%	50%	44%	52%	66%
	Don't know	2%	1%	1%	3%	3%
Total	Count	328	84	89	61	94

Q39d. Please tell me if you think you would use iCONN to access the following magazines.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
d. Health magazines or journals	Yes	71%	68%	66%	86%	68%
	No	28%	30%	34%	14%	30%
	Don't know	1%	1%			1%
Total	Count	328	84	89	61	94

Q39e. Please tell me if you think you would use iCONN to access the following magazines.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
e. Law magazines or journals	Yes	26%	22%	29%	36%	22%
	No	72%	78%	71%	62%	76%
	Don't know	1%			2%	3%
Total	Count	328	84	89	61	94

Q39f. Please tell me if you think you would use iCONN to access the following magazines.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
f. Literature and literary analysis magazines or journals	Yes	35%	29%	31%	41%	38%
	No	64%	71%	69%	59%	59%
	Don't know	1%				3%
Total	Count	328	84	89	61	94

Q39g. Please tell me if you think you would use iCONN to access the following magazines.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
g. News magazines, such as Time or Newsweek	Yes	71%	61%	77%	69%	73%
	No	29%	39%	23%	28%	27%
	Don't know	1%		1%	2%	
Total	Count	328	84	89	61	94

Q39h. Please tell me if you think you would use iCONN to access the following magazines.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
h. Popular magazines - for general interest, travel or hobbies	Yes	68%	65%	66%	73%	68%
	No	32%	34%	34%	27%	31%
	Don't know	0%	1%			1%
Total	Count	328	84	89	61	94

q40. Based on what you have learned from this survey, would you say that you are now more likely to get a library card from your public library, less likely to get a library card or no difference?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
40. Based on what you have learned from this survey, would you say that you are now more likely to get a library card from your public library, less likely to get a library card or no difference?	More likely	76%	76%	85%	67%	74%
	Less likely	2%				7%
	No difference	22%	24%	15%	33%	19%
	Total	Count	67	17	14	11

Q41a. Would you be more likely to use iCONN if it offered the following.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
41a. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered a live online "ask an expert" service for research assistance or homework help?	Yes	49%	46%	47%	54%	48%
	No	48%	48%	51%	46%	47%
	Don't know	3%	3%	2%	1%	4%
	Refused	1%	3%			1%
	Total	Count	465	108	128	90

Q41b. Would you be more likely to use iCONN if it offered the following.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
b. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered online test preparation services?	Yes	39%	42%	43%	37%	35%
	No	58%	54%	53%	63%	63%
	Don't know	2%	1%	4%		1%
	Refused	1%	3%			1%
	Total	Count	465	108	128	90

Q41c. Would you be more likely to use iCONN if it offered the following.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
c. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered online car repair manuals?	Yes	39%	36%	40%	37%	41%
	No	59%	60%	57%	61%	57%
	Don't know	2%		3%	3%	1%
	Refused	1%	3%			1%
Total	Count	465	108	128	90	139

Q41d. Would you be more likely to use iCONN if it offered the following.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
d. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered nonfiction e-books - meaning nonfiction books that can be read on-line or downloaded?	Yes	42%	48%	40%	36%	46%
	No	55%	48%	58%	61%	53%
	Don't know	1%		1%	4%	
	Refused	1%	3%			1%
Total	Count	465	108	128	90	139

Q41e. Would you be more likely to use iCONN if it offered the following.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
e. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered fiction e-books - meaning fiction books that can be read on-line or downloaded?	Yes	39%	49%	34%	36%	41%
	No	59%	47%	65%	64%	58%
	Don't know	0%	1%	1%		
	Refused	1%	3%			1%
Total	Count	465	108	128	90	139

Q41f. Would you be more likely to use iCONN if it offered the following.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
f. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered downloadable audio e-books?	Yes	43%	46%	42%	42%	41%
	No	55%	50%	56%	57%	57%
	Don't know	1%	1%	1%	1%	1%
	Refused	1%	3%			1%
Total	Count	465	108	128	90	139

Q41g. Would you be more likely to use iCONN if it offered the following.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
g. Would you be more likely to use iCONN - Connecticut's RE-search engine if it offered access to music files that could be listened to online? The music would include classical, jazz, blues, gospel and ethnic music? (NOTE: IF ASKED, IT DOES NOT INCLUD	Yes	52%	46%	59%	44%	54%
	No	47%	50%	41%	56%	44%
	Don't know	1%	1%	0%		1%
	Refused	1%	3%			1%
Total	Count	465	108	128	90	139

Q42. What else would iCONN - Connecticut's RE-search engine have to offer to make you more likely to use it?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
42. What else would iCONN - Connecticut's RE-search engine have to offer to make you more likely to use it? (PROBE: Anything else?)	Nothing else	29%	20%	30%	29%	35%
	Functionality/Easy to use/Tutorials on how to use it	4%	7%	3%	6%	3%
	Educational research topics	9%	3%	11%	13%	8%
	Hobbies	6%	9%	4%	6%	6%
	Media/Music/Newspapers	4%	5%	1%	6%	4%
	Other	2%	2%	2%	1%	1%
	Don't Know	44%	51%	46%	40%	40%
	Refused	2%	3%	2%		3%
Total	Count	465	108	128	90	139

Q43a. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
a. Access is free. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to use iCONN - Connecticut's RE-search engine?)	Major factor	70%	75%	72%	63%	70%
	Minor factor	11%	10%	12%	12%	11%
	Not a factor at all	16%	12%	13%	20%	18%
	Don't Know	2%	3%	1%	2%	1%
	Refused	2%	1%	2%	3%	
Total	Count	465	108	128	90	139

Q43b. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
b. iCONN - Connecticut's RE-search engine is available 24 hours a day, 7 days a week. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to use iCONN - Connecticut's RE-search engine?)	Major factor	66%	71%	72%	59%	63%
	Minor factor	13%	10%	8%	18%	16%
	Not a factor at all	18%	13%	18%	19%	20%
	Don't Know	2%	3%	2%		1%
	Refused	1%	3%		3%	
Total	Count	465	108	128	90	139

Q43c. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
c. You can use it to save space because you can count on iCONN - Connecticut's RE-search engine to have articles from your favorite magazines. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to	Major factor	48%	50%	48%	52%	45%
	Minor factor	23%	22%	21%	16%	31%
	Not a factor at all	26%	21%	31%	29%	23%
	Don't Know	1%	3%			1%
	Refused	1%	3%		3%	
Total	Count	465	108	128	90	139

Q43d. Think for a moment about what might motivate you to use iCONN. For each of the following, please tell me if you see it as a major factor, minor factor or not a factor at all in possibly motivating you to use iCONN.

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
d. You can use it to save money because you don't have to subscribe to as many newspapers or magazines. (PROBE: Is this a major factor, a minor factor or is this not a factor at all that this might motivate you to use iCONN - Connecticut's RE-search eng	Major factor	58%	56%	58%	58%	59%
	Minor factor	16%	13%	15%	17%	18%
	Not a factor at all	24%	25%	27%	21%	22%
	Don't Know	1%	3%			1%
	Refused	1%	3%		3%	
Total	Count	465	108	128	90	139

QD1. How often do you go online for any reason - either at home, at work or anywhere?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
D1. How often do you go online for any reason - either at home, at work or anywhere? (READ CHOICES 1-6)	At least once a day	73%	87%	69%	64%	72%
	Three to five times a week	10%	4%	14%	13%	8%
	Once or twice a week	4%	3%	4%	6%	5%
	Once or twice a month	2%	1%	2%	3%	2%
	Less often than once a month	2%		4%	3%	1%
	Never	9%	5%	7%	9%	13%
	Refused (VOLUNTEERED)	0%	1%		1%	
Total	Count	500	113	141	95	151

QD2. What are your primary reasons for going online?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
qd2m	Work	36%	37%	33%	36%	39%
	School	6%	10%	3%	7%	4%
	Current events/news	22%	24%	27%	18%	19%
	Sports news/info	8%	8%	11%	4%	8%
	Entertainment (general)	9%	10%	10%	12%	6%
	Play games	2%	2%	2%	2%	4%
	Download movies/music	2%	2%	3%	1%	2%
	Blogging (reading/writing)	1%	1%	1%	1%	
	Communications/e-mail/social contact/chat rooms	36%	40%	37%	38%	30%
	Shopping	11%	12%	13%	7%	9%
	Personal research/info collecting	62%	61%	58%	64%	67%
	Other (Specify)	1%	1%	1%	1%	1%
	Don't know	1%		2%		1%
	Refused	0%			1%	
Total	Count	454	106	131	85	132

QD3. How often do you go on-line for research or information purposes?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
D3. How often do you go on-line for research or informational purposes? (READ CHOICES 1-6)	At least once a day	43%	51%	41%	42%	40%
	Three to five times a week	17%	19%	15%	16%	19%
	Once or twice a week	17%	15%	17%	14%	21%
	Once or twice a month	14%	14%	14%	15%	13%
	Less often than once a month	4%	1%	5%	5%	3%
	Never	4%		5%	7%	4%
	Don't know (VOLUNTEERED)	0%		2%		
	Refused (VOLUNTEERED)	0%		1%		
Total	Count	454	106	131	85	132

QD4. What type of information are you most likely to look for on-line?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
D4. What type of information are you most likely to look for on-line? (PROBE) Anything else?)	History	2%	1%	2%	4%	2%
	Medical	17%	15%	14%	19%	19%
	News	8%	8%	10%	10%	5%
	Business	15%	18%	15%	13%	13%
	Education	3%	5%	2%	3%	3%
	Travel	5%	7%	3%	6%	5%
	School	4%	2%	5%	8%	2%
	Cooking	2%	2%	1%	1%	3%
	Sports	2%	5%	1%	1%	1%
	Shopping	7%	6%	7%	6%	7%
	Hobbies	5%	5%	7%	3%	5%
	Jobs	0%		2%		
	Research	10%	9%	8%	9%	14%
	Books, Newspapers, Magazines	3%	3%	2%	4%	4%
	Personal information	1%		2%		2%
	Science/Technology	4%	2%	6%	1%	6%
	Variety	8%	9%	6%	8%	8%
	Don't Know	3%	4%	6%	4%	1%
	Refused	0%		1%	1%	
Total	Count	436	106	124	79	127

QD5. Where on the internet do you typically go to get information - how do you access this information?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
D5. Where on the internet do you typically go to get information - how do you access this information? (PROBE) Anything else?)	1.00	49%	53%	52%	46%	43%
	2.00	8%	10%	6%	6%	11%
	3.00	9%	8%	10%	8%	9%
	4.00	3%	2%	2%	5%	2%
	5.00	2%	1%	1%	4%	3%
	6.00	26%	23%	24%	28%	30%
	Don't Know	3%	3%	5%	3%	2%
Refused	0%			1%		
Total	Count	436	106	124	79	127

QD6. What do yo like about getting information from online sources?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
qd6m	Fast: Online information is available immediately, offers q	74%	80%	69%	75%	73%
	Targeted: I only have to look at topics of interest to me	7%	5%	6%	8%	9%
	24/7: Online information is available 24/7	15%	17%	15%	10%	17%
	From home: I don't have to leave my house to get it	23%	24%	23%	23%	23%
	From work/school: I can get it from work or school	4%	5%	4%	5%	3%
	Many resources: There are many resources available online	21%	17%	21%	13%	28%
	Searchable: Online information is searchable	9%	10%	6%	16%	6%
	Portable: I can download/email/cut-n-paste information as d	2%	5%		3%	2%
	More viewpoints: I get more viewpoints than I do through no	5%	7%	5%	4%	5%
	Have control: I have control over the information that's pr	3%	3%	2%	5%	2%
	Browsable: It's browseable - I can "surf" for other topics	5%	6%	6%	5%	3%
	No physical barriers to accessing information	4%	5%	5%	5%	3%
	Other (specify)	3%		7%	4%	2%
	Don't Know	1%	1%			2%
	Refused	0%		1%		
Total	Count	436	106	124	79	127

QD7. From what location are you most likely to access online information?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
D7. From what location are you most likely to access online information?	Work	24%	27%	23%	24%	24%
	School	1%	2%	2%		1%
	Home	70%	69%	69%	67%	73%
	Library	3%	1%	5%	6%	2%
	Other (specify)	1%	1%	2%	1%	
	Refused	0%		1%	1%	
Total	Count	436	106	124	79	127

D8. Do you have internet access from your home?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
D8. Do you have internet access from your home?	Yes	87%	92%	85%	82%	87%
	No	13%	6%	14%	17%	13%
	Don't know	0%	1%			
	Refused	1%	1%	1%	1%	
Total	Count	500	113	141	95	151

D9. Do you have a high speed connection at home?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
D9. Do you have a high speed connection at home? (INTERVIEWER NOTE: IF RESPONDENT SAYS DIAL-UP, CHOOSE CODE 97 "no". High speed is anything OTHER THAN a standard dial-up phone connection) (IF YES ASK, " What type?")	Cable	45%	56%	49%	28%	41%
	DSL	41%	35%	38%	49%	45%
	Other (SPECIFY)	0%	1%		1%	
	No/no high speed access at home	9%	6%	8%	17%	8%
	Don't Know	5%	3%	5%	4%	6%
	Refused	0%			1%	
Total	Count	433	104	120	78	131

D10. What type of computer do you use most often?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
D10. What type of computer do you use most often? PC, MAC, Linux or Unix or something else?	PC	79%	75%	77%	79%	82%
	Mac	8%	14%	9%	6%	5%
	Linux/UNIX	0%				1%
	Do not use a computer	3%	3%	4%	3%	2%
	Both PC and Mac	1%	4%	1%		
	Other (specify)	0%	1%			
	Don't Know	6%		8%	9%	8%
	Refused	2%	3%	1%	2%	2%
Total	Count	500	113	141	95	151

QD11. What is your profession?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
D11. What is your profession?	Homemaker	7%	7%	7%	6%	6%
	Student	3%	4%	3%	2%	2%
	Not employed/retired	20%	15%	18%	20%	25%
	Nurse	3%	3%	4%	5%	3%
	Real estate	2%	3%	4%		1%
	Lawyer	2%	3%	1%		3%
	Teacher	8%	7%	6%	9%	8%
	Engineer	3%	2%	5%		4%
	Managerial	5%	3%	3%	8%	5%
	Medical Assistant	4%	6%	6%	1%	4%
	Emergency Services	1%	2%	1%	2%	1%
	Service Contractor	2%	2%	1%	1%	3%
	Accountant	2%	1%	1%	3%	3%
	Owner	2%	3%	1%	1%	3%
	Information Technology	2%	3%	1%	1%	1%
	Secretary	1%	1%	1%	1%	2%
	Doctor	0%	1%		1%	
	Corrections officer	1%	1%	1%	1%	
	Marketing	1%	1%	1%	2%	1%
	Insurance	1%		2%	1%	

QD11. What is your profession?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
D11. What is your profession?	Sales	2%	2%	3%		3%
	Advertising	0%	1%	1%		
	Finance	2%	4%	3%	2%	1%
	Artist/Writer/Musician	3%	4%	3%	1%	3%
	Custodial	1%		1%	1%	1%
	Human Resources	1%	1%	1%	2%	1%
	Social worker	3%	1%	2%	7%	2%
	Computer programmer/Web designer	4%	6%	3%	2%	3%
	Business (general)	6%	5%	6%	6%	6%
	Food services	1%		1%	4%	
	Skilled worker	3%	3%	2%	2%	3%
	Scientist	1%	1%	1%		1%
	Florist	0%	2%			
	Lbrarian	0%	1%	1%		
	Veternarian	1%	2%	1%		
	Transportation	1%			2%	1%
	Clergy	0%	2%			
	Landscaper	1%	1%	1%		
	Other	1%		1%		1%
	Don't Know	0%		1%		
Refused	1%	1%	1%	2%		
Total	Count	500	113	141	95	151

QD13. Education

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
D13. What was the last grade of school you completed? (ASK AS OPEN ENDED> READ CHOICES 1-6 IF NECESSARY)	Grade school or less (0-8)	0%	1%	1%		
	Some high school (9-11)	3%	2%	3%	1%	4%
	High school graduate (12)	17%	8%	16%	25%	21%
	Some college (1-3 years)/Associate's Degree/Technical School	23%	17%	21%	29%	26%
	College graduate (4 years)	26%	32%	29%	24%	21%
	Post graduate (Beyond 4 years)	29%	40%	29%	19%	26%
	Don't Know	0%		1%		1%
	Refused	1%	1%	1%	1%	1%
Total	Count	500	113	141	95	151

D14. How would you describe your race or ethnic background?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
D14. How would you describe your race or ethnic background?	Hispanic/Latino	3%	4%	4%	1%	1%
	African-American/Black	6%	6%	5%	13%	1%
	Asian	1%	2%	1%		2%
	Caucasian/White	81%	78%	80%	75%	89%
	Biracial (vol)	1%	1%	1%		
	Other (specify)	5%	4%	6%	5%	5%
Refused	4%	5%	2%	6%	2%	
Total	Count	500	113	141	95	151

QD15. Income

	Total	Fairfield, Hartford, New Haven, Other Counties			
		Fairfield County	Hartford County	New Haven County	Other Counties
Less than \$10,000	2%	1%	2%	1%	2%
\$10,000 to less than \$20,000	2%	2%	2%	1%	4%
\$20,000 to less than \$30,000	3%		2%	4%	5%
\$30,000 to less than \$40,000	7%	2%	7%	7%	11%
\$40,000 to less than \$50,000	7%	2%	10%	11%	7%
\$50,000 to less than \$75,000	13%	12%	16%	16%	10%
\$75,000 to less than \$100,000	16%	15%	16%	18%	16%
\$100,000 to less than \$125,000	8%	9%	10%	5%	7%
\$125,000 or more	18%	34%	14%	12%	13%
Dont Know	4%	4%	6%	3%	3%
Refused	20%	21%	15%	22%	22%
Total Count	500	113	141	95	151

D16. Do you have any children under age 18 living in your household?

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
D16. Do you have any children under age 18 living in your household?	Yes	36%	43%	38%	34%	31%
	No	61%	54%	59%	65%	66%
	Refused	3%	3%	3%	1%	3%
Total	Count	500	113	141	95	151

QD20. Gender

		Total	Fairfield, Hartford, New Haven, Other Counties			
			Fairfield County	Hartford County	New Haven County	Other Counties
QD20. gender	Male	38%	44%	36%	39%	36%
	Female	62%	56%	64%	61%	64%
Total	Count	500	113	141	95	151